BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of Union Electric Company d/b/a) AmerenUE for Authority to File Tariffs Increasing) Rates for Electric Service Provided to Customers) in the Company's Missouri Service Area.)

Case Nos. ER-2008-0318 EW-2009-0275

NOTICE REGARDING EXTERNAL COMMUNICATIONS

Issue Date: February 23, 2009

On February 20, 2009 my office received the attached document by electronic mail from Janice Drewel regarding the AmerenUE rate increase. Due to the fact the case is still pending before the Commission, I responded to Ms. Drewel that although I was unable to comment on the proceedings at this time, I would make sure her comments would be included in the record. Staff would be available to Iook into her tree trimming concerns if she would like.

Respectfully submitted, Clar

Robert M. Clayton III Chairman

Dated at Jefferson City, Missouri, on this 23rd day of February 2009.

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Parish, Dana

Subject: FW: Ameren UE

From: Clayton, Robert Sent: Friday, February 20, 2009 1:42 PM To: Janice DREWEL Cc: Parish, Dana Subject: RE: Ameren UE

Thank you very much for your e mail. I had concerns with the amount and reasons of the rate increase and could not support it. I will make sure that your comments are included in the record.

If you would like, I could direct our staff to look into issues involving tree trimming in your area. If you have specific examples on needed trimming, that would be helpful for our staff in reviewing the situation. Just let me know.

Please do not hesitate to call or contact me if you have additional concerns.

Robert Clayton Chairman Missouri Public Service Commission <u>robert.clayton@psc.mo.gov</u>

From: Janice DREWEL [bdrewel1@msn.com] Sent: Friday, February 20, 2009 1:22 PM To: Davis, Jeff; Jarrett, Terry; Murray, Connie Cc: Clayton, Robert; Gunn, Kevin Subject: Ameren UE

Dear Commissioners,

I am writing this email to voice my dismay in you voting to allow Ameren UE to raise rates and your opinion to allow Ameren to charge customers for a power plant that hasn't been built.

Here is my experience with Ameren. I've been a customer in St. Louis at my current home for 26 years. My electricity was out for 12 days one year. They have only trimmed by my line once in 26 years and that was only after I called three times over a 6 month period. I was informed that my grid is one of the worst in St. Louis. Why put more money in a new plant and raise my rates.....why not upgrade my grid instead. They are never proactive but only reactive. Obvious I would not want to pay more when I receive less.

After researching and following the news, it seems that top executives at Ameren receive cash salaries plus bonuses that total four to five million a year. If you want to create jobs in Missouri, simply cut their salaries and hire linemen to correct the infrastructure they currently have. Do we even need more electric in Missouri when Ameren sells electric to other states, makes a profit, but fail to give anything back to the people with power lines in their state on their personal property. Ameren does not pay property tax on the easements they take from landowners. These executives gave themselves bonuses in 2004 even when they were not eligible to receive them. That is despicable.

How can you trust a company that conducts its business that way? When costs would run over building a new plant....who would pay? Ameren certainly would not pick up that cost because you all are endorsing them to charge us in advance of completion.

Can you say you are truly doing your job for the **Public** when you vote for Ameren? If you

are paid to look out for the public, why is the public getting the bad deal. Everyone is tightening their wallets to stay afloat in these hard economic times....what has Ameren done to tighten their practices? Please don't allow Ameren to continue with business as usual.

I want to thank Commissions Clayton & Gunn for looking out for the **customers** who have no choice of electric companies.

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Janice Drewel

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