Exhibit No.: Issues: Miscellaneous Charges Witness: Curtis B. Gateley Sponsoring Party: MO PSC Staff Type of Exhibit: Rebuttal Testimony Case No.: WR-2015-0301 Date Testimony Prepared: February 19, 2016

## MISSOURI PUBLIC SERVICE COMMISSION

## **COMMISSION STAFF DIVISION**

#### **REBUTTAL TESTIMONY**

#### OF

## **CURTIS B. GATELEY**

### MISSOURI-AMERICAN WATER COMPANY

#### CASE NO. WR-2015-0301

Jefferson City, Missouri February 2016

#### **BEFORE THE PUBLIC SERVICE COMMISSION**

#### **OF THE STATE OF MISSOURI**

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In the Matter of Missouri-American Water Company's Request for Authority to Implement a General Rate Increase for Water and Sewer Service Provided in Missouri Service Areas

File No. WR-2015-0301

#### **AFFIDAVIT OF CURTIS B. GATELEY**

STATE OF MISSOURI ) ss **COUNTY OF COLE** 

COMES NOW Curtis B. Gateley and on his oath declares that he is of sound mind and lawful age; that he contributed to the attached Rebuttal Testimony; and that the same is true and correct according to his best knowledge and belief.

Further the Affiant sayeth not.

Curtis B. Gateley

Subscribed and sworn to before me this  $18^{th}$  day of February, 2016.

SUSAN L. SUNDERMEYER Notary Public - Notary Seal State of Missouri Commissioned for Callaway County My Commission Expires: October 28, 2018 Commission Number: 14942086

1		<b>REBUTTAL TESTIMONY</b>		
2 3		OF		
4 5		CURTIS B. GATELEY		
6 7		MISSOURI-AMERICAN WATER COMPANY		
8 9 10 11		CASE NO. WR-2015-0301		
12	Q.	Please state your name and business address.		
13	А.	Curtis B. Gateley, P.O. Box 360, Jefferson City, Missouri, 65102.		
14	Q.	Are you the same Curtis B. Gateley who prepared the Class Cost of Service		
15	Study filed in Case No. WR-2015-0301?			
16	А.	Yes I am.		
17	Q.	What is the purpose of your Rebuttal Testimony?		
18	А.	The purpose of my Rebuttal Testimony is to rebut the portion of the Direct		
19	Testimony of Missouri-American Water Company (MAWC) witness Phillip C. Wood dealing			
20	with Miscellaneous Charges.			
21	Q.	What are Miscellaneous Charges?		
22	А.	Miscellaneous Charges are designed to recover the costs to the company		
23	associated with performing the services listed, such as testing the accuracy of the water meter.			
24	In the proposed tariff sheets MAWC also refers to these charges as "Service Charges".			
25	Q.	Does Staff support MAWC's proposed Miscellaneous Charges, which are also		
26	referred to as	s Service Charges, as shown in proposed consolidated water tariff No. 13, sheet		
27	Nos. RT 9.1-9.9, submitted by the company and discussed by Mr. Wood?			
28	А.	Staff does not support the Miscellaneous Charges in the water tariff, based on		
29	information r	eceived in MAWC's response to Data Request 0234.		

# Rebuttal Testimony of Curtis B. Gateley

1	Q.	What information did you request in Data Request 0234?			
2	А.	Data Request 0234 asked MAWC to provide the actual costs for MAWC or its			
3	contractors to	perform the services related to the Miscellaneous Charges.			
4	Q.	What information did MAWC provide in its response?			
5	А.	MAWC provided a cost of service study for the services associated with the			
6	Miscellaneous Charges.				
7	Q.	Did MAWC's cost of service study show that the proposed Miscellaneous			
8	Charges are in line with the cost to perform those services?				
9	А.	No, it does not show that costs are in line with proposed charges. Some of the			
10	proposed Miscellaneous Charges are below the costs to perform the associated service; some				
11	are much higher than the cost to perform the service.				
12	Q.	Do you have an alternative proposal?			
13	А.	Yes. The Miscellaneous Charges that are common to all service territories			
14	should be con	should be consolidated onto one page and adjusted to reflect the actual cost of service. The			
15	charges unique to a particular service territory should remain separated.				
16	Q.	What would the new Miscellaneous Charges be?			
17	А.	For the water tariff, the new Miscellaneous Charges would be:			
<ol> <li>18</li> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> <li>28</li> <li>29</li> </ol>		Service Activation (Turn On), normal business hours\$28Service Activation (Turn On), outside of normal business hours\$40Service Discontinuance (Turn Off), normal business hours\$28Service Discontinuance (Turn Off), outside of normal business hours\$40Service Restoration, after an existing customer was disconnected for reason of nonpayment, which required the Company to excavate and install a meter or valveActual CostMeter Testing (accuracy of the meter)\$39Meter Reading\$53Late Payment\$5 or 3%of the balance, whichever is greaterReturned Check/Bad Check/Returned deposit\$5			

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1 2 3 4		Hydrant Inspection Temporary Water Use from Hydrant Investigative Report Service Line Inspection	\$15 \$15/day \$55 \$75		
5 6	Q.	Does Staff support MAWC's proposed Miscellaneous Charge	es, which are also		
7	referred to as Service Charges, as shown in proposed consolidated sewer tariff No. 21, sheet				
8	Nos. 5D-5F, submitted by the company and discussed by Mr. Wood?				
9	А.	Yes, Staff does support the tariff, with the condition that the "	Returned Check"		
10	charge be revised consistent with the cost of service study mentioned above.				
11	Q. What about other charges, such as Connection Charges and Capacity Charges?				
12	A. These charges are specific to particular facilities, designed to offset unique				
13	capital costs associated with those facilities. MAWC proposed no changes to the charges				
14	previously approved by the Commission, and I do not have information to suggest they				
15	should be changed.				
16	Q.	Are there other concerns you have with the tariff sheets refere	nced above?		
17	А.	Yes. The Miscellaneous Charges for the various water s	service territories		
18	appear on eight different pages in the tariff proposed by MAWC. Each page utilizes differing				
19	and confusing terminology, and based on the service territory names it is difficult to				
20	determine which charges apply to which customers. Staff and MAWC have informally				
21	discussed difficulties of correctly identifying service areas, and customer applicability in the				
22	existing consolidated water tariff (MAWC Tariff No. 13). Staff and MAWC are in agreement				
23	that service area identification throughout the tariff needs improvement.				
24	Q.	Does that complete your Rebuttal Testimony?			
25	Δ	Yes it does			

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A. Yes, it does.