



Account  
Account Summary  
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Account History

Stop Service  
Stop Service  
Stop Service

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Registration  
Online Login  
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CREATE ONLINE PROFILE

Set Up Your KCP&L Login Profile

A online profile is required to see your KCP&L account(s) online in the My Account section.

First, create your profile then log in and add your KCP&L account(s) to it. After your profile is set up, you can log in anytime to see your current account information.

All fields are required.

FILED  
March 20, 2009  
Data Center  
Missouri Public  
Service Commission

**X** The following errors have occurred:

Phone: a phone number is required, enter the entire 10-digit number.

Desired Username: mvenice Must be 4 or more characters long

Password: \_\_\_\_\_ Must be 6 or more characters long

Confirm Password: \_\_\_\_\_

First Name: melissa

Last Name: earll

Business Name: 1234567890

E-mail Address: mjeearll@yahoo.com Example: username@domain.com

Account Number: 5518352713 Required in order to access account information online

Telephone Number: \_\_\_\_\_ Example: XXX-XXX-XXXX

Customer Type: Residential Account

Witness

Earll - Earll

Date 3-11-09 Case No. ER-2009-0089

Reporter PCV ER-2009-0090

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THE ADA & FCC REGULATIONS  
GOVERNING THE PROVISION OF  
TRs (TELECOMMUNICATION RECOVERY)  
REQUIRE THAT CALLS MADE USING  
TRs BE "FUNCTIONALLY EQUIVALENT

TO REACHING A CA (communication  
assistant); INSTRUCTING THE CA TO  
MAKE A TRS CALL IS,  
IN EFFECT, THE SAME AS RECEIVING A  
DIAL TONE.