

Search Nextdoor

Jan 2016

FILED

NOV 01 2017

Missouri Public Service Commission

8 Replies (/news_feed/?post=20246722)

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
Map (/map/)

Water

Recommendations (/recommendations/)
Does anyone know why the water is off, or when it will come back on?

13 Jan 16 · Indian Hills Lake in General (/general/)

Thank Free Items (/free/)

Food (/food/) · Indian Hills Lake · 13 Jan 16

I called the water company and they have a message saying there is a water main break and they will have it on as soon as possible

Crime & Safety (/crime_and_safety/)

Thank 2 Thanks

Lost & Found (/lost_and_found/) · Indian Hills Lake · 13 Jan 16

Thanks so much for letting us know!

Documents (/documents/)

Thank 1 Thank

General (/general/)

Indian Hills Lake (/neighborhood_feed/) · Indian Hills Lake · 13 Jan 16

The Director says that the water will be back on near the flats. I saw they were working on it but I don't know how much longer it will be off.

Thank 1 Thank

Neighbors (/directory/) · Indian Hills Lake · 13 Jan 16

Thanks for the info!

Public Agencies (/agency/feed/)

Thank

Neighborhood Issues Discussion Group (/groups/17110496/)

It's on now. Came on around 1:25

Browse all 6 groups (/groups/)

Thank

Krista Hol /profile/8547795/, Indian Hills Lake · 13 Jan 16

Is the water back on yet?

Thank

Nancy McVee /profile/8370502/, Indian Hills Lake · 13 Jan 16

yes

Thank

Mick Garber /profile/7796867/, Indian Hills Lake · 14 Jan 16

I have lived here for ten years and its fairly common to be surprised w the water not being on with no notice

Thank

Add a reply...


LPH Exhibit No. 5
Date 10.18.17 Reporter GR
File No. WR 2017-0259





Search Neighbors

 Home (/news_feed/)

Post in General

 Indian Hills Lake (/neighborhood_feed/)

 (Address: 4887301) (/5428239), Indian Hills Lake 6

 Map (/map/)




Water Bill

(/news_feed/?post=25355364)


Recommendations (/recommendations/)
If you have any questions about your water bill (or not getting one yet), you can call their billing department at 314-630-3522.


12 May 16 · Indian Hills Lake in General (/general/)


 Classifieds (/classifieds/)


 Thank  Reply
 Free Items (/free/)


3 Thank


 Events (/events/)

 Crime & Safety (/crime_and_safety/)

 Lost & Found (/lost_and_found/)


 Documents (/documents/)


 General (/general/)

 Pet Directory (/pet_directory/)

 Neighbors (/directory/)

 Public Agencies (/agency/feed/)


 Neighborhood Issues Discussion Group (/groups/17110496/)


 Browse all 6 groups (/groups/)


Search Neighborhood

 [Home \(/news_feed/\)](#)

Post in General

 [Indian Hills Lake \(/neighborhood_feed/\)](#)

 [\(Profile/6015522\)am-Ehrhardt \(/profile/6015522/\), Indian Hills Lake](#) 5 1

 [Map \(/map/\)](#)

My info on water issues- corrected info!


[\(/news_feed/?post=25368278\)](#)


[Recommendations \(/recommendations/\)](#)
Please let me clarify! CALL THE NEW WATER COMPANY OFFICE.. NUMBER!


NOT the lake office! Eeeeeeks they have enough to do! ;)


 [Classifieds \(/classifieds/\)](#)


13 May 16 · [Indian Hills Lake in General \(/general/\)](#)


 [Free Items \(/free/\)](#)


Thank  [Reply](#)


 [Events \(/events/\)](#)

 [Crime & Safety \(/crime_and_safety/\)](#)


 [Lost & Found \(/lost_and_found/\)](#)


 [Documents \(/documents/\)](#)


 [General \(/general/\)](#)

 [Pet Directory \(/pet_directory/\)](#)

 [Neighbors \(/directory/\)](#)

 [Public Agencies \(/agency/feed/\)](#)

 [Neighborhood Issues Discussion Group \(/groups/17110496/\)](#)

 [Browse all 6 groups \(/groups/\)](#)

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May 2016

Home (/news_feed/)

Post in General

Indian Hills Lake (/neighborhood_feed/)

(Profile/6015522) Pam-Ehrhardt (/profile/6015522/), Indian Hills Lake 1

Map (/map/)

My search on water issues! ;)

(/news_feed/?post=25368099)

On the water issue... I called the water company and had a lovely conversation with the associate there!

It may take some time...

They need your help... to put as diplomatically as possible... And there were absolutely no unkind comments made!...

But... The new office needs assistance ' as the records that they received... Are incomplete. '

They asked that if the members called in and completed a brief update of your information... They want to do all correct!

They are doing many repairs that have been desperately corrected.. So the water boil issue!... For our protection!

As to ~~water~~ (releases) Can only be done by government approval (sorry, I was so blown away by the courteous pleasant response to my inquiry) I forgot the legal

terminology ... But from what I understand.. This has to be government approved..

No increases. Safety (primacy_and_safety!)

Please call the office number.. And confirm your basic information.. This will be such a help for smooth transition!

I believe ~~lost & found~~ (wash and found) transition here with the new company!

Of course time will tell!

Have Documents (documents/)

13 May 16 · Indian Hills Lake in General (/general/)

General (/general/)

Thank Reply

5 Thanks · 9 Replies (/news_feed/?post=25368099)

Pet Directory (/pet_directory/)

(Profile/9444603) Pam-Ehrhardt (/profile/9444603/), Indian Hills Lake · 13 May 16

Neighbors (/neighbors/) and phone number again?

Public Agencies (/agency/feed/)

Thank 1 Thank

(Profile/6015522) Pam-Ehrhardt (/profile/6015522/), Indian Hills Lake · Edited 15 May 16

Yes! Who records the Justice District Group (groups/7190499) recording!! Something about tues. We'd, & Thursday.. And the hours!.. But you can leave a

message and they will call you back...

Newsfeed 6 groups (/groups/)

The office number is 314-630-3522....

I would save the phone tag.. This is. The info they requested of me!

Name they don't care about trust info or any of that!

Give them yourname... Billing address... Lot number... Phone number... Email address..(also for water boil notices) but general updates...

Basically that's it!..so I'd leave it on the recording!....

... And they also state this on the recording!....

They just want to get the incomplete information given to them..to complete the lack of records!

Of course... They will help you on other of your questions!

As to the address... I don't have it!.. Maybe call the Indian hills office for this!....

Have a great weekend! Hope this helps!

Thank 2 Thanks

(Profile/7832257) Patricia (/profile/7832257/), Indian Hills Lake · 13 May 16

Thanks Patricia....this is really great news!!!

Thank

(Profile/8850066) Pam-Ehrhardt (/profile/8850066/), Indian Hills Lake · 13 May 16

I called the number you gave, it should be 314-630-3522, thanks, they had a funky recording couldn't understand what they were saying, guess i'll just wait for them to

call me.

Thank 3 Thanks

(Profile/8850066) Pam-Ehrhardt (/profile/8850066/), Indian Hills Lake · 13 May 16

Someone called me a bit ago, to let me know the water boil is over, yay, and she took my info.

Thank 1 Thank

(Profile/6281976) Kathleen (/profile/6281976/), Indian Hills Lake · 13 May 16

heard more repairs are planned for Monday so I expect to be boiling water again next week

Thank 2 Thanks

(Profile/6015522) Pam-Ehrhardt (/profile/6015522/), Indian Hills Lake · 14 May 16

(314) 630-3522 - I'm sorry you had a problem with this number!... That is odd as I called it right from my iPhone... And I believe this is the number posted - by Mr.

Mark Miller!...

Technology ! ;(but that is the number!...

The BEST NEWS (I forgot to included in past post)...

Is.... We can pay by check-mail, by credit card ... And best.. Best!... AUTO-PAY! ... Yeaaaaaaa!

Refused to pay monthly before. With much angst with the power of the final. In the payment cancelled.

Jean Bruning

3 cheers! Auto- pay! ... Yeaaaaa !
Have a great day! & God Bless!

Thank

(Jean Bruning) (profile/8850066/), Indian Hills Lake · 14 May 16

314-630-3522 is the correct number, someone had posted it as 3512, that was the wrong # thanks.

Thank 1 Thank

(Pamela) (profile/6015522/), Indian Hills Lake · 15 May 16

SORRY.. I did post the ---3512 number in my RUSH!!

I'm very sorry! I've corrected it... In the original post.. For future referencel

THANK YOU!.. Jean Bruning... For your kind diplomacy!... For my stupid error!... I felt like a dunce !

Your a sweetheart! ..No finger pointing !..for my slip of the finger! On these phone keyboards ! ;) ;)

We do have a lovely community to preserve and protect!!

Your kindness is noted and appreciated!

Thank

Add a reply...

Search Nextdoor

May 2016

Post in General

(/profile/5487382/), Indian Hills Lake

water

(/news_feed/?post=25261854)

Anybody know anything about the boil water?

11 May 16 · Indian Hills Lake in General (/general/)

Thank Reply

8 Replies (/news_feed/?post=25261854)

(/profile/5428239/), Indian Hills Lake · 11 May 16

The construction company that is making the improvements to the water system hit the water line yesterday. After the line is repaired, which I assume it is by now, the water is safe to drink and the chemical balance is correct. They said they hope to have the boil order lifted this morning. They will notify our office, and we will send an email to members. The boil order signs will also be removed.

Lost & Found (/lost_and_found/)

Thank 2 Thanks

(/profile/290258/), Indian Hills Lake · 11 May 16

Personally, I am happy to see progress.....we may have to endure annoyances like this, but it is necessary to fix our problems.....Thank you!

General (/general/)

Thank 1 Thank

Pet Directory (/pet_directory/)

(/profile/5490864/), Indian Hills Lake · 12 May 16

Wolf have not gotten my water bill!! Has anyone else not gotten their bill??

Neighbors (/directory/)

Thank

(/profile/487382/), Indian Hills Lake · 12 May 16

I have not gotten mine either.

Neighborhood Issues Discussion Group (/groups/17110496/)

Thank

(/profile/6305280/), Indian Hills Lake · 12 May 16

Maybe we won't get a bill this month. But hope it's not double next month.

Thank

(/profile/6305280/), Indian Hills Lake · 16 May 16

Just received our water bill in the mail today. The due date changed from the previous due date of the 25th, to 6/6. Curious, amount was basically the same,(minus .09 tax that was 'missing')..

Thank

Thank

(/profile/7230440/), Indian Hills Lake · Edited 17 May 16

I agree with everyone about the new water company. I know it's early, but all the signs are there, that we're going to find this company a lot easier to work with. Like everyone else, I received my bill, and was pleasantly surprised to see that it was the same amount as usual.

I've had occasion to talk with their office staff, and they are professional, quick to respond, and very helpful. My contact was Brenda.

I see progress coming.

Thank

Thank

(/profile/8370502/), Indian Hills Lake · 17 May 16

My bill was actually \$5.00 lower.

Thank

Thank

Add a reply...

Search Nextdoor

May 2016

Post in General

 ([Pam-Ehrhardt \(/profile/6015522/\)](#)), Indian Hills Lake · 13 May 16

My search on water issues! ;)

(/news_feed/?post=25368099)

On the water issue... I called the water company and had a lovely conversation with the associate there!

It may take some time..

They need your help... To put as diplomatically as possible... And there were absolutely no unkind comments made!...

But... The new office needs assistance ' as the records that they received... Are incomplete. '

They asked that if the members called in and completed a brief update of your information... They want to do all correct!

They are doing many repairs that have been desperately corrected.. So the water boil issue!... For our protection!

As to water bill increase.. Can only be done by government approval (sorry, I was so blown away by the courteous pleasant response to my inquiry) I forgot the legal terminology ... But from what I understand.. This has to be government approved..

No increases ... Willy Nilly! ;) ;)

Please call the office number.. And confirm your basic information.. This will be such a help for smooth transition!

I believe at this time... We have a very nice transition here with the new company!

Of course time will tell!

Have a great day and weekend !


13 May 16 · Indian Hills Lake in General (/general/)

 Thank  Reply

5 Thanks · 9 Replies (/news_feed/?post=25368099)

 ([Patricia \(/profile/9444603/\)](#)), Indian Hills Lake · 13 May 16

Could you list the address and phone number again?

 Thank 1 Thank

 ([Pam-Ehrhardt \(/profile/6015522/\)](#)), Indian Hills Lake · Edited 15 May 16

Yes! I'll do my best! I called the office to get the address and got a recording!! Something about tues. We'd, & Thursday.. And the hours!.. But you can leave a message and they will call you back...

Lots to do!;

The office number is 314-630-3522....

I would save the phone tag.. This is. The info they requested of me!

Name they don't care about trust info or any of that!

Give them your ...name... Billing address... Lot number... Phone number... Email address..(also for water boil notices) but general updates...

Basically that's it!..so I'd leave it on the recording I....

... And they also state this on the recording!....


They just want to get the incomplete information given to them..to complete the lack of records!

Of course... They will help you on other of your questions!

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Have a great weekend! Hope this helps!

 Thank 2 Thanks


 ([Patricia \(/profile/7832257/\)](#)), Indian Hills Lake · 13 May 16

Thanks Patricia....this is really great news!!!

 Thank


 ([Jean \(/profile/8850066/\)](#)), Indian Hills Lake · 13 May 16

I called the number you gave, it should be 314-630-3522, thanks, they had a funky recording couldn't understand what they were saying, guess i'll just wait for them to call me.

 Thank 3 Thanks


 ([Jean \(/profile/8850066/\)](#)), Indian Hills Lake · 13 May 16

Someone called me a bit ago, to let me know the water boil is over, yay, and she took my info.

 Thank 1 Thank

 ([Kathleen \(/profile/6281976/\)](#)), Indian Hills Lake · 13 May 16

heard more repairs are planned for Monday so I expect to be boiling water again next week

 Thank 2 Thanks

 ([Pam-Ehrhardt \(/profile/6015522/\)](#)), Indian Hills Lake · 14 May 16

(314) 630-3522 - I'm sorry you had a problem with this number!... That is odd as I called it right from my iPhone... And I believe this is the number posted - by Mr. Mark Miller!...

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The BEST NEWS (I forgot to included in past post)...

Is.... We can pay by check-mail, by credit card ... And best.. Best!... AUTO-PAY! ... Yeaaaaaa!

I refused to pay monthly before. With much angst with the course of the time. In the end, I eventually
 Search Nextdoor

3 cheers! Auto- pay! ... Yeaaaaa !
 Have a great day! & God Bless!

😊 Thank

 (Pamela Bessinger) (/profile/8850066/), Indian Hills Lake · 14 May 16

314-630-3522 is the correct number, someone had posted it as 3512, that was the wrong # thanks.

😊 Thank 1 Thank

 (Patricia Bessinger) (/profile/6015522/), Indian Hills Lake · 15 May 16

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I'm very sorry! I've corrected it... In the original post.. For future reference!

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Your a sweetheart! ..No finger pointing !..for my slip of the finger! On these phone keyboards ! ;) ;)


We do have a lovely community to preserve and protect!!


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😊 Thank


Add a reply...


 [Lost & Found \(/lost_and_found/\)](/lost_and_found/)


 [Documents \(/documents/\)](/documents/)


 [General \(/general/\)](/general/)

 [Pet Directory \(/pet_directory/\)](/pet_directory/)

 [Neighbors \(/directory/\)](/directory/)

 [Public Agencies \(/agency/feed/\)](/agency/feed/)

 [Neighborhood Issues Discussion Group \(/groups/17110496/\)](/groups/17110496/)

 [Browse all 6 groups \(/groups/\)](/groups/)

Search Nextdoor

June 2016

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)

Map (/map/)

Water

(/news_feed/?post=27022363)

Has anyone heard how long we will be without water? I tried calling the contact number but had to leave a message. At least it's not the hottest week so far this year they decided to shut the water down.

Classifieds (/classifieds/)

Free Items (/free/)

1 Thank · 5 Replies (/news_feed/?post=27022363)

Events (/events/)

(/profile/6281976/), Indian Hills Lake · 13 Jun 16

Crime & Safety (/crime_and_safety/) (http://3pm.today). Good thing my neighbor told me about the Boil Water Notice in the most recent letter from Indian Hills Utility Operating Company. The notice was on the back side of the last page (page 6). My water pressure is very low now.

Not Found (/not_found/) Day issue 6-12-2016
Business section article title Troubled Waters mentions Indian Hills

Documents (/documents/)

General (/general/)

We're going to be inconvenienced for at least 5 days, they say. Thank goodness the pressure returned tonight. I forgot to save water for toilets, so at least I can do that tonight!

Neighbors (/directory/)

(/profile/6029122/), Indian Hills Lake · 13 Jun 16

Public Agencies (/agencies/) file. When they start work in the morning they have to turn the pressure way down and then turn it back on around 5:30 to 6:00 p.m. That shower tonite sure felt Great!!!!

Neighborhood Issues Discussion Group (/groups/17110496/)

(/profile/8950066/), Indian Hills Lake · 14 Jun 16

Luke I emailed them Monday the 13th at Support@indianhillsutilityoperatingcompany.com (mailto:Support@indianhillsutilityoperatingcompany.com) they responded quickly, this was the answer I got concerning how long the water would be off.

The water will not be off all week. Today is the main day and then there may be brief periods during the week. The boil order is on all week though.

Thank 4 Thanks

(/profile/10515598/), Indian Hills Lake · 14 Jun 16

It's been off all day today too...

Thank

Add a reply...

June 2016

Post in General

(Name/8776592) (profile/8370502/), Indian Hills Lake

WATER

(/news_feed/?post=26997766)

We've gotten notices, seen the signs and heard that we had to boil our water for 5 days. What we weren't told is there would be no water to boil. I tried calling all the available numbers to find out how long it might be off but no one to talk to. So much for "easy to get hold of", company.

13 Jun 16 · Indian Hills Lake in General (general/)

Thank Reply

7 Thanks · 15 Replies (/news_feed/?post=26997766)

(Profile/9160060/) (profile/9160060/), Indian Hills Lake · 13 Jun 16

Mmmmm. There was a interesting article about Central States utilities in this past weekend STL post dispatch .IH resident might want to read .

Thank

(Profile/9222113/) (profile/9222113/), Indian Hills Lake · 13 Jun 16

Got a link to it?

Thank

(Name/8776592) (profile/8370502/), Indian Hills Lake · 13 Jun 16

This is the title of the article in the Post paper. "Questions raised about \$150 water bill proposal and the utility behind it"

Thank

(Name/8776592) (profile/8370502/), Indian Hills Lake · 13 Jun 16

If you want to read the article it's www.stltoday.com (http://www.stltoday.com) go to the search and put in Central States utilities.

Thank

(Profile/9222113/) (profile/9222113/), Indian Hills Lake · 13 Jun 16

https://www.google.com/url?sa=l&source=web&rct=j&url=http://m.stltoday.com/business/local/questions-raised-about-water-bill-proposal-and-the-utility-behind/article_0b084a8e-077e-5be6-b22f-d5e31409eae6.html&ved=0ahUKEwiYrN7yqqXNAhUEzIMKHazXAHcQFggBMAA&usg=AFQjCNEAqVbZKFR6oFG8XUrgzbPrG__w (https://www.google.com/url?sa=l&source=web&rct=j&url=http://m.stltoday.com/business/local/questions-raised-about-water-bill-proposal-and-the-utility-behind/article_0b084a8e-077e-5be6-b22f-d5e31409eae6.html&ved=0ahUKEwiYrN7yqqXNAhUEzIMKHazXAHcQFggBMAA&usg=AFQjCNEAqVbZKFR6oFG8XUrgzbPrG__w)

Thank 1 Thank

(Profile/9222113/) (profile/9222113/), Indian Hills Lake · 13 Jun 16

Sounding like Cox lied to us and PSC.

Thank

(Name/8776592) (profile/8370502/), Indian Hills Lake · 13 Jun 16

I am sooo glad I am going to sell my home and move out of Cuba. Hopefully soon.

Thank

(Profile/5487382/) (profile/5487382/), Indian Hills Lake · 13 Jun 16

I'd like to take a shower. No water !

Thank

(Profile/9222113/) (profile/9222113/), Indian Hills Lake · 13 Jun 16

I hear water trickling into the toilet, I think water might be back on maybe

Thank 1 Thank

(Name/10515598/) (profile/10515598/), Indian Hills Lake · 14 Jun 16

Anyone know about today?? I didn't know we wouldn't have it today...

Thank

(Name/5628184/) (profile/5628184/), Indian Hills Lake · 14 Jun 16


Everyone still out of water?

Thank


(Profile/6281976/) (profile/6281976/), Indian Hills Lake · 14 Jun 16



I did have water today but it continues to be at very low pressure even at 8 pm.


Thank

 /Keesha Mosness (/profile/10515598/), Indian Hills Lake · 14 Jun 16


[Search Nextdoor](#)


 Thank 1 Thank


  ~~Wendy~~ (/profile/5628184/), Indian Hills Lake · 14 Jun 16

 **Monte** (/news_feed/) is also cranky but he works outside all day and wants a shower to feel better still nothing.


 Thank



 Indian Hills Lake (/neighborhood_feed/)

 ~~Keesha Mosness~~ (/profile/10515598/), Indian Hills Lake · 14 Jun 16


 **May** (/map/) to work at the same time and get home around the same time as each other.


 Thank 1 Thank


 Recommendations *New* (/recommendations/)


 Add a reply
 Classifieds (/classifieds/)


 Free Items (/free/)


 Events (/events/)

 Crime & Safety (/crime_and_safety/)


 Lost & Found (/lost_and_found/)

 Documents (/documents/)


 General (/general/)

 Pet Directory (/pet_directory/)

 Neighbors (/directory/)

 Public Agencies (/agency/feed/)

 Neighborhood Issues Discussion Group (/groups/17110496/)

 Browse all 6 groups (/groups/)

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June 2016

Post in General

(/profile/10880758/), Indian Hills Lake 3

Water Leaks

(/news_feed/?post=27331706)

Recommendations New (/recommendations/)
How long is the leak going to remain leaking at the front Bob Berra's house on Lakeshore? The longer it goes, the more damage is being done to our roads. I wonder if the water company is going to repair it properly or just maintain the status quo of the past. I was told at an association meeting that they were going to be saw cut and properly repaired. Am looking forward to see the results.

19 Jun 16 - Indian Hills Lake in General (/general/)

Free Items (/free/)
Thank Events (/events/)

2 Thanks · 5 Replies (/news_feed/?post=27331706)

(/profile/6020605/), Indian Hills Lake · 19 Jun 16

Same thing I've been asking. Had to slam on the brakes because there was a car coming and would have prob lost my front end in the hole. But they have fixed fifty feet around.

Documents (/documents/)

(/profile/8591841/), Indian Hills Lake · 20 Jun 16

They have a temporary fix on that giant hole in the street.... they put some sand in it. ☺

Pet Directory (/pet_directory/)

(/profile/10880758/), Indian Hills Lake · 21 Jun 16

Neighbors (/neighbors/)

Public Agencies (/agency/feed/)

(/profile/6020605/), Indian Hills Lake · 21 Jun 16

Neighbors in our area (/discussion-groups/110408/)

Thank 1 Thank
Browse all 6 groups (/groups/)

(/profile/10880758/), Indian Hills Lake · Edited 21 Jun 16

I see they repaired it. They maintained the status quo of the previous water co. I saw there was no saw cutting, they back filled with the mud that came out of the hole, then someone put a little rock on top. This will now continue to settle for a long time. Why was I told this would not be the case with this new co? Why does the lake allow this to go on? These are "our" roads, I know they aren't much, but why has both water cos. been given carte blanche to tear up "our" roads and leave them in the state of disrepair they leave them?

Thank 1 Thank

Add a reply...

Search Nextdoor

June 2016

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
Map (/map/)

Water.....stop the complaining!!!

(/news_feed/?post=27097154)

Recommendations New (/recommendations/)
OK people.....let us just think about these guys in ditches up to their necks in this horrible heat, just to bring us decent water.....so we have to sacrifice a little...OMG that is so awful....give them a break...the are fixing our problems that have been let go for many, many years.....stop the GRIPING!!! And give them some credit where credit is due.....so what, you can't shower for one day....the world will end??? I am personally grateful that someone responsible is taking over.....so smell bad for one day.....Whatever!!

Free Items (/free/)
14 Jun 16 · Indian Hills Lake In General (/general/)

Events (/events/)
Thank Reply

15 Thanks · 35 Replies (/news_feed/?post=27097154)

Crime & Safety (/crime_and_safety/)
Sosh & Fornd (husband yours)

it up buttercup" speech, because I'd usually be in your camp. But having water off from 8am to 8pm is a little ridiculous for a planned outage. Plus notice wasn't given of complete outage except for hard to read sign at entrance. Quite a few things about this week seem poorly planned. At Documents /documents/ things are going to be better than they were, but so far communication has been poor, it's difficult to reach anyone at new water company, they take weeks to call back. I hope things get better and I'm willing to give them some time, but thus far they're not exactly inspiring confidence. Just my .02

General (/general/)
Thank 4 Thanks

Be Dimesory (/news_feed/)
Indian Hills Lake · 14 Jun 16

Ma'am , 1st off I was not complaining, but they are not the only ones working in the heat!!! My husband does foundations for a living. We don't mind it being off to be worked on last night it came back on fairly quickly, tonight it was at 9 so yes my husband who worked outside today in the heat all day as well just wanted to get a shower. And the guys working on it wanted it to come on just as much as we did so they could go home and shower, I talked to them several times bc our

Public Agencies (/agency/feed/)
Pretty sure if you had to work in the heat doing a messy job you would want a shower as well.
I agree with you about it needing to be done, long over due.

Neighborhood Issues Discussion Group (/groups/17110496/)
Thank 4 Thanks

Browse all 6 groups (/groups/)
Indian Hills Lake · 14 Jun 16

Well thank goodness I'm a late nite person and when the water came back on at 9:30 pm tonite. I jumped at the chance to start the washer and as soon as that is done, I can turn on the dishwasher also. One thing that grossed me out was I ran in to clean the bathrooms....The water that came up into the toilets was totally brown!!!! So glad they are finally fixing our water lines the right way! I can live with this for awhile knowing that our water will be safe to drink finally.

Thank 5 Thanks

Yeon (/news_feed/)
Indian Hills Lake · 14 Jun 16

Thanks to Marie and Diane and ALL Others who see that this is our down payment for the future of our water supply. I too can live with this for a while. Looks like progress to me.

Thank 4 Thanks

Tara (/news_feed/)
Indian Hills Lake · 15 Jun 16

Way to go honey!

Thank 1 Thank

Maria (/news_feed/)
Indian Hills Lake · 15 Jun 16

AS I SAID BEFORE!!! I totally think this needs to be done, and get its going to be a little inconvenient. I don't mind not having water, I just would have directed my husband who works outside ALL DAY as well in this HEAT to stop at a friends house to take a shower. If I had known it was going to be off longer than the night before! And for your information.... I did got to work with out a shower, because I work evenings! So that being said.... I did go one day without a shower geez!!

Thank 1 Thank

Nancy (/news_feed/)
Indian Hills Lake · 15 Jun 16

If you think people are complaining now just wait until you start getting your regular bills. If you read the article in the Post Dispatch you would have seen your bills could go extremely high. One person in another subdivision where he bought a "failing small water company" was paying \$25.00 per month is now paying \$150.00 per month. It was suggested to him to phase in the increase. He said you can't phase in an increase on a 14% loan payment so he can't phase in bill increases.

Thank 3 Thanks

Profile (/profile/9222113/), Indian Hills Lake · 15 Jun 16

Couple of things to note about that article. Firsy, that community also included sewer, which makes things more expensive. Other being that I think we have the ability to drill wells if we don't like what the water company tries to do with the rates. Hoping these differences keep the rates reasonable. But we'll just have to wait and see how things play out.

Thank 5 Thanks

(Karen McGress) (/profile/89705020), Indian Hills Lake · 15 Jun 16
 Search Results

Thank 1 Thank

(Karen McGress) (/profile/10515598/), Indian Hills Lake · 15 Jun 16

My husband leaves for work at 4:30 and doesn't get back home, if he's lucky, until 5:30. He's outside ALL day long. So no, he can't go one day without a shower. He'd appreciate a shower when he gets home as for the rest of us. That is an ample amount of time to be able to have the water turned back on after working on it. And it'd be one thing if we knew it'd be off ALL DAY, but we were told that'd only be on Monday.

And they stopped at our house last night and said they "forgot" to turn the valve back on, so they weren't even working anymore!!!

Thank 4 Thanks

(Yvon Szorak) (/profile/7230440/), Indian Hills Lake · 15 Jun 16

Have we forgotten how bad the water problems were before these folks got involved?
 Would anyone like to take a guess as to how many times in the last eighteen months, we went without water for extended periods? TWELVE TIMES.
 Or, how many times we were notified by the Water Company in advance of those outage?
 ZERO.
 Well then, care to guess how many times a resident tried, unsuccessfully, to reach someone in the Water Company office, to report outages?
 TOO MANY TO COUNT.
 Did you ever have the feeling that things were going to get better?
 NO.

May I suggest that we ALL take a position of "perseverance", much like our ancestors took? I'm not suggesting that we blindly accept things. Rather, I'm suggesting that we..... accentuate the positive..... minimize the negative, and above all, be patient. As we all know, we didn't get into this situation overnight. It took twenty years, or more.

What do you think? Doesn't it seem like progress to you too?

Thank 6 Thanks

(Pamela Schlegel) (/profile/6015522/), Indian Hills Lake · 15 Jun 16

Amen... Vern!...Amen! Memories I really will appreciate being 'situations' of the past!

Thank 3 Thanks

(Kerrie Smith) (/profile/9222113/), Indian Hills Lake · 15 Jun 16

Like I said, I personally am willing to give the new water company some leeway as I have a fair understanding of the mess they've inherited. But having only been in the community since last fall I have none of these previous nightmares to compare them to, nor do I feel that it's particularly relevant. Judging a company's performance by comparing them to the horrible performance of their predecessor really isn't a very good standard of judgment to go by.

Thank 4 Thanks

(Melinda Goss) (/profile/6020605/), Indian Hills Lake · Edited 15 Jun 16

Yeah it is a problem and a public service that we pay for So we have the right to complain. I want a shower when I get home. I know people that bid on this work and this work was supposed to take place during off peak hours. Lots of people work in the heat. Maybe you don't but there are a lot of us that do so is a shower early too much to ask for. I lived out here for 31 years if you think this company is just going to suck up these repairs you got another thing coming. It does have to go to the psc for rate hikes, but there always ways around things. I can tell you one thing I don't ever remember having mud in my water.

Thank 3 Thanks

(Melinda Goss) (/profile/6020605/), Indian Hills Lake · 15 Jun 16

I love how you down play all the negative comments Vern such an enlighten point of view. I'm not sure what you call extended But I don't remember having it off all day for a long time.

Thank 3 Thanks

(Karen McGress) (/profile/10515598/), Indian Hills Lake · 15 Jun 16

In 30 years of living here I never remember it being off after 5

Thank 2 Thanks

(Alana Goss) (/profile/10788856/), Indian Hills Lake · 15 Jun 16

Matt, I agree with you...this work is not being done out of the goodness of anybody's heart..In the end, when the rates DO go up, is when we will see if the show was worth the price of admission!!!

Thank 5 Thanks

(Melinda Goss) (/profile/6020605/), Indian Hills Lake · 15 Jun 16

Marie I am curious if you are aweekender or full time? Diane Our water has always been safe to drink. I personally wished they had never put the chlorine on the system, the water tasted a lot better before that. I also think they are full of crap when they say they have fixed fifty leaks already. There is a big leak on LS in the flats that has been going for at least a week.

Thank 3 Thanks

(John Brubaker) (/profile/10854149/), Indian Hills Lake · 15 Jun 16

I walk a lot and I can tell you 50 leaks would not surprise me, I see them all over ... Just saying


Thank 3 Thanks

(Pamela Schlegel) (/profile/6029122/), Indian Hills Lake · 15 Jun 16

After staying up until late last night to use my washing machine, dish washer, clean the bathrooms and take a shower, I still made sure to step today to thank the guys.
 Stan/Stanica


water...Just Hang in There!!!

Thank 7 Thanks

 (Max Breda (/profile/5608328/), Indian Hills Lake · 16 Jun 16


There are a lot of people around the lake that never drink or cook, using our water. We know that for years the system has been neglected. Yes, it is a bit painful to endure the repairs, however, the end result will be well worth it. It will be nice to have water that feel is safe. And Matt, I am a full timer. Our infra-structure is a shambles.

Thank 1 Thank

 (Matt Wood (/profile/6020605/), Indian Hills Lake · 16 Jun 16


Just because people choose not to use the water doesn't make it not safe.

Thank 1 Thank

 (Matt Wood (/profile/6020605/), Indian Hills Lake · 16 Jun 16


If there were fifty plus leaks at one time the system would bleed dry. There would be no pressure.....just saying

Thank 1 Thank

 (Vern Crow (/profile/7230440/), Indian Hills Lake · Edited 16 Jun 16


First, your statement about the system going dry if there were 50 leaks would only be true if the volume of the leaked water, plus usage, exceeded the inflow of new water. It's entirely possible that the water system could have hundreds of leaks, if they were all small and the usage was low (like in the off season). Second, please help me to understand the meaning of the phrase, "just saying".

Thank 1 Thank

 (Kevin McGowan (/profile/8962452/), Indian Hills Lake · 16 Jun 16


Not stepping on toes but if anyone got their mail it was put in writing about this week along with sign up information for opening an account to pay your water bill online.

Thank 1 Thank

 (Doug Brubaker (/profile/10854149/), Indian Hills Lake · 16 Jun 16


The leaks I see are small but many and it's amazing how many, unless they are all small natural springs, even my pup knows where they are. I have walked around the lake many times over the last 5 years and I am really glad our water system is getting overhauled, it was truly a mess. Just saying is like "in my humble opinion"

Thank 4 Thanks

 (Matt Wood (/profile/6020605/), Indian Hills Lake · 16 Jun 16


Yes Vern obviously the leaks would need to be boil makers not just pin holes. They are just making it sound like they are working miracles on a system that was ready to completely blow out or something. Believe me I'm not saying our water system didn't need help we all know that. I'm saying that they need to have some respect for the residents who they are serving and make repairs on off peak hours like anybody with common sense in business would do.

Thank

 (Mike Sasser (/profile/8591841/), Indian Hills Lake · 16 Jun 16


All I can say is thumbs up to all the new improvements being done on our water system. I just have major concerns as to future monthly water bills ☹️. PS. I have read the news article and it certainly does frighten me as to what the future may hold for all of us here at the lake ☹️

Thank 5 Thanks

 (Max Breda (/profile/5608328/), Indian Hills Lake · 17 Jun 16


Matt, If you have driven around the lake any time and I mean any time in the last 5 years (and more), you could see leaks and lots of them. Some of the same leaks have been in the same place most of time I have lived here. As long as the water line has pressure, bacteria will not enter the line, only when pressure stops is it a problem. Yes, water has been turned off numerous times and yet, I only remember one or two boil orders. Wake up Matt. Some of your statements are simply not accurate. All change is not bad.

Thank 4 Thanks

 (Matt Wood (/profile/6020605/), Indian Hills Lake · Edited 17 Jun 16


I never said change is bad Max. I have lived here all my life. I'm not stupid. I drive around the lake all the time, I know there are leaks out there. I also know the Stanley's very well and know what they dealt with. A Lot of it not their fault. I also know on holiday weekends they would turn the pressure full bore to insure service. My family and I have helped out with various items to keep things running at the well house. Some of what I say is my opinion and it doesn't have to be accurate. I mean it's online it must be true. My complaint is with the way they are handling repairs not with the fact that changes and upgrades are being made to the system. What did we ever do before making sure everyone feels "safe"?

Thank 3 Thanks

 (Randy Weidman (/profile/7314690/), Indian Hills Lake · 20 Jun 16

Wow! Why is everybody arguing over this? When these folks start digging up a valve or line they never know what they can run into. I personally never had to miss a daily shower. We kept plenty of water on hand, and have been so thankful that these much needed repairs are under way. I had one day that I needed to bath before I sat down on any furniture. So I took a bar of eco friendly soap and jumped in the lake. It was refreshing and even fun. I appreciate the hard work of the guys in the trenches, I wish them godspeed, because the quicker it's done may help the cost of future bills. Thanks

Thank 5 Thanks

 (Vern Crow (/profile/7230440/), Indian Hills Lake · 20 Jun 16

Randy,

Thanks for speaking out on this subject. I've been impressed by the number of people who've spoken out from a positive, hopeful, and constructive position.

As you obviously know, innocent casualties of the negative drum come to foster bad decisions, and to drive capable, conscientious people from public service.
Search Contact

This note was sent to IH Water Co. Today.

Brenda,

Please convey our appreciation to everyone involved in the activity of the past week. I'm certain the aggravation your folks have been through was far worse than the minor inconvenience we've experienced.


Thank you all.

Vernon Cornelius

1287 Lakeshore Dr

Indian Hills

 Thank 5 Thanks

 ~~(Randy Curran)~~ (Randy Curran) (/profile/6015522/), Indian Hills Lake · 20 Jun 16

Thank you Vern.. And Randy..

We are...so privileged...to have such positive, up beat neighbors...

Yes there have been other positive messages posted.. I am apologizing for not mentioning each of you by name..


You know who you are... And you are so valued!

I have enjoyed this lake since 1976...and bought our home in 1993..

Every day... The beauty of this lake ... The discipline.. Of the lakes water usages...& rules... Make the daily joy... A daily blessing..


But most of all.. The great neighbors.. That we are blessed with... That strive to keep the peace and beauty....That daily blessing..


I am saying Thank You...thank you!

 Thank 1 Thank

 ~~(Melissa King)~~ (Melissa King) (/profile/6020605/), Indian Hills Lake · Edited 21 Jun 16

You have to have both sides in a discussion. Just because people don't agree with you doesn't make them negative, wrong, stupid, or whatever. All I'm saying in every note is they need to Handel it much more professionally. They are NOT doing this out of the goodness of their hearts, they are doing their JOB.

 Thank 2 Thanks

 ~~(Nancy Wilson)~~ (Nancy Wilson) (/profile/8370502/), Indian Hills Lake · 21 Jun 16


We have lived out here for almost 11 years and have never been able to drink the water. I didn't like showering in it but had no choice. We've never had pressure except when a guy from Jefferson city would put a meter on the water spigot in front on my house. As long as the meter was there we had pressure. The next day after the meter was taken off , no more pressure.

 Thank

Add a reply...

July 2016

Post in General

 (Dawn Wilson / profile/7245083/), Indian Hills Lake · 1

Dear Maintenance


(/news_feed/?post=28183739)

Now that the rain and traffic has rolled thru for the weekend, we have some wicked potholes! Could we please get those filled? Thanks so much!


4 Jul 16 · Indian Hills Lake in General (/general/)

 Thank  Reply

7 Thanks · 14 Replies (/news_feed/?post=28183739)


 (Gemma Wood / profile/8507735/), Indian Hills Lake · 4 Jul 16

I Agree with you Dawn Wilson! Hope you All had a Happy 4th this weekend!!!!

 Thank 3 Thanks


 (Jim Frisco / profile/10880758/), Indian Hills Lake · 5 Jul 16


You must be joking. We have no one capable.

 Thank


 (Dawn Wilson / profile/7245083/), Indian Hills Lake · 5 Jul 16

I don't know... They seemed to have gotten the job done on a few of the worst today. Thanks maintenance guys!! Btw...You catch more flies with honey than with vinegar.

 Thank 5 Thanks


 (Mike Penn / profile/6419821/), Indian Hills Lake · 6 Jul 16


Thanks Dawn For adding a kind word for the maintenance men. It's funny how social media sites can bring out such rude comments from some people!

 Thank 6 Thanks

 (Giina O'Connell / profile/5625408/), Indian Hills Lake · 6 Jul 16

I think our maintenance department does the best possible with what they have available

 Thank 5 Thanks

 (Mike Sasser / profile/8591841/), Indian Hills Lake · 6 Jul 16

I agree with Giina. The maintenance crew do just fine and always provide me with a smile on a rainy day. 😊

 Thank 5 Thanks

 (Jim Frisco / profile/10880758/), Indian Hills Lake · 7 Jul 16


I'm well aware that our roads have lived their life, that's another sad subject. As far as the continuing settling in the culvert crossings and water leak repairs goes, if they had been properly done from the start we would not have the ongoing problem of continuous settling.

 Thank 1 Thank


 (Michelle D'Amico / profile/6020605/), Indian Hills Lake · 7 Jul 16

I agree with both sides. They have limited means, but also don't fully utilize the means available. These pot holes should be cut out then packed base and topped. Also going to be highly disgusted if they don't hold the new water co accountable for the damage they cause.

 Thank

 (Jim Frisco / profile/10880758/), Indian Hills Lake · 8 Jul 16


I was told at the assn. meeting that they would be saw cutting before digging. then back filling with clean rock and making a good patch. Not at all what I've been seeing. Also the work and how they leave the meter boxes is pretty shabby to say the least.


 Thank 1 Thank

 (Vern Sorenson / profile/7230440/), Indian Hills Lake · 10 Jul 16

Well Jim, I guess I went to a different Association meeting on Saturday. I would have sworn that we were told that the first pass at closing up the holes would be temporary. The final solution would be done when all of the first phase repairs were completed. It seemed to me that their plan was sound, and that they're doing pretty much what they told us at the meeting.

Will someone else help me here? I hate to hear someone being verbally abused when they're following the plan. It's especially irritating when the abuse appears to be based on flawed information.

 Thank 1 Thank

 (Jim Frisco / profile/10880758/), Indian Hills Lake · Edited 10 Jul 16

Well Vern, I was talking about one of the first meetings. Do you realize that once the hole is filled with dirt and mud then packed with a tractor that it will take a very long time to settle? This is what has caused the ongoing settling problem with both the water leak repairs and culvert crossings over the years. The only way to fill a hole and have no future settling is to use clean rock. Look it up clean rock.

Home
Search

[Matti Lind \(profile/6020605/\)](#), Indian Hills Lake · 10 Jul 16

I agree with Jim. They are not fixing them right. Regardless of what was said at the meetings. Even for temporary purposes they need to use 1" clean chat to back fill with, not the dirt that came out of the hole, or its all going to crap again. Common sense Vern like Jim said look it up or ask anyone that does excavating. You really do just accept the status quo.

Thank

[Indian Hills Lake \(/neighborhood_feed/\)](#)
 [\(profile/10880758/\)](#), Indian Hills Lake · 10 Jul 16

Yea, and I'm trying to see that you are anyone else don't bust an axe either. Thank you.

Thank 2 Thanks

[Recommendations News \(/recommendations/\)](#)
 [\(profile/6020605/\)](#), Indian Hills Lake · 10 Jul 16

Pretty sure we are all saying the same thing. Roads need fixed as we go. If you don't want people to comment on your post don't post. I welcome all comments to anything I say. It doesn't bother me.

[Free Items \(/free/\)](#)

[Events \(/events/\)](#)
Add a reply...

[Crime & Safety \(/crime_and_safety/\)](#)

[Lost & Found \(/lost_and_found/\)](#)

[Documents \(/documents/\)](#)

[General \(/general/\)](#)

[Pet Directory \(/pet_directory/\)](#)

[Neighbors \(/directory/\)](#)

[Public Agencies \(/agency/feed/\)](#)

[Neighborhood Issues Discussion Group \(/groups/17110496/\)](#)

[Browse all 6 groups \(/groups/\)](#)

Search Nextdoor

July 2016

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
Keele McGee (/profile/10515598/), Indian Hills Lake · 1
Map (/map/)

Water

(/news_feed/?post=28617370)
Anyone else not have water today? It was fine this morning...

11 Jul 16 · Indian Hills Lake In: General (/general/)

Thank Reply
Free Items (/free/)

6 Replies (/news_feed/?post=28617370)

(/profile/11256149/), Indian Hills Lake · 11 Jul 16
Our water is off also don't know we didn't get a notice

Crime & Safety (/crime_and_safety/)
Thank 1 Thank

Lost & Found (/lost_and_found/)
(/profile/115625408/), Indian Hills Lake · 11 Jul 16

Just talked with them, they accidentally hit a line. Told me it was being repaired and should be done within minutes. Boil order on until at least Thursday

Documents (/documents/)
Thank 1 Thank

General (/general/)
(/profile/11033120/), Indian Hills Lake · 11 Jul 16

Public Agencies (/agency/feed/)
Pet Directories (/pet_directory/)

Due to a pressure reduction in the drinking water system, (an unplanned line cut by the contractor doing improvements in the system) Indian Hills Utility Operating Company is issuing a boil water notice until we can get three clean drinking water tests on two consecutive days confirming there are no issues inside the system. We hope to have this resolved soon and we will keep you informed.

Public Agencies (/agency/feed/)
We are posting signs in the subdivision, updating our website and emailing customers. Please notify your neighbors and anyone who may be at risk.

Neighborhood Issues Discussion Group (/groups/17110496/)
GENERAL BOIL WATER INFORMATION

Browse all 6 groups (/groups/)
Anyone served by the affected public water system should observe the following precautions:

- Boil water vigorously for three minutes prior to use for cooking or drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled
- Continue boiling all water that is to be used for cooking or drinking until the cause of the contamination has been found and corrected.
- Water used for bathing does not need to be boiled.
- LET WATER COOL SUFFICIENTLY BEFORE DRINKING

Indian Hills Utility Operating Company, Inc.

866-747-0493

Thank

(/profile/11033120/), Indian Hills Lake · 11 Jul 16
That just came in my email

Thank 1 Thank

(/profile/10515598/), Indian Hills Lake · 11 Jul 16
Thanks

Thank

(/profile/9222113/), Indian Hills Lake · 11 Jul 16

Call me skeptical, but the first time water was out and boil notice was issued with the new company, they said the same thing. When I talked with one of the contractors they said they never hit anything, they had to turn it off briefly. I'm guessing it's easier to tell us they hit something then say, oops we forgot to tell you.

Thank 1 Thank

Add a reply...

July 2016

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)

(/profile/5718317/), Indian Hills Lake 2

Map (/map/)

water meter

(/news_feed/?post=28585901)

had to have water meter installed. the mess the firm made is incredible, have a big pile of mud. should I insist the water company bring me gravel and clean up their mess?

10 Jul 16 - Indian Hills Lake in General (/general/)

Thank Free Items (/free/)

11 Replies (/news_feed/?post=28585901)

(/profile/5487382/), Indian Hills Lake · 10 Jul 16

I too have the same problem and I don't know what to do.

Crime & Safety (/crime_and_safety/)

Thank

(/profile/1250149/), Indian Hills Lake · 10 Jul 16

Yes I would

Documents (/documents/)

Thank 1 Thank

(/profile/6020605/), Indian Hills Lake · 11 Jul 16

Probably is their job to fix it right, although I'm sure some would say its ok because they love the status quo. I'm sure it's just the "first phase" yeah right. Call them till they get sick of hearing from you and fix it. Btw the guys putting the meters in are sub contractors. Still need to make it right though.

Neighbors (/directory/)

(/profile/6015522/), Indian Hills Lake · 11 Jul 16

Public Agencies (/agency/feed/)

I can't imagine they would leave it like that!... Maybe they have done the mass meter changes & job and will do a mass location repairs to the re-establishing and clean up....

(/profile/17140496/)

Matt's correct on this being Sub/ contractors ..

Water Meters (/water_meters/)

They slapped a meter on our friends garage.. Thinking it was s house. REALLY?... So the home owner of the meter and water line was to pay both bills or neighbors water bill.

Bottom line...a call was made to the office.. A person of responsibility .. Actually answered.. And took care of the issue very quickly.. And courtesy..

Just call them... I DON'T think they will appreciate... Mass phone calls!..

They ate working fast .. And we have seen what we think are Meters in strange areas..

This often happens with tight budgeted sub contractors....

Our concerns are with you and hope all turns out well!

Thank 1 Thank

(/profile/10880758/), Indian Hills Lake · 11 Jul 16

As I've stated in the past. This water company is no better than the last. They do some shabby work to say the least. They are investing all this money so they can raise the rates in the future. Just wait.

Thank 1 Thank

(/profile/5487382/), Indian Hills Lake · 11 Jul 16

I also have the same problem. They made a mess of mud and their backhoe cut into my asphalt driveway.

Thank

(/profile/10788856/), Indian Hills Lake · 11 Jul 16

They made a huge mess in my front yard!!! I called and was told that they will level and re-seed when it cools off so that the seed will take. This makes sense to me!! I called again to confirm this... They apparently went out and dumped LOTS of sand on top!!! Now I have a beach in my front yard!!! I will definitely keep on top of this!!!

Thank 1 Thank

(/profile/5718317/), Indian Hills Lake · 11 Jul 16

thank you all for the info. the rains have washed part of the pile down the drive and covered the gravel, but I still have a huge pile of mud to drive through.

Thank

(/profile/5487382/), Indian Hills Lake · 11 Jul 16

Could someone give me the number to call about my yard. Thank you in advance.

Thank

(/profile/9222113/), Indian Hills Lake · 11 Jul 16

They use a method of digging that uses water and suction so as not to cut through any lines with a back hoe. Unfortunately when they fill the holes back up they do it with sand so you don't get as much settling once the hole dries up. This however washes out easily with heavy rain. The comment about coming around and seeding is the first I've heard of that. Also remember there are a lot of unused meters people don't even know are present due to bad maintenance on previous water

10/18/2017

Nextdoor

company's part, multiple jobs and the changing of ownership without communication on how many and where meters are located. I recently found I had a 2nd ac well
Great! Thanks!

👍 Thank 1 Thank

👤 (Profile/8588673), Indian Hills Lake · 11 Jul 16

Water company needs to go around and fill the holes around the meters whenever they get time. Looks bad and they should take care of the mess.

👍 Thank

Add a reply...

Search Results

GENERAL BOIL WATER INFORMATION

Anyone served by the affected public water system should observe the following precautions:



Home (/news_feed/)

Boil water vigorously for three minutes prior to use for cooking or drinking.



Indian Hills Lake (/neighborhood_feed/)

Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach.



Map of tap water.



Dispose of ice cubes and remake with water that has been boiled.

Recommendations (/recommendations/)

Continue boiling all water that is to be used for cooking or drinking until the cause of the contamination has been found and corrected.

Water used for bathing does not need to be boiled.

LET WATER COOL SUFFICIENTLY BEFORE DRINKING

Indian Hills Utility Operating Company, Inc.

866-747-0493

Thank 1 Thank



Patricia Brown (/profile/5414750/), Indian Hills Lake · 13 Jul 16

It was first sent out Monday, July 11 You can contact them & get on their email mailing list for notices etc.

Thank 1 Thank



Janet Brown (/profile/8850066/), Indian Hills Lake · 13 Jul 16

I just talked to them, they said the boil had been on since monday i have been drinking the water. got sick throwing up monday evening. still not feeling well, could be a coincidence. who knows, he said the water should be back on soon. he took my email address again, and said the lines are so bad they keep breaking when they are working, and they hope to have it all fixed soon. I just had a death in the family and haven't been out to see the signs. thanks for the info.

Thank 1 Thank



Patricia Ehrhardt (/profile/6015522/), Indian Hills Lake · 13 Jul 16

Thank you for your speedy response!

Yes I most certainly am on the email list and did not receive any emails.

I'm on auto-pay... And needed to sent a rather 'pointed' second call... And they called me back in 5 minutes... Saying they did not get the call on message the day before... Interesting! I guess our international phone lines be services are better than local.. As I'm calling all over the world.. Everyday! & Sending snd receiving.. Emails and leaving messages that are responded to! Oh well you get my point!

I am not unhappy AT ALL.. With our new water company...at least not yet..

One has to take into consideration.. What this new owner has taken over!..& the time it will take to correct this!

It didn't happen over night... And will take time!.... We have heard commentary on what has been used.. To make slovenly repairs.. Enough said!

NEW ERA... Lots of challenges!... Other than ripping the whole mess out and make new at a prohibitive cost... That we WILL BE CHARGED FOR... They are taking constant steps to correct this mess!..AMEN!

I realize immediate water shut off is many times not for just maintenance... But emergencies!... Point made! 🙄👍👍

As I read this 'email' that was forwarded that I did NOT receive ! THANK YOU!🙄👍

As I read it closely...

Question answered!... Boil all water that touches anything!! DONE!!

Oh I called the water company and they confirmed my email address and auto pay!

If you have auto-pay.. They will continue to send bills...I guess for your inspection on use!

I'm happy! OUT COMES THE PAPER PLATES Boil the rinse water for all else..

On the illness situation.. I don't know if this is applicable...

But a dear friend here at the lake ... Was not here!.. Lives in St Louis.. Had a same description of your condition.. Maybe is a 24+ hour bug going around!

Hope you get stronger soon! Jean Bruner!

Thank you all for your Assistance..

Another testimony to the GREAT NEIGHBORS WE HAVE ! 🙄👍👍👍

Thank 3 Thanks



Patricia Brown (/profile/5414750/), Indian Hills Lake · 13 Jul 16

Yes great neighbors indeed !

OBTW,,there is a Take

A Stand-Neighborhood

Watch Brunch in the Patio area at the Community Hall, Sunday, July 17th from 11 A to 3 P.

Bring snacks to share & your own refreshments !!

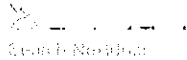
Invite an interested neighbor to discuss how we can get

this program started.

Hope to see you there?!?!

10/18/2017

Nextdoor



Add a reply...

Search Nextdoor

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
(Dev W145083 profile/7245083/), Indian Hills Lake 1

Map (/map/)

Boil Order

(/news_feed/?post=28876578)
Recommendations New (/recommendations/)
They took down the Boil Order signs.

15 Jul 15 - Indian Hills Lake in General (/general/)

Thank Free Items (/free/)

4 Thank

Events (/events/)

Crime & Safety (/crime_and_safety/)

Lost & Found (/lost_and_found/)

Documents (/documents/)

General (/general/)

Pet Directory (/pet_directory/)

Neighbors (/directory/)

Public Agencies (/agency/feed/)

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

July 2016

Aug 2016

Search Nextdoor

Post in General

(profile/9222113/), Indian Hills Lake 3

Anyone know where the water guys are working today? Thur 8/11

(/news_feed/?post=30411550)

I have a bad leak in my front yard that they've now "fixed" twice already and it has busted open again. It's starting to get ridiculous. If this is happening at other spots they're "fixing", this is going to take years to complete repairs and end up costing significantly more than they budgeted for.

11 Aug 16 · Indian Hills Lake In General (/general/)

Thank Reply

14 Replies (/news_feed/?post=30411550)

(profile/5414750/), Indian Hills Lake · 11 Aug 16

They have been working near the new well on the west side of the lake, Sequoia & Kiowa, Cree Rd, lake shore maybe? Did you call the wrt co main office, they may be able to reach them on the job site?

Thank 1 Thank

Documents (/documents/), Indian Hills Lake · 11 Aug 16

Yea I called and as usual there is no one there, so I left a message. On average it takes someone 3 days to come look at it and a week to two weeks for it to get "fixed". I was understanding the first time, I was patient the second. Now I'm in a not so forgiving mood. We've now moved in to the incompetence zone and I'm sick and tired of the damage it does to the yard.

Pet Directory (/pet_directory/)

Thank

Neighborhood Issues Discussion Group (/groups/17110496/), Indian Hills Lake · 11 Aug 16

If anyone is interested. Engineer called me and contractor stopped by. They happened to be going to a leak 4 houses down just as I was heading to find them. The Public Agencies (agency/feed/) what to replace and what to band-aid. Mine was on a band-aid list. I now have to wait till Monday while the river runs through my yard again and makes it a swamp all weekend. Contractor said he came in here 4 months ago with a list of 20 leaks he was supposed to fix while changing out all the meters. He's now well over 100 with no end in sight and more keep popping up daily, due in part to increased water pressure on the rickety old system.

All of this tells me we're in for a long ride with the water repairs and I expect them to go well over their initial cost projection. Will be interesting to hear what they have to say when they hold their meeting to discuss rate increases whenever that ends up happening.

Thank 2 Thanks

(profile/10788856/), Indian Hills Lake · 11 Aug 16

As I said before...they left a nice sandy beach in my front yard when they replaced my meter....Last week, they replaced the line going from the main to my meter...seems to me, it would make sense to do all of that at once I am no water expert, but common sense should prevail!!!

Thank

(profile/6305280/), Indian Hills Lake · 11 Aug 16

I guess, fortunately for us, my meter has been replaced without incident. Luckily there have not been any negative impacts so far at our house. Can't say that was the case with the old water company, as the main line 'broke' above our meter, and it took them several times until it was finally fixed correctly.

One thing I can suggest, based on my home experience, is that our original supply line was installed in 1984, and it was a 'plastic' line (supposedly the thing to do back then). If you happen to have one of those, once they start leaking/breaking, they are nothing but trouble. We ended up having our entire supply line here at home replaced with new copper to resolve the situation.

For what it's worth.

Thank

(profile/10880758/), Indian Hills Lake · 12 Aug 16

Can someone explain why we let these water cos. totally tear up our roads up with no decent repairs being made to same?

Thank

(profile/9222113/), Indian Hills Lake · 12 Aug 16

It's been explained to me on a couple of occasions the plan is to come through once done and repair all the spots properly at the same time. It makes sense if they hold true to that plan

Thank

(profile/10788856/), Indian Hills Lake · 12 Aug 16

Well....this morning the line they just put in is "bubbling"...I called and they said they will put it on the list for Monday...so much for new water line. Yup...

Thank

(profile/9222113/), Indian Hills Lake · 12 Aug 16

Yea the one making my yard a swamp is now coming up through another part in the street. It's gotta be a good size leak under there. What a mess they inherited when they bought it

Search Nextdoor

(/profile/10880758/), Indian Hills Lake · 12 Aug 16

Lee, I know for a fact that once a hole is back filled with dirt and mud it's too late to do it properly unless they dig it back up and back fill w/clean rock. I highly doubt they are going to do this. Again, I ask why does our board allow the destruction of "our" roads?

Home (/news_feed/)

(/profile/9222113/), Indian Hills Lake · 12 Aug 16

The Board doesn't "allow" the water company to do anything. The state is the only governing entity over the utility. I assume if the water company doesn't fulfill their promises to bring things back to where they need to be the only recourse the HOA would have is civil court. But we're a LONG way off from the water company being done and they've switched to filling holes with clean rock from what I've seen lately. So let's not jump to any conclusions and maybe the board can have a discussion with the water company about these temporary fills. Have you tried to email the HOA with your concerns?

Recommendations New (/recommendations/)

Thank 1 Thank

(/profile/10880758/), Indian Hills Lake · 12 Aug 16

I've seen them top off with some rock. Not fill the entire hole. A long way from a good job. I thought these roads were the property of the I.H. lake. It just seems to me that we ought to have some control over what takes place.

Events (/events/)

(/profile/9222113/), Indian Hills Lake · 12 Aug 16

Unfortunately I believe the only recourse we have is discussion with the water co. directly, complaining to the utilities commission, or civil law suit. But we still don't know what the final outcome will be, so all of this is putting the cart before the horse. I would suggest emailing the board and or the water company to see if there is something that can be done to improve the temporary repairs until the permanent fixes can be put in to motion. That is what I intend to do.

Thank 2 Thanks

(/profile/5718317/), Indian Hills Lake · 12 Aug 16

calling and emailing have done me no good. I fear my meter will freeze this winter due to exposure.

Thank

Add a reply...

Search Nextdoor

Aug 2016

Post in General

(David K. 11256149) (profile/11256149/), Indian Hills Lake 2

Water

(/news_feed/?post=30645367)

Anyone know how long the water is going to be off .is it going to be off all day or are they going to turn it on at night. Thanks

15 Aug 16 · Indian Hills Lake in General (/general/)

Thank Reply

1 Thank · 7 Replies (/news_feed/?post=30645367)

(Alicia W. 5609649) (profile/5609649/), Indian Hills Lake · 15 Aug 16

This is the letter I received last week, from the water company.

Crime & Safety (/crime_and_safety/)

Lost & Found (/lost_and_found/)

(https://03926qxcw0e1bh.cloudfront.net/post_photos/b2/8e/b28e2a9dd5c693d1ffb29c1b233df0b2.jpg)

Documents (/documents/)

General (/general/)

(Ben D. 837052) (profile/837052/), Indian Hills Lake · 15 Aug 16

I Wished we knew when and where they were going to have it shut off. I Got up to Take my Shower and there's No Water. If I Had Known I Would Have taken mine last night!

Neighbors (/directory/)

Thank

Public Agencies (/agency/feed/)

(Nancy M. 837052) (profile/837052/), Indian Hills Lake · 15 Aug 16

Ours went off around 8:30 this morning and it's still off. So frustrating.

Neighborhood Issues Discussion Group (/groups/17110496/)

Thank 1 Thank

(Browse all 6 groups (/groups/)) (profile/8507735/), Indian Hills Lake · 15 Aug 16

Yes it is Nancy Williams. I Didn't feel good last nite and IGot up to take a shower and there's NO Water!!! They Are Really good About Letting you know where they are Shutting off water at, NOT!!!!

Thank 1 Thank

(Nancy M. 837052) (profile/837052/), Indian Hills Lake · 15 Aug 16

They even said intermittent shut offs. Well being off all day is not intermittent.

Thank 1 Thank

(Pamela 6029122) (profile/6029122/), Indian Hills Lake · 15 Aug 16

Hang in there folks....It is a real disappointment to get up to this and get thru the day but things have to get better.

Thank

(Ben F. 11821813) (profile/11821813/), Indian Hills Lake · 17 Aug 16

If you were around in June when the same thing was going on, it has been about the same as then. Assume ANY daylight hours the water may be off. Showers, etc. should be done later at night or very early in the morning. We usually stock up on bags of ice and bottled water for the week.

Thank

Add a reply...

Search Nextdoor

Sept 2016

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
Map (/map/)

Water
Does anyone know why the water is off?

12 Sep 16 · Indian Hills Lake in General (/general/)

Thank Reply
Free Items (/free/)

1 Thank · 5 Replies (/news_feed/?post=32380920)

Friends (/friends/)

Has anyone called the water company?

Crime & Safety (/crime_and_safety/)

Lost & Found (/lost_and_found/)

If I had the number handy I would.

Documents (/documents/)

General (/general/)

There's work that needs to be done on a water line or two. I was just ready to post that there would be a Boil Order very soon. There's a water leak on Lakeshore in the 400 block. The road is beginning give over the pipe. I'm assuming that's why water is not on

Neighbors (/directory/)

Public Agencies (/agency/feed/)

Neighborhood Issues Discussion Group (/groups/17110496/)

Called the bond boys water emergency number. I gather they were working on the system today and something went wrong. Someone is checking on it and trying to get the water back on. Yes, there will be a boil order in effect when it does come back on. I really don't know any more than before I called.

Thank 1 Thank

Add a reply...

Sept 2016

Search Nextdoor

Home (/news_feed/)

- Indian Hills Lake (/neighborhood_feed/)
- Map (/map/)

WATER

Does anyone know why the water on Hickory Dr. is slowly going off?

21 Sep 16 · Indian Hills Lake in General (/general/)

Thank Reply
Free Items (/free/)

6 Replies (/news_feed/?post=32899733)

Again

Crime & Safety (/crime_and_safety/)

Lost & Found (/lost_and_found/)

I don't know if this is it but there is a big leak on Lakeshore Dr. just before maintenance!

Documents (/documents/)

General (/general/)

Pet Directory (/pet_directory/)

Neighbors (/directory/)

Public Agencies (/agency/feed/)

Neighborhood Issues Discussion Group (/groups/1714096/)

You're welcome. They just called me about it. She said they had no idea it was low on pressure much less that it went off. Browse all 6 groups (/groups/)

Have they Seen All the Leaks in the roads out here Still?

Thank

Add a reply...

Search Nextdoor

Sept 2016

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)

(/profile/10485706/), Indian Hills Lake 1

Map (/map/)

Boil Order

(/news_feed/?post=32981212)

Recommendations (/recommendations/)

Are we still under the boil order that was started on the 20th. I received an email that we were but no email cancelling it, and there are no signs posted at the entrance

22 Sep 16 · Indian Hills Lake in General (/general/)

Classified (/classified/)
Thank 1 Thank
Free Items (/free/)

1 Thank · 3 Replies (/news_feed/?post=32981212)

(/profile/5771090/), Indian Hills Lake · 22 Sep 16

There are still boil water signs around cove seven for the affected area

Crime & Safety (/crime_and_safety/)

Thank 1 Thank

Lost & Found (/lost_and_found/)

Also at cove 9 bridge is a boil order sign. I have yet to see a cancelation email about the affected area.

Documents (/documents/)

Thank 2 Thanks

General (/general/)

(/profile/5718317/), Indian Hills Lake · 23 Sep 16

received a call that all boil orders lifted for all of Indian Hills

Thank 1 Thank

Neighbors (/directory/)

Add a reply...

Public Agencies (/agency/feed/)

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

Search Nextdoor

Oct 2016

Home (/news_feed/)

Post In General

Indian Hills Lake (/neighborhood_feed/)

(David W. 245083 profile/7245083/), Indian Hills Lake 1

Map (/map/)

Boil order for parts of the lake

(/news_feed/?post=35287671)

Boil Water Advisory for Sections of Indian Hills Subdivision

Classifieds (/classifieds/)

Brenda Eaves <beaves@cswrgroup.com (mailto:beaves@cswrgroup.com)>
Fri 10/20/2016 3:41 PM

To: Events (/events/)
Support@indianhillsutilityoperatingcompany.com (mailto:support@indianhillsutilityoperatingcompany.com);

Action Items
To All Residents Using Water and Sewer Indian Hills Utility Operating Company:

BOIL WATER ADVISORY (As Noted)

1200 DUCKSHORE (Lakeshore SHORE)

1401 SEQUOIA (general QUOYA)

ALL CUSTOMERS ON PAWNEE (Pawnee Factory/)

Today, October 28, 2016 due to a pressure reduction in the drinking water system, the public water system of Indian Hills (MO DNR number MO6036052) near Cuba, MO, will be under a boil order while we repair a main water break in the area. When water pressure is low, conditions exist which could allow contamination to enter the distribution system or household plumbing. When large areas of a system are involved the probability that contamination has occurred is high. The boil water advisory takes effect on Friday, October 28, 2016 at 3:00 pm and will remain in effect until water sample results indicate that no contamination is present.

We hope to have this resolved soon and we will make every effort to keep you informed. We are posting signs in the subdivision, updating our website, emailing customers and notifying the radio station - KTTR and KTUI. Please notify your neighbors and anyone who may be at risk.

Browse all 6 groups (/groups/)
GENERAL BOIL WATER INFORMATION

Anyone served by the affected public water system should observe the following precautions:

- Boil water vigorously for three minutes prior to use for cooking or drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled
- Continue boiling all water that is to be used for cooking or drinking until the cause of the contamination has been found and corrected.
- Water used for bathing does not need to be boiled.
- LET WATER COOL SUFFICIENTLY BEFORE DRINKING (approximately 110 degrees F)

Indian Hills Utility Operating Company, Inc.

84-747-0493

BE ADVISED:

ALL customers on Pawnee - 1200 to 1363 Lakeshore - 1401 to 1437 Sequoia

BOIL WATER ADVISORY IN EFFECT

28 Oct · Indian Hills Lake in General (/general/)

Thank Reply

5 Thank

Search Nextdoor

Feb 2017

Home (/news_feed/) Post in General

Indian Hills Lake (/neighborhood_feed/) (Profile/14284349/), Indian Hills Lake Map (/map/)

Boil alert found in FB posted by CFP 3 hrs ago

(/news_feed/?post=42954799) Memo to Indian Hills Residents from the Indian Hills Utility Operating Company:

BOIL WATER ADVISORY (For Sale & Free (/for_sale_and_free/?init_source=more_menu))

On February 15, 2017, due to the chlorine line feeding the chlorine pumps becoming clogged, the chlorine residuals are not at sufficient levels in the system, so the public water system of Indian Hills (MO DNR number MO6036052) near Cuba, MO, will be on a boil water advisory while we resurge the chlorine to levels high enough to prevent possible contamination. The boil water advisory takes effect on Wednesday, February 15 at 6:30 pm and will remain in effect until water sample results indicate that chlorine levels are at a consistent and correct level to prevent contamination.

We hope to have this resolved soon and we will make every effort to keep you informed. We are posting signs in the subdivision, updating our website, emailing customers. Please notify your neighbors and anyone who may be at risk.

Documents (/documents/) 16 Feb · Indian Hills Lake in General (/general/)

General (/general/)

4 Replies (/news_feed/?post=42954799)

Pet Directory (/pet_directory/) (Profile/10485706/), Indian Hills Lake · 16 Feb

We received an email yesterday, and there are signs at the front entrance.

Neighbors (/directory/) Thank

Public Agencies (/agency/feed/) (Profile/14284349/), Indian Hills Lake · 16 Feb

No email here and didn't see any signs coming in til this afternoon. Just sharing in case someone else wasn't aware

Neighborhood Issues Discussion Group (/groups/17110496/) Thank 1 Thank

Browse all 6 groups (/groups/) (Profile/14284349/), Indian Hills Lake · 16 Feb

Thanks for sharing the boil water alert. I live outside the gate and rarely see posted signs.

Thank 1 Thank

(Profile/5414750/), Indian Hills Lake · 16 Feb

Check with the new water company, they will add your Email address so as to get the warning directly to you.

Thank 2 Thanks

Add a reply...

Feb 2017

Search Nextdoor

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
Map (/map/)

Leaking.....AGAIN!!!

(/news_feed/?post=42967031)

Hi folks... Well it appears that my water leak on Lakeshore is back again!!! (For the 3rd time in the same place). Can't wait to get down there tomorrow to see how she is doing!! I don't think I will be voting on a huge increase on my monthly bill.... I am keeping a record of the water breaks that seem to keep popping up!! A good weekend to all!!

16 Feb - Indian Hills Lake in General (/general/)

Thank Reply
Crime & Safety (/crime_and_safety/)

1 Thank · 3 Replies (/news_feed/?post=42967031)

Jeremy the "vote" thing was tongue-in-cheek!! I was told by my contact at the PSC that I will be able to attend the public hearings for rate hikes...I will be there!!! :)

You don't get a vote on an increase. It will get passed along to everyone. No vote.

Documents (/documents/)
Thank 1 Thank

General (/general/)
Jeremy, the "vote" thing was tongue-in-cheek!! I was told by my contact at the PSC that I will be able to attend the public hearings for rate hikes...I will be there!!! :)

Pet Directory (/pet_directory/)
Thank 1 Thank

Neighbors (/neighbors/)
Ha. Gotcha. I'm glad you knew what reality was really going to be. Good luck at the meeting.

Public Agencies (/agency/feed/)
Thank 1 Thank

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

Search Nextdoor

Feb 2017

Home (/news_feed/)

Post in General
Indian Hills Lake (/neighborhood_feed/)
(Profile/11821813/), Indian Hills Lake

Map (/map/)

Boil order

(/news_feed/?post=43017845)
Recommendations (/recommendations/)
Is the boil order still in effect??

17 Feb - Indian Hills Lake in General (/general/)
For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Thank Events (/events/)

3 Replies (/news_feed/?post=43017845)

Chim's Security (/chim_security/) · 17 Feb
It was just lifted.

Lost & Found (/lost_and_found/)
Thank

Documents (/documents/)
(Profile/3414730/), Indian Hills Lake · 17 Feb

Just received email from water company,,, Boil Order lifted after 4:30 PM today, Friday, Feb. 17th.
General (/general/)
Thank 2 Thanks

Pet Directory (/pet_directory/)
(Profile/11821813/), Indian Hills Lake · 17 Feb

Thanks. Now I have a chance to check my email!!

Neighbors (/directory/)
Thank

Public Agencies (/agency/feed/)
Add a reply...

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

Apr 2017

Search Nextdoor

Home (/news_feed/) Post in General

- Indian Hills Lake (/neighborhood_feed/)
- Map (/map/)

water co.

(/news_feed/?post=48491405) Recommendations New (/recommendations/) Does anyone know the name water co. I can't remember it.

20 Apr Indian Hills Lake In General (/general/) For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Thank Events (/events/) Reply

3 Replies (/news_feed/?post=48491405)

20 Apr Indian Hills Lake In Safety (/safety/) Hills Lake · 20 Apr

Check the smoke signal, I believe it's listed in there along with the number

Lost & Found (/lost_and_found/) Thank

Documents (/documents/) Indian Hills Lake · 20 Apr

Indian Hills Utility Operating Company owned by Central States Water Resources General (/general/)

Thank 1 Thank

Pet Directory (/pet_directory/) Indian Hills Lake · 20 Apr

See attachment from Smoke Signals.

Neighbors (/directory/)

Public Agencies (/agency/feed/) (https://d3926qxcw0e1bh.cloudfront.net/post_photos/e1/d5/e1d596338a7c1a97300e222c1e9efd83.jpg)

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 61 groups (/groups/)

Add a reply...

Search Nextdoor

May 2017

Post in General

(Profile/6015522) Jam-Ehrhardt (/profile/6015522/), Indian Hills Lake 1

To refresh your memory..& reread his master plan

(/news_feed/?post=49891035)
Recommendations: New (/recommendations)
http://www.stltoday.com/business/local/questions-raised-about-water-bill-proposal-and-the-utility-behind/article_0b084a8e-077e-5be6-b22f-d5e31409eae6.html
(http://www.stltoday.com/business/local/questions-raised-about-water-bill-proposal-and-the-utility-behind/article_0b084a8e-077e-5be6-b22f-d5e31409eae6.html)
For Sale & Free (/for_sale_and_free/?init_source=more_menu)

I hope this opens so you can read the history of this very financially...interesting '., to be diplomatic..
Owner of the water services.. and How another community is up to \$150.00 a month.. how he's buying 30 more communities..and his past financial history..
That the St Louis Dispatch did not mind detailing ..
Some of the reasons that it is not pay back reasons... nor... any statement as to 'What he will do' ..& continue to keep improving..& correcting!
I read this before he took over.. and thought.. not us!
There is a lot of information out there.. as to what we are getting for this insane increase..
And how he can be he'd to it.. look at his financial history!
We read documents (documents) this one!

4 May · Indian Hills Lake in General (/general/)

General (/general/)
Thank Reply
Pet Directory (/pet_directory/)

6 Thanks · 1 Reply (/news_feed/?post=49891035)

(Profile/18794417/), Indian Hills Lake · 4 May
Neighbors (neighbors) system to this crook approved?

Public Agencies (/agency/feed/)


Add a reply...
Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

Search Nextdoor

May 2017

Post in General

 (Daniel Hall (/profile/6056728/), Indian Hills Lake 3


Rate Increase - Indian Hills Utility Operating Company

(/news_feed/?post=49912758)


Members, Recommendations New (/recommendations/)

 For Sale & Free (/for_sale_and_free/?init_source=more_menu)


As clients of Indian Hills Utility Operating Company, most of us have received the letter regarding the rate increase. We are seeing a proposed rate increase from \$10.81 to \$84.21.

 Events (/events/)


We wished to encourage all the members to make your voices heard. As there are approximately 730 houses located in our community, we are hoping the sum of the masses will be a powerful voice.


 Lost & Found (/lost_and_found/)

The letter you received contains directions to submit comments by mail, phone and website. The directions have proved to be easy to follow. In addition to this, members Russ and Kelly Hunt have put together an additional list of individuals to contact with your opinions.

 Documents (/documents/)


Here are the names and contact info:

 General (/general/)

 Pet Directory (/pet_directory/)

daniel.hall@psc.mo.gov (mailto:daniel.hall@psc.mo.gov)


573-751-3243

 Neighbors (/directory/)

Steve Stoll, Commissioner

steve.stoll@psc.mo.gov (mailto:steve.stoll@psc.mo.gov)

573-751-4221

 Neighborhood Issues Discussion Group (/groups/17110496/)

Bill Kenney, Commissioner

bill.kenney@psc.mo.gov (mailto:bill.kenney@psc.mo.gov)

573-751-7508

Scott Rupp, Commissioner

scott.rupp@psc.mo.gov (mailto:scott.rupp@psc.mo.gov)

573-751-0946

Maida Coleman, Commissioner

maida.coleman@psc.mo.gov (mailto:maida.coleman@psc.mo.gov)

573-751-4132

Senator Dan Brown

dan.brown@senate.mo.gov (mailto:dan.brown@senate.mo.gov)

573-751-5713

Also, State Senator Wayne Wallingford, Missouri 27th District has been working on SB145 2017 that modifies provisions relating to small water and sewer corporations since Hillcrest Manor near Cape Girardeau, MO experienced a similar rate increase. The bill has been placed on the Senate Calendar. His contact information:

State Senator Wayne Wallingford

Wayne.wallingford@senate.mo.gov (mailto:Wayne.wallingford@senate.mo.gov)

573-751-2459

The Board will be submitting the following comments. In addition to how this rate increase will affect your family, members can certainly communicate these points as well.

- It appears from the timeline documents submitted, that a local public hearing is not necessarily mandatory. We respectfully demand that a mandatory local hearing be held so that we and any of the members of our association may voice their opinions and concerns about IHUOC's proposed rate increase directly with the PSC commissioners. We request that the hearing be held in a location in Cuba, MO.
- We request that we be provided with information on how the PSC Staff determines what an appropriate rate increase should be given the investment made in a water utility by a new owner.
- We request to be provided with the specific information used by the PSC Staff to determine what they recommended to the PSC the rate increase should be for IHUOC.
- We request a detailed accounting of the \$2,075,000 IHUOC has spent on improvements and repairs to the water utility.
- The proposed rate increase includes a monthly minimum allowance of 4,000 gallons of water. We request information on how the minimum allowance is determined.
- When making minor repairs to the water utility, IHUOC has often taken a long period of time to begin a repair, in many cases longer than 7 days. We request that the PSC place a requirement on IHUOC that minor repairs are to begin within 48 hours of being reported or discovered and completed within 48 hours once the repair has begun.
- And please comment on any experiences you have had since IHUOC took over regarding reporting leaks, how long it took to respond and how the area was left after the work was completed.

As we have communicated often in the last years, ILPOA has no direct contract with IHUOC beyond the road agreement we are currently negotiating with them. It is important that all members respond and make their opinions heard to the PSC and others. Please take the time to do this. Note that the letter said responses were due

10/18/2017


Nextdoor

into the BSC within 30 days of April 31, 2017

[Search](#) [History](#)

Mary Beth Huffman
President-ILPOA

4 May · Indian Hills Lake in General (/general/)

 [Home \(/news_feed/\)](#)

6 Thanks

Mary Beth Huffman (/profile/6056728/) closed the discussion on 4 May.

May 2017

Post in General

(/profile/12544122/), Indian Hills Lake

water rates in Cuba and Chesterfield compared to IH Utility proposed increase plan

(/news_feed/?post=49897890)

In Cuba the first 2000 gallons of water cost a resident \$8; the next 8000 gallons is billed at .00180 per gallon of useage; the next 40,000 gallons is billed at .00155 per gallon

In Chesterfield my last bill was \$49.62 (covered 3 months of usage and 5236 gallons---Missouri American water bills .41 per cubic gallon---they add on several flat charges such as \$22.35 service charge, \$3 service fee, \$2.32 tax, and .27 water primacy fee----so, the 5236 gallons equates to 52.36 cubic gallons and this costs \$21.47 plus the various other charges mentioned above yielding a total for the past 3 months of \$49.62.

In Cuba if you used 5500 gallons in a month your bill would be \$14.30 (pretty close to what the existing IH bill would be); if you used 10000 gallons your bill would be a total of \$22.40; if you used 50000 gallons in Cuba your bill would be \$84.4 (interesting to note that this max bill in Cuba is almost identical to the proposed minimum rate at Indian Hills).

4 May · Indian Hills Lake in General (/general/)

Thank Reply

9 Thanks · 6 Replies (/news_feed/?post=49897890)

(/profile/16015109/), Indian Hills Lake · 4 May

White did the \$150 Come from?

Thank

(/profile/7995659/), Indian Hills Lake · 4 May

Maybe in our letters to the H2O company & the commission, we should add some of these facts to help illustrate. Public Agencies (/agency/feed/)

Thank 1 Thank

Neighborhood Issues Discussion Group (/groups/17110496/)

St. Peters, MO water rates are (after 8.5% increase the end of last year):

Water Usage	Rates	Minimum Charge
First 4,000 gallons (min. 5/8")	\$18.16	\$18.16
Next 6,000 gallons	\$3.29/thousand	\$19.74
Next 10,000 gallons	\$2.53/thousand	\$25.30
Over 20,000 gallons	\$2.14/thousand	

Thank 2 Thanks

(/profile/8850066/), Indian Hills Lake · 5 May

Hi, my neighbor Rita Miller has made a petition for us to sign concerning the proposed water rate increase, she asked me to post this on here for her, she will be up at the gate tomorrow , Sat 5-6-17 from 10 til 6, if you would care to stop by and sign it thanks

Thank 4 Thanks

(/profile/9222113/), Indian Hills Lake · 5 May

I would encourage people to still write a letter to the PSC through one of the many avenues available, detailing the issues you've had with the new water company, even if you sign the petition. They need to hear specifics from as many people as possible.

Thank 4 Thanks

(/profile/5274731/), Indian Hills Lake · 5 May

So that we can keep all of this information about the water company together for members to reference. I am moving this conversation to ILPOA issues. Please post additional comments there.

Thank 2 Thanks

Crystal Warren (/profile/5274731/) closed the discussion on 5 May.

May 2017

Post in General

 Patricia Stocke (/profile/14284349/), Indian Hills Lake

To refresh your memory..& reread his master plan

(/news_feed/?post=49892786)

http://www.stltoday.com/business/local/questions-raised-about-water-bill-proposal-and-the-utility-behind/article_0b084a8e-077e-5be6-b22f-d5e31409eae6.html
(http://www.stltoday.com/business/local/questions-raised-about-water-bill-proposal-and-the-utility-behind/article_0b084a8e-077e-5be6-b22f-d5e31409eae6.html)

I hope this opens so you can read the history of this very financially...interesting'.. to be diplomatic.. Owner of the water services.. and How another community is up to \$150.00 a month.. how he's buying 30 more communities..and his past financial history..had been seriously mentioned...

That the St Louis Dispatch did not mind detailing ..

Some of this has business merit.. but not the pay back reasons... to help build up other communities he's taking over?...we are paying for his pockets to be lined.. at loan shark prices!...

...nor... any statement as to 'What he will do' ..& continue to keep improving..& correcting!

I read this before he took over.. and thought... not us!

There is a lot to understand for the consumer.. as to what we are getting for this insane increase..


And ...'how we can be sure..he'd to it.'. look at his financial history! ...

We really need to make 'waves' on this one!.. and stick together!

Edited 4 May · Indian Hills Lake in General (/general/)


 Thank  Reply

3 Thanks · 6 Replies (/news_feed/?post=49892786)

 Patricia Stocke (/profile/14284349/), Indian Hills Lake · 4 May


The company behind the man is a HUGE organization. With a business man as President, government only gets more greedy and less concerned about small people like Indian Hills Cuba MO.

 Thank 1 Thank

 Patricia Stocke (/profile/14284349/), Indian Hills Lake · 5 May

If this was known prior to the purchase by the current owner, was there an uproar to try and stop the purchase?

 Thank

 Patricia Stocke (/profile/14284349/), Indian Hills Lake · Edited 5 May

I've thought about this Deanna... as after reading that article when I googled ...'WHO ' was buying the water project here..... I got 'ill reading his history'.. but the deal was done.

.. I dont think the lake management could have done anything about it. .. I could be wrong..but really... everybody was anxious to see improvements...

.. Lois was desperate to sell.. and other than the Government having to approve ' whatever ' ...

... I believe it is considered a 'private sale '.. and nobody else was knocking the door down to buy it!

Being in business ourselves... we've heard about of a lot of 'rip-offs'.. but this takes the cake!

Yes .. to a reasonable increase \$25.00 monthly.. is reasonable for the nessary repairs ..maybe 'some higher'...

... the prices 'Simon LeGreed' is asking for.. he better be ready to rip up every inch of the pipes in the roads .. make NEW.. every inch!... And replace and repair the road damages to top notch.. so during the planning the permanent road rebuild we have good roads!

..And do this by locked contract with a performance bonding.. 10 million(i know sounds high .. but not unreasonable. If another company had yo finish the job)..done with him, before sale was approved..talk is cheap! But still might be accomplished..covering his 'fluff & puff ' promises and his company history!


! No bankruptcy game playing!

He's playing with people's lives.. and.. did anyone talk about all the property's values tanking because people can't get the same values for their properties?...as is noted in the other communities effected by his performance & rate increases situation..

...if you read the article! .. due to 'Simon LeGreed's 'prices'!

Oh my.. I'm usually quiet.. I feel so bad for those on fixed incomes trapped in this vice!

 Thank 1 Thank

 Patricia Stocke (/profile/14284349/), Indian Hills Lake · 5 May

Thanks Patricia...yes the increase will be hard especially if it goes even higher. I wasn't around then and its sad that no one warns you when buying in IH all the issues-unsettled problems that come with it.

 Thank 1 Thank

 Patricia Stocke (/profile/14284349/), Indian Hills Lake · 5 May

Dear Deanna.... I believe, knowing all the 'Red Herrings' ☹️ in non-disclosure are an unfortunate part of buying any properties anywhere!..I am a property multiple owner...(I sold most now) and I've learned.. there are never enough questions to think of.. when purchasing.. so I've always renovated.. and faced expense .. but never had to apologize.. as my properties turned into top of the top.. and sale prices reflected it..

Thus case is different.. so many community issues...it's difficult to know all the questions to Ask.. especially when blinded by the beauty of the lake... and your lovely neighbors..& new home!

I have faith... that the many challenges will resolve .. in the best way!

And as these situations are worked out...

We welcome you! And appreciate your finding this lovely community... to make your home!

Hopefully.. we will meet at one of the next meetings... we are all in the same boat!

And we never thought about all these issues... having our best in the marina from 1976... well we bought our home on 1992

Search Nextdoor

this has all. One down on us all like 'a box of rocks'...

...one challenge at a time.. & as I stated earlier.. the roads are an issue.. water an issue.. just lots of stuff..

But needs to be done in the right sequence!

Again.... welcome Deanna! We are happy to have you as our INDIAN Hills friend & family!

this situation .. only

Indian Hills Lake (/neighborhood_feed/)

Map (/map/) 3 Thanks

(Profile/6015522)am-Ehrhardt (/profile/6015522/), Indian Hills Lake · 5 May

Recommendations: Neighbors' recommendations are 'another' challenge tonight .. to correct spellings & even edit tonight is a nightmare.. thank you got your patience.. in this post -screwy errors!

Have a great week! For help and feedback, please see the menu!

Thank 2 Thanks
Events (/events/)

Crime & Safety (/crime_and_safety/)

Lost & Found (/lost_and_found/)

Documents (/documents/)

General (/general/)

Pet Directory (/pet_directory/)

Neighbors (/directory/)

Public Agencies (/agency/feed/)

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

Search Nextdoor

May 2017

Home (/news_feed/)

- Post in General
- Indian Hills Lake (/neighborhood_feed/)
- Map (/map/)

The water petition

(/news_feed/?post=50173514)
 Will it be available to sign again? Couldn't sign when I came through gate yesterday

7 May Indian Hills Lake in General (/general/)
 For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Thank Events (/events/)

2 Thanks · 24 Replies (/news_feed/?post=50173514)

Robin and myself (/profile/52148356) Indian Hills Lake · 7 May

Would also like to sign it. Please let me know if another time is available.

Lost & Found (/lost_and_found/)

Documents (/documents/)

General (/general/)

Pet Directory (/pet_directory/)

Neighbors (/directory/)

Public Agencies (/agency/feed/)

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

I'll sign it....twice!

Thank 1 Thank

(/profile/12810763/), Indian Hills Lake · 9 May

We want to sign too

Thank 1 Thank

(/profile/8618467/), Indian Hills Lake · 9 May

I am interested in signing as well.

Thank 1 Thank

(/profile/14284349/), Indian Hills Lake · 9 May

All I've figured out is that someone named Rita has it

Thank

(/profile/6029122/), Indian Hills Lake · 9 May

We signed the petition BUT we also called the Public Service Commission today at 800-392-4211. They were very nice and took all of our information regarding the raise of the water rates. The girl even laughed at the amount of money they were looking to raise the rates too. PLEASE TAKE A MOMENT TO CALL AND FILE A COMPLAINT DIRECTLY TO THE COMMISSION!!!

Thank 1 Thank

(/profile/19310582/), Indian Hills Lake · 10 May

I will sign

Thank

(/profile/17019016/), Indian Hills Lake · 10 May

I'll sign.

Thank

(/profile/19310582/), Indian Hills Lake · 10 May


Please let us know how and when to sign

Thank

(/profile/16981531/), Indian Hills Lake · 10 May

During the MIB meetings, Mark Miller said he talks to Jacob Cox. He talked to him all during the sale of the water company. He was talking about something they
Search Nextdoor

😊 Thank 1 Thank

 (Ben Sheroy (/profile/17019016/), Indian Hills Lake · 10 May


Could the petition be left at the entrance guard station and we can sign as we enter?

😊 Thank 2 Thanks

 (Rita Miller (/profile/8850066/), Indian Hills Lake · 10 May


Rita Miller 2219 Lakeshore, 885-6102, has the petition, she asked me to let you know she will be here Sat and Sunday if anyone would like to come by and sign it after noon either day. They said the guards could not do it, Rita was at the gate last Sat, it was a long day, so she will be at home this weekend. Thanks

😊 Thank

 (Diane Horvitz (/profile/6029122/), Indian Hills Lake · 10 May


Even is you sign, PLEASE call the Public Service Commission at 1-800-392-4211. They were very nice and signed us up against the price increase issue. It only takes a few minutes but you can make your voice heard!!!!

😊 Thank 1 Thank

 (Nancy Stedley (/profile/16981531/), Indian Hills Lake · 11 May


Just so you know. Mr. Cox is buying 11 more water companies.

😊 Thank 2 Thanks

 (Diane Branson (/profile/8850066/), Indian Hills Lake · 11 May


Diane, for sure on that, I've called everybody I can think of filled out the info on line with the PSC and filed a complaint about the yard and road damage they still haven't fixed. Brenda from the water company did call me back about the complaint, she used the excuse of all the rain we just had, but I told her it's been like this since last year. and I have called several times about it, she said they are aware and will be working on it. I won't hold my breath.

😊 Thank

 (Eric R. Tolson (/profile/10236208/), Indian Hills Lake · 11 May


I will sign

😊 Thank

 (Monica Bick (/profile/13391587/), Indian Hills Lake · 11 May

I also would like to sign it, good grief ..\$10.00 a month to how much?????

😊 Thank

 (Gangle Craddock (/profile/19602781/), Indian Hills Lake · 25 May

What is the Water petition for? Is it to stop the rate increase. If so I would love to sign, but I do not get into the lake area as I live on DD. Is it still there to sign?

😊 Thank


 (Rita Miller (/profile/8850066/), Indian Hills Lake · 25 May

Rita mailed it in already.

😊 Thank

Diane H. is right. Call or write the PSC. There will be a rate increase....it's just a matter of how much. An 800% rate increase is absurd. I don't think anyone asked for a Cadillac water system....just decent, working water. I feel sorry for the folks on fixed incomes that may be facing tough times as a result.

😊 Thank 2 Thanks

 (Diane Horvitz (/profile/6029122/), Indian Hills Lake · 25 May

Mike, thank you for your reply. The # they need to call is 1-800-392-4211. Pls let every one know!!

😊 Thank

Add a reply...

Search Nextdoor

June 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)

Map (/map/)

Pressure regulator

(/news_feed/?post=52656459)

Recommendations New (/recommendations/)

Has anyone installed a PRV (water pressure regulator) since the water system has been improved?

I live on the higher, west side of the lake and my pressure is noticeably higher. Afraid it may cause leaks or problems.

For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Events (/events/)

2 Replies (/news_feed/?post=52656459)

Crime & Safety (/crime_and_safety/)

Profile (/profile/17019016/), Indian Hills Lake · 2 Jun

Usage found (test established) have about 40 psi at the faucet. Most fixtures can handle at least 60 psi. Do you have a thermal expansion tank installed close to your water heater? I have more problems with the water heater creating excess system pressure from time to time.

Documents (/documents/)

General (/general/)

Yes, I need to check pressure with a gauge. Maybe it was low before.

Pet Directory (/pet_directory/)

Thank

Neighbors (/directory/)

Add a reply...

Public Agencies (/agency/feed/)

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

Search Nextdoor

June 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
Map (/map/)

Latest water letter

(/news_feed/?post=53614793)

Recommendations New (/recommendations/)

Just got this today in the mail sharing for those that haven't seen it. Feel bad for those that have main breaks and get stuck footing that bill ☹️

For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Events (/events/)

Crime & Safety (/crime_and_safety/)

Lost & Found (/lost_and_found/)

Documents (/documents/)

General (/general/)

Pet Directory (/pet_directory/)

Neighbors (/directory/)

(https://d3926qxw0e1bh.cloudfront.net/post_photos/7c/a4/7ca4271d79f3e094eb93456c47ddfa99.jpg)

Public Agencies (agency/feed/)

Thank Reply Neighborhood Issues Discussion Group (/groups/17110496/)

3 Thanks · 11 Replies (/news_feed/?post=53614793)

(Profile/6015522)am-Ehrhardt (/profile/6015522/), Indian Hills Lake · 10 Jun

This is a rate that I can understand and can't really complain about. However, the proposed rate is ludicrous. I hope everyone is writing and communicating with the powers that be in the state.

Thank 4 Thanks

(Profile/6015522)am-Ehrhardt (/profile/6015522/), Indian Hills Lake · 10 Jun

We really do need to be aggressive in voicing opposition to the proposed rates! My contact at the PSC seems to be sympathetic to our new utility company!

Thank 4 Thanks

(Profile/6015522)am-Ehrhardt (/profile/6015522/), Indian Hills Lake · 10 Jun

Hi Deanna...you received the same letter as we did...

I read it that if we had a hydrant or water faucet on a post.. (to water on the 'other side' of the house... or car..& to use the same water source.. as the main meter..from the road..

.. there is no separate water supply coming anywhere.. it's just a separate source to receive the water.. I.E.... faucets of sinks.. showers.. toilets...faucets outside the house to water.. whatever!..

So our question is... what is the additional \$5.** (sorry? Actual bill elsewhere)...for the HYDRANT CHARGE?...

What is that HYDRANT CHARGE?

And additional 4000 gal used?

Can someone explain?.. what are we misinterpreting?

Does anyone understand & explain this?

Thanks... much appreciated!

Thank

(Profile/6015522)am-Ehrhardt (/profile/6015522/), Indian Hills Lake · 10 Jun

Does the hydrant or meter the same?.. did we miss something about having to pay for meters & main breaking at the road breaking? & water loss?

This is crazier by the week... Deanna!

Please advise! Thanks!

Thank

(Profile/6015522)am-Ehrhardt (/profile/6015522/), Indian Hills Lake · 11 Jun

Al Brandi... oh my... sounds like government at its best... I hope who ever you talked to was only being 'diplomatic'.. until decisions are made.... this creates more concerns to the legitimacy of the Commissioners integrity..to 'fair and balanced'..

Let's hope their reply to you was only Government non-committal.. blah.. blah..blahl..

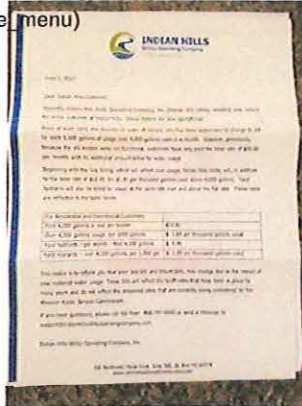
... they wouldn't be so 'laissez-faire'

-if it was their lives financially affected!

As I wrote in my letter.. it's not just about obscene increased rates.. it's about people's lives!

There are those Living on the most basic social security.. now just barely making it!

Thanks for reading my 'rant'..☺️☺️☺️☺️



Search Nextdoor

Patricia Backe (/profile/14284349/), Indian Hills Lake · 11 Jun

Patricia...i have no idea. When I think hydrant, I think a farm hydrant Wed water the stock with. So I'm at a loss also. I have a letter a fellow neighbor gave me to mail off. I'd be happy to make copies and share with anyone that needs one to mail off. I'm not eloquent right now with all the hours I'm working to generate my own.

Thank 1 Thank

Susan Forsberg (/profile/7995659/), Indian Hills Lake · 11 Jun

How are they, (H2O company) going to know if you have an outdoor hydrant? And whether or not you even use it if there are no meters on them? Are they just going to charge everyone in the community the extra 5 bucks just in case they have one?

Thank

Patricia Jam-Ehrhardt (/profile/6015522/), Indian Hills Lake · 11 Jun

Thanks! I thought of posting mine.. then thought .. if someone copied word for word.. it would lose 'punch' with the commissioners.. but your idea is great!

I actually used... another's letter AS A GUIDELINE!... because this whole situation is mind boggling with all the issues! Lack of service presently.. we are watching 2 major leaks right. Now that are running freely.. for. I.e. 2 weeks...

I stated that there was no 'Performance Bond.' Required for our Lake communities protection of this ... well, I'll keep any reference to what I would call this person.. professional!☺☹

I don't mind posting my letter.. if it helps anyone gather their thoughts.. in their own words!

WE MUST STICK TOGETHER ON THIS!



Thank 1 Thank

Alan B. (/profile/6305280/), Indian Hills Lake · 11 Jun

Thought it curious that they spoke about meter reading. I know the old company read our meter for quite a while (at least until the sale came about). So I know that the 'old' meter did work, and could be read. Plus, they installed their 'new' meters quite a while ago, but never bothered to read it... If they needed increased revenue, they have foregone some, for sure, since they never bothered to read the meters at all...

Thank 3 Thanks

Melissa (/profile/6020605/), Indian Hills Lake · 12 Jun

I think it refers to lots with no houses that have water meters and frost free hydrants in the yard.

Thank 1 Thank

Melissa (/profile/6020605/), Indian Hills Lake · 12 Jun

I think they should charge the water company a permit fee for every time they need to excavate, similar to the construction permits they charge for. Then charge the cost of road repair out of the fee or return it. Give them thirty days to have the repair work done or forfeit the fee.

Thank 2 Thanks

Add a reply...

June 2017

Search Nextdoor

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)

(Name/17401391/profile/17401391/), Indian Hills Lake

Map (/map/)

water leak

(/news_feed/?post=53826166)

I know I have read this somewhere but who should be contacted if there is water pouring out of the road on lakeshore dr?

12 Jun Indian Hills Lake in General (/general/)

Thank Events (1 events) Reply

6 Replies (/news_feed/?post=53826166)

(Name/17401391/profile/17401391/), Indian Hills Lake · 12 Jun

The water company

Lost & Found (/lost_and_found/)

(Name/17401391/profile/17401391/), Indian Hills Lake · 12 Jun

What address ?

General (/general/)

(Name/17401391/profile/17401391/), Indian Hills Lake · 12 Jun

Emergency # is 1-866-654-1570. Just call and they will answer. Tell them where the leak is.

Neighbors (/directory/)

(Name/17401391/profile/17401391/), Indian Hills Lake · 12 Jun

As noted in the Smoke Signals

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

Thank 1 Thank

(Name/17401391/profile/17401391/), Indian Hills Lake · 13 Jun

I knew the water company, not the number... it is across from 2206 lakeshore dr. thank you all

Thank

(Name/5414750/profile/5414750/), Indian Hills Lake · 13 Jun

North if there,,2209,2210,

Thank

Add a reply...

June 2017

Search Nextdoor

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
(Profile/5414750/), Indian Hills Lake

Map (/map/)

Water main leak, 22xx Lakeshore Dr.

(/news_feed/?post=53849938)
Water main leak reported to Indian Hills Utility Operating Co. & the PSC, Friday, June 9th., No water Pressure as well, also reported today, Monday, June 12th. to the Water Utility and the PSC.

For Sale & Free (/for_sale_and_free/?init_source=more_menu)
12 Jun · Indian Hills Lake in General (/general/)

Events (/events/)
Thank Reply

2 Thanks · 1 Reply (/news_feed/?post=53849938)

Crime & Safety (/crime_and_safety/)
(Profile/10788856/), Indian Hills Lake · 13 Jun

Dear Friends (please and looking) at my leak AGAIN today! (Tuesday) Hopefully he looked at the one on 2200 Lakeshore!!

Thank
Documents (/documents/)

Add General (/general/)

Pet Directory (/pet_directory/)

Neighbors (/directory/)

Public Agencies (/agency/feed/)

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

June 2017

Search Nextdoor

Home (/news_feed/)

Post in General

Indian Hills Lake (/neighborhood_feed/)
(/profile/3439984/), Indian Hills Lake

Map (/map/)

Low water pressure

(/news_feed/?post=54815325)

Anyone know why very low water pressure Cove 9 close to bridge ???

21 Jun Indian Hills Lake in General (/general/)
For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Thank Events (/events/)

3 Replies (/news_feed/?post=54815325)

Localized Precautionary Boil Water Advisory:

Lost & Found (/lost_and_found/)

Localized BOIL WATER ADVISORY IN EFFECT

Documents (/documents/)

Today, June 21, 2017 due to a main water line break, a portion of (MO DNR number MO6036052) Indian Hills Subdivision near Cuba, MO, will be on a boil water

General (/general/) affected is: 1904 to 2078 Lakeshore, all White Fawn Cove, all Lone Wolf, and all Big Bear Road.

When water pressure is low, conditions exist which could allow contamination to enter the distribution system or household plumbing. When large areas of a system are involved the probability that contamination has occurred is high.

Neighbors (/neighbors/) Boil water advisory takes effect on Wednesday, June 21, 2017 at 3:45 pm and will remain in effect until water sample results indicate that no contamination is present.

Public Agencies (/agency/feed/)

We hope to have this resolved soon and we will make every effort to keep you informed. We are posting signs in the subdivision, updating our website, emailing customers, and notifying KTTR and KTUI radio stations. Please notify your neighbors and anyone who may be at risk.

Neighborhood Issues Discussion Group (/groups/17110496/)

GENERAL BOIL WATER INFORMATION

Browse all 6 groups (/groups/)

Anyone served by the affected public water system should observe the following precautions:

- Boil water vigorously for three minutes prior to use for cooking or drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled
- Continue boiling all water that is to be used for cooking or drinking until the cause of the contamination has been found and corrected.
- Water used for bathing does not need to be boiled.
- LET WATER COOL SUFFICIENTLY BEFORE DRINKING (approximately 110 degrees F)

Indian Hills Utility Operating Company, Inc.

BE ADVISED:

PRECAUTIONARY BOIL WATER ADVISORY IN EFFECT for: 1904 to 2078 Lakeshore, all White Fawn Cove, all Lone Wolf, and all Big Bear Road.

Thank 1 Thank

(/profile/9222113/), Indian Hills Lake · 21 Jun

That may be and probably is your cause

Thank

(/profile/5414750/), Indian Hills Lake · 23 Jun

We are on Lakeshore on the east side of cove 9 bridge. Our water pressure is back to normal, it was down last week due to a leak in the main & repairs being done by the Water Dept.

Thank

Add a reply...

June 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
(profile/9222113/), Indian Hills Lake 3

Map (/map/)

Boil order notice
(/news_feed/?post=54823215)
Localized Recommendations (/recommendations/)

For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Events (/events/)
Today, June 21, 2017 Due to a main water line break, a portion of (MO DNR number MO6036052) Indian Hills Subdivision near Cuba, MO, will be on a boil water advisory. The area affected is: 1904 to 2078 Lakeshore, all White Fawn Cove, all Lone Wolf, and all Big Bear Road.

Crime & Safety (/crime_and_safety/)

When water pressure is low, conditions exist which could allow contamination to enter the distribution system or household plumbing. When large areas of a system are involved, the probability that contamination has occurred is high.

The Boil Water Advisory on Wednesday, June 21, 2017 at 3:45 pm and will remain in effect until water sample results indicate that no contamination is present.

We have been advised soon and we will make every effort to keep you informed. We are posting signs in the subdivision, updating our website, emailing customers, and notifying KTRR and KTUI radio stations. Please notify your neighbors and anyone who may be at risk.

Pet Directory (/pet_directory/)

GENERAL BOIL WATER INFORMATION

Neighbors (/directory/)
Anyone served by the affected public water system should observe the following precautions:

Public Agencies (/agency/feed/)
Boil Water Advisory for the Indians prior to use for cooking or drinking.

Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
Neighborhood Issues Discussion Group (groups/17110496/)

Browse all 6 groups (/groups/)
Dispose of ice cubes and remake with water that has been boiled

- Continue boiling all water that is to be used for cooking or drinking until the cause of the contamination has been found and corrected.
- Water used for bathing does not need to be boiled.
- LET WATER COOL SUFFICIENTLY BEFORE DRINKING (approximately 110 degrees F)

Indian Hills Utility Operating Company, Inc.

BE ADVISED:

PRECAUTIONARY BOIL WATER ADVISORY IN EFFECT for: 1904 to 2078 Lakeshore, all White Fawn Cove, all Lone Wolf, and all Big Bear Road.

21 Jun · Indian Hills Lake in General (/general/)

Thank Reply

9 Replies (/news_feed/?post=54823215)

(Name/Steve/16981531/), Indian Hills Lake · 21 Jun
Since the break in the pipe has been there for a week or two. Does that mean we have been drinking contaminated water?

Thank 1 Thank

(Name/Carol/9222113/), Indian Hills Lake · 21 Jun
Doubtful, it's not til they turn the water off to fix the break that the system loses pressure. You should call the PSC and ask them though and while you're at it lodge another complaint about the leak taking 2 weeks to fix and now having yet another boil order

Thank

(Name/Debra/9703689/), Indian Hills Lake · 23 Jun
We never drink IH water, or use it to make ice. I We buy bottled water for coffee and cooking. Drink at your own risk.

Thank

(Name/Carol/9222113/), Indian Hills Lake · 23 Jun
BOIL WATER ADVISORY LIFTED:
The area affected was: 1904 to 2078 Lakeshore, all White Fawn Cove, all Lone Wolf, and all Big Bear Road.

To Whom It May Concern:

Search Nextdoor

The Missouri Department of Natural Resources (DNR) has lifted the boil water notice for Indian Hills Utility Operating Company, Inc., (Public Water System ID #MO6036052.) The system is located in Crawford County near Cuba, Missouri.

The advisory is being lifted today, June 23, 2017 after 1:30 pm. Samples collected were safe.

To assure that possible contamination is removed from plumbing, all customers should flush all the water lines in their home by operating all water faucets (both hot and cold) and flushing toilets. Any customer who notices colored or odorous water should report this to the water system official listed below or to the MO DNR.

For information, call 866-747-0493 or contact the Missouri Department of Natural Resources at 573-368-7344.

Brenda Eaves

Indian Hills Utility Operating Company Inc.

BE ADVISED:

PRECAUTIONARY BOIL WATER ADVISORY is lifted for: 1904 to 2078 Lakeshore, all White Fawn Cove, all Lone Wolf, and all Big Bear Road.

😊 Thank

(Profile/11680029), Indian Hills Lake · 28 Jun

I have a water cooler and refill 5 gallon bottles using my tap water from St. Louis County. We buy bags of ice when we get to Cuba and also use our water cooler to fill ice cube trays. My coffee and cocktails taste the same as they do at home. And believe me, there is a taste difference. Plus no hard water to ruin appliances. We are looking into a multi stage filtration system for the main water line running into the house for \$1,000-\$2,000. This would eliminate the need to bring our own water, which would be one less thing to worry about.

😊 Thank

(Profile/9222113), Indian Hills Lake · 28 Jun

I can tell you, 3 of us over here on our cove just switched to wells and it's a big difference.

😊 Thank

(Profile/9703689), Indian Hills Lake · 1 Jul

Curious if you 3 share a well, or have separate wells? How deep did you have to drill? What was the cost? What well drilling Company did you use? Thank you.

😊 Thank 2 Thanks

(Profile/9222113), Indian Hills Lake · 1 Jul

We all got our own wells, total well depth was about 205' on each of ours i believe, cost was around 6800 (including discount for doing 3 at same time), we all used s&s out of rolla
Cost will vary depending on depth, amount of casing needed, if you seal the length of the casing, how much plumbing or electrical the driller needs to do for you, etc.
I do recommend talking with s&s though, they did a good job.

😊 Thank 2 Thanks

(Profile/12810763), Indian Hills Lake · 5 Jul

We have a leak in front of my house that started last week. Its on 2509 Allegany

😊 Thank

Add a reply...

July 2017

Post in General

(Profile/6015522)am-Ehrhardt (/profile/6015522/), Indian Hills Lake 1

Gushing water and serious pot hole!

(/news_feed/?post=56627976)

For the last 3 + weeks there is a huge water Leak.. solid constant water flowing .. going as far as 2-3 city blocks away! At Sequoia and Lakeshore...

Obviously the water company doesn't care...they know...

Not just for the loss of water.. but ..for our vehicles!

Please, please, please.. when traveling in that direction..

Be forewarned... there is a VERY deep washout of the road.

It just looks like surface water in a puddle! It's not!

This bubbling constant flow has washed out the road!

Go around the center of the road.. or be prepared to blow a tire.. or do a number on your front end alignment!!

This is a serious safety hazard!

Fascinating.. in the big cities. When there are water leaks .. they are fixed! Not breaking open repeatedly!

Make Documents (documents)

...just what are we faced with.. I'll save the rest of my sentiments..

you General (general) to fill in the blanks !

3 weeks + what a joke!...

8 Jul Pet Directory (/pet_directory/)

Thank Neighbors (/directory/)

6 Thanks · 10 Replies (/news_feed/?post=56627976)

(Profile/16487488) (/profile/16487488/), Indian Hills Lake · 8 Jul

I can verify that it has been there at least that long!! Luckily, I usually go over the dam to get to my house and do not need to go that way very often!!

Neighborhood Issues Discussion Group (/groups/17110496/)

(Profile/10788560) (/profile/10788560/), Indian Hills Lake · 8 Jul

Has anybody notified David Spratt at the PSC about this leak? I call him FIRST before I call anybody when I have a leak!!

Thank 1 Thank

(Profile/5414750) (/profile/5414750/), Indian Hills Lake · 8 Jul

Yes, notify the PSC,,that is a must !!

Thank 1 Thank

(Profile/13676824) (/profile/13676824/), Indian Hills Lake · 8 Jul

There is a new leak in front of MJ's house now as well.

Thank 1 Thank

(Profile/9222113) (/profile/9222113/), Indian Hills Lake · 8 Jul

Need to send the PSC video of the leak and the timeline they're taking to repair it. Add it to the list of their incompetence. They try to repair lines when a replacement is needed and instead end up trying to repair it 2,3,4,5+ times. After all that they then turn around and try to get PSC to approve water rate hikes to cover the expense of their incompetence.

Thank 6 Thanks

(Profile/6015522)am-Ehrhardt (/profile/6015522/), Indian Hills Lake · 11 Jul

I so appreciate the suggestions on notifying the gov officials .. with photos!

This absolute river running is soooo sad!

I guess this wonder boy.. only has one repair team... running all of his property acquisitions ! All over the area!!

.....We have taken photos by your outstanding suggestions! Thank you!

Anyone else's input to the powers to be...would be appreciated... this is our lake!

I don't even know how the close by occupants have any water pressure

.....And yes ...this will be forwarded to the powers to be! Government wise..

Even if fixed today... after the 4-5 weeks. (yes... thank you for the time correction.. we refigured it) of gushing.. that's no excuse... ..

Thank 1 Thank

(Profile/16487488) (/profile/16487488/), Indian Hills Lake · Edited 11 Jul

Awwwwwww we man! I was just starting to enjoy our new Creek/river. Thinking about starting our own Indian Hills rafting company. Free sarcasm with each raft rental...

Thank 4 Thanks

(Profile/6015522)am-Ehrhardt (/profile/6015522/), Indian Hills Lake · 11 Jul


Love your sense of humor! I needed that! After this revolting information.

After researching all this...


I'm not impressed with advice about just washing hands and face...

but thank God we've not had any electronic out breaks. But here and there
Search Nextdoor

😊 Thank

 Pam-Ehrhardt (/profile/6015522/), Indian Hills Lake · 11 Jul
Oops... looks like I replied on the wrong subject page!
Home (/news_feed/)

😊 Thank
Indian Hills Lake (/neighborhood_feed/)
Wendy Beasly (/profile/8618467/), Indian Hills Lake · 14 Jul

 Map (/map/) reported the issue twice. It was over a week before anyone responded. However, it was a holiday week. I have taken pictures because it washes everything straight down my driveway. Let me know if the pictures will help in anyway.

📧 Recommendations New (/recommendations/)

Add a reply...

July 2017

Search Nextdoor

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
(/profile/20637261/) (profile/20637261/), Indian Hills Lake

Map (/map/)

Boil order

(/news_feed/?post=58014523)

Recommendations New (/recommendations/)
As we were leaving the area we saw a boil order alert sign. Is this a new order or one that is ongoing?

Thank you

For Sale & Free (/for_sale_and_free/?init_source=more_menu)
22 Jul · Indian Hills Lake in General (/general/)

Events (/events/)
Thank Reply

2 Thanks · 2 Replies (/news_feed/?post=58014523)

Crime & Safety (/crime_and_safety/)
(/profile/16865762/) (profile/16865762/), Indian Hills Lake · 22 Jul

Lost & Found (/lost_and_found/)
As of 7/22/17 there is a boil order for all residences on Cochise Dr

Documents (/documents/)
Thank

General (/general/)
(/profile/20637261/) (profile/20637261/), Indian Hills Lake · 22 Jul
Thank you Jim

Pet Directory (/pet_directory/)

Neighbors (/directory/)
Add a reply

Public Agencies (/agency/feed/)

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

Search Nextdoor

July 2017

Post in General

 (profile/5274731/), Indian Hills Lake 1

Unusual Water Bill...

(/news_feed/?post=58543265)

Hi Indian Hills Family...

This is just a general message for your information..

And ... to stay alert..

We received our water bill... and to our dismay..

It said.. in that winters- early months time.. we used 8200 gallons of water! Wow! For 2 people? Not here?

...we never used over the 4000 before and that was including watering all the flowers and roses ♀!

This bill was during the time.. Very early spring....before holidays and guests!

.....festivities start Memorial Day... life is still at our Other home 10 miles away... sooo no laundry.. dishwashers.. flower watering, showers.. you get the picture.. my husband does have his Corp offices here.. so only the comfort stop made..

The flowers? are not even planted yet!

I called our trusty plumber.. 'that we all know' and helps us all at the lake.. installed new water lines from the meter to the house several years ago.. has done our work for 23 years.. here and more at the other house..

He and his co-worker checked everything!

The meter running , maybe leaks under house..

3 Cam-odes fine..all looked good!

BUT... 'here's the kicker'... a brief quick comment was made..

'These meters are known to jump or skip!

I'll be calling the water company..

I just wanted you to be aware.. that these meters MAY cause an inflated water bill'...nothing is always perfectly working..

As I saw it... total \$\$\$ paid... with the new proposed \$85.00 a month.. + approx \$15.00 per additional 1000 gallons..

....that's big unnecessary dollars paid..


...just watch your usage... be on the alert!

...this is still the great mystery..this next month... ???

27 Jul Browse All Groups (/groups/)

 Thank  Reply

4 Thanks · 1 Reply (/news_feed/?post=58543265)

 (profile/5274731/), Indian Hills Lake · 27 Jul

Please post your comments on this post in the Neighborhood discussion group.

 Thank

Crystal Warren (profile/5274731/) closed the discussion on 27 Jul.

Search Nextdoor

July 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)

(Profile/14284349/), Indian Hills Lake · 28 Jul

Map (/map/)

Boil Water Order Again

(/news_feed/?post=58576400)

Recommendations (/recommendations/)

Our water was off this afternoon, so I drove over on Squaw where they were working on the water and asked them if our water should be off on Cochise Drive. They said "no, your water should be fine on Cochise". As I started to leave he yelled, "is your water really off over there". I said, yes and he said, "if your water is off on Cochise, you will need to boil your water".

Events (/events/)

Cochise was on boil order 6 of the last 7 days and now we are back on boil order again for who knows how many days. Don't know if they put signs up on Cochise or not since they did not think we should have been down. I don't think they shut the valve down on the other end of Squaw. No telling who was down and won't know to boil their water.

Crimes & Safety (/crime_and_safety/)

27 Jul · Indian Hills Lake (/general/) Lost & Found (/lost_and_found/)

Thank Reply Documents (/documents/)

1 Thank · 12 Replies (/news_feed/?post=58576400)

(Profile/14284349/), Indian Hills Lake · 28 Jul

Don't forget to call or send the incident to the PSC. The more the better.

Pet Directory (/pet_directory/)

Thank 2 Thanks

(Profile/14284349/), Indian Hills Lake · 29 Jul

Neighbors (/neighbors/) Public Agencies (/agency/feed/)

We should all be concerned that the water company is replacing water lines with gray electric conduit which leaches PCB's into the water. PCB's are banned! Go look in the holes they are working on.

Thank 1 Thank

Neighborhood Issues Discussion Group (/groups/17110496/)

(Profile/14284349/), Indian Hills Lake · 1 Aug

It is not electric conduit. Browse all 6 groups (/groups/)

Thank

(Profile/14284349/), Indian Hills Lake · 1 Aug

It is schedule 80 pvc. Believe me though I am not impressed with the new company, but they are not using electric conduit.

Thank

(Profile/14284349/), Indian Hills Lake · 1 Aug

Funny....2 contractors said it was and confirmed by new water company employee to the contractors.

Thank

(Profile/14284349/), Indian Hills Lake · 1 Aug

They would have to be completely ignorant to use electric conduit. Schedule 80 is grey.

Thank 1 Thank

(Profile/14284349/), Indian Hills Lake · 1 Aug

Most contractors have never used schedule 80 either. Not real common around here. I am a contractor and do new plumbing, but have only used sch80 a couple times

Thank 2 Thanks

(Profile/14284349/), Indian Hills Lake · 1 Aug

I will find out though.

Thank 1 Thank

(Profile/14284349/), Indian Hills Lake · 2 Aug


I guess I'm the novie one bc when I spoke to the 1 contractor the other day, he stated All the lines out here are the gray- incorrect line from 1st installation back in the 60's. He stated that There were no regulations back then and that the new company is just matching it up with what's exsisting. Since out water is so bad they pour copious amounts of chorine in our water to compensate that which causes the leaching of the plastic into out water. I was told to at minimum get a purifying water filter pitcher for my house bc I cannot afford a while home system. My background is in animal husbandry, livestock, business management, event planning, personal assistant, high end home cleaning for 25+ years. Have some building management but not anything that has to do with this kind of thing. BUT I do wholehearted trust these 2 men. I'm worries about the long term effects on my family, pets and guests.


Thank 1 Thank


(Profile/17534206/), Indian Hills Lake · 2 Aug

Matt...thanks for offering to check into it. Will be nice to get some info. I had a leak in my lateral coming off the main when I bought our place and when we dug it up, it was old black PVC. We had them replace it, and has been fine since.


Thank 4 Thanks

 [\(profile/148857620\)](#), Indian Hills Lake · 4 Aug
Search Nextdoor

 Thank

 [\(profile/6020605\)](#), Indian Hills Lake · 5 Aug

They still use black 1" today even to run to houses. A lot of guys have switched to PEX pipe for main, pretty much same thing. Honestly i think our water was better before they made them put the chlorinator on the system,

 Thank 1 Thank

Add a reply...

Search Nextdoor

July 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
Map (/map/)

Water bill

(/news_feed/?post=57313457)

Recommendations (/recommendations/)
Just trying to get a feeling for what full timers water bills are running now and what the usage was. Ours was 14,000 gallons and \$30

15 Jul - Neighborhood Issues Discussion Group (/groups/17110496/) in General (/general/)

Thank 1 Thank
Free Items (/free/)

21 Replies (/news_feed/?post=57313457)

Leona Ross (profile/19931488/), Indian Hills Lake · 15 Jul
4000 or less gallons is \$10.81

Crime & Safety (/crime_and_safety/)
Thank 1 Thank

Lost & Found (/lost_and_found/)
Ours was 2528 gallons- \$10.81. We live here full time

Documents (/documents/)
Thank 1 Thank

General (/general/)
Indian Hills Lake · 15 Jul

Public Agencies (/public_agencies/)
Wondering after they started reading what the average usage was. Ours seemed really high. We water a garden on a timer, but im trying to figure if i have a leak. Cant see the trianles on the meters anymore.

Neighbors (/directory/)

Public Agencies (/public_agencies/)
That does seem rather high!!

Thank 1 Thank
Neighborhood Issues Discussion Group (/groups/17110496/)

Leona Ross (profile/19931488/), Indian Hills Lake · 15 Jul

Public Agencies (/public_agencies/)
Browse all 6 groups (/groups/)
We didn't receive a bill for last month and when I called she said she had several people call stating the same thing. That does seem like a lot of water usage.

Thank 1 Thank

Patricia Reynolds (profile/17019016/), Indian Hills Lake · 15 Jul

My usage last month was 3623.

Thank 1 Thank

Christina Stedje (profile/5718317/), Indian Hills Lake · 15 Jul

Mine was 1175 gallon. \$10.81

Thank 1 Thank

Matt (profile/6020605/), Indian Hills Lake · 15 Jul

Just looked today and the meter shows we have already used 5,000 gals since it was read last.

Thank

Patricia Reynolds (profile/17019016/), Indian Hills Lake · 15 Jul

Matt - Read the meter and try not to use any water for a couple of hours then read it again.

Thank 3 Thanks

Nancy Stedje (profile/16981531/), Indian Hills Lake · 20 Jul

Matt you have a leak. Jim King came by and checked. I called the leaks in for repair. We both have a leak on there side.

Thank 1 Thank

Matt (profile/6020605/), Indian Hills Lake · 20 Jul

I called jim this morning to look at the meter. I think its going through my meter though because its shwing is used the water.

Thank

Patricia Reynolds (profile/17019016/), Indian Hills Lake · 20 Jul

A leak on their side should not show up on your meter should it?

Thank 2 Thanks

Steve Farwell (profile/16487488/), Indian Hills Lake · 20 Jul

I can't fathom how a leak on the water company's end would register usage on your water meters. It measures flow from the main line to your property. Therefore if you are registering unusually high usage, and suspect a leak, and it's not at the discharge of the water meter, then it's homeowner side correct?

Search Nextdoor

(Methuenn000089) (/profile/6020605/), Indian Hills Lake · 20 Jul

Yes thats correct. Thats what im saying too. I think it was my side but in the pit. I dont know we had been doing some power washing too, but still im told it seems high. The meter is not registering a leak on my side though. Im going to see what my usage is on the next bill. Even with everything it wouldnt seem like triple usage would be right. There is definitely a leak somewhere though.

Thank

(Methuenn000089) (/profile/6020605/), Indian Hills Lake · 20 Jul

Im not complaining about anything. Im just trying to figure out the usage. Maybe we were just thirsty a lot or something. Dont really have another bill to compare it to since they just started reading meters

Thank

(Pamela Stevano) (/profile/17019016/), Indian Hills Lake · 21 Jul

It is still very interesting. I have not seen the new meters yet but I am tempted to check it out. Measure out some water in buckets and see if the meter shows the correct amount measured. (How do we know the meters are measuring correctly?)

Thank

(Methuenn000089) (/profile/6020605/), Indian Hills Lake · 21 Jul

The pits are locked (unless you take the whole pit lid off or have a key socket). Not much tomsee just a meter that is electronic and a communicating device on the lid

Thank

(Pamela Stevano) (/profile/6015522/), Indian Hills Lake · 27 Jul

Sorry.. this is now transferred here.. I didn't know there was a discussion going on.. not the different categories.. so I posted this this morning..I'll get this figured out some day!!!

Hi Indian Hills Family...

This is just s general message for your information..

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We received our water bill... and to our dismay..

It said.. in that winters- early months time.. we used 8200 gallons of water! Wow! For 2 people? Not here?

...we never used over the 4000 before and that was including watering all the flowers and roses \$!

This bill was during the time..Very early spring...before holidays and guests!

.....festivities start Memorial Day... life is still at our Other home 10 miles away... sooo no laundry.. dishwashers.. flower watering, showers.. you get the picture.. my husband does have his Corp offices here.. so only the comfort stop made..

The flowers? are not even planted yet!

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This is still the great mystery..this next month 🙄🙄🙄🙄 .. ???

Thank 1 Thank

(Pamela Stevano) (/profile/14284349/), Indian Hills Lake · 8 Oct

Don't forget the water meeting is Oct 18th everyone

Thank

(Pamela Stevano) (/profile/6015522/), Indian Hills Lake · 9 Oct

An update to my previous post on ridiculous water bills.

.Well the next months bill came..saying we now used 7800 gallons..in the second month, & high \$\$\$..Really??

....now... we demanded a second water meter brought in....oddly enough , there was little difference between the 2...but..the question is why...Our trusty local plumber said that 7800 is bizarre ..and stated.... he'd bring a 55 gallon drum ...would be brought in..to test calibration..as I also, was about to demand a calibration....

..the Jeff city commissioners are well aware of this situation.

....again..in the month..for two people..1 dishwasher use a week, 1 laundry a week..Showers at the other house, because of the pool....

no flowers watered..from this nonsense..I lost my traditional beautiful petunias on the dock....\$200.00 for hundreds of plants.. labor planting..because of hysteria over these Fake water bills.

You say 'Fake'? yes, a common word used, often these days...

Low and behold.the next (3rd months bill came.)...

Walla.....'2200 'gallons used.'!!!.\$10.81 ..that was an OMG'd moment!

....with absolutely no change in lifestyle..NONE

Correction..I did try to save the flowers on the dock, what was left, from the drought...1 time..total of 10 minutes...watering

.I said..to H**I with it..insane water bill or not....still ..only 2200 gallons used!..

..This subject is not over.....


...how was this changed so conveniently? on the 3rd month?


Are the meters...all needing calibrating?


10/18/2017

Nextdoor

*****Please do not raise the water meter. There is so much that needs to be brought to the table so our Lake families are not held hostage to a potentially
Steven P. (Nextdoor)

 Thank 2 Thanks

 [\(jaredosbraz/profile/9058152\)](#), Indian Hills Lake · 6d ago
This is for a family of 5, used 6830 gallons, cost is \$16.16 for my latest bill .

 Thank

Add a reply...

Search Nextdoor

July 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)

Map (/map/)

Water bill

(/news_feed/?post=57313457)

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15 Jul

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Search Results

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Browse all 6 groups (/groups/)

Home Resources (/profile/19931488), Indian Hills Lake · 15 Jul

We didn't receive a bill for last month and when I called she said she had several people call stating the same thing. That does seem like a lot of water usage.

Thank 1 Thank

Home Resources (/profile/17019016), Indian Hills Lake · 15 Jul

My usage last month was 3623.

Thank 1 Thank

Home Resources (/profile/5718317), Indian Hills Lake · 15 Jul

Mine was 1175 gallon. \$10.81

Thank 1 Thank

Home Resources (/profile/6020605), Indian Hills Lake · 15 Jul

Just looked today and the meter shows we have already used 5,000 gals since it was read last.

Thank

Home Resources (/profile/17019016), Indian Hills Lake · 15 Jul

Matt - Read the meter and try not to use any water for a couple of hours then read it again.

Thank 3 Thanks

Home Resources (/profile/16981531), Indian Hills Lake · 20 Jul

Matt you have a leak. Jim King came by and checked. I called the leaks in for repair. We both have a leak on there side.

Thank 1 Thank

Home Resources (/profile/6020605), Indian Hills Lake · 20 Jul

I called jim this morning to look at the meter. I think its going through my meter though because its shwing is used the water.

Thank

Home Resources (/profile/17019016), Indian Hills Lake · 20 Jul

A leak on their side should not show up on your meter should it?

Thank 2 Thanks

Home Resources (/profile/16487488), Indian Hills Lake · 20 Jul

I can't fathom how a leak on the water company's end would register usage on your water meters. It measures flow from the main line to your property. Therefore if you are registering unusually high usage, and suspect a leak, and it's not at the discharge of the water meter, then it's homeowner side correct?

Search Nextdoor

(Methuening (/profile/6020605/), Indian Hills Lake · 20 Jul

Yes thats correct. Thats what im saying too. I think it was my side but in the pit. I dont know we had been doing some power washing too, but still im told it seems high. The meter is not registering a leak on my side though. Im going to see what my usage is on the next bill. Even with everything it wouldnt seem like triple usage would be right. There is definitely a leak somewhere though.

😊 Thank

(Methuening (/profile/6020605/), Indian Hills Lake · 20 Jul

Im not complaining about anything. Im just trying to figure out the usage. Maybe we were just thirsty a lot or something. Dont really have another bill to compare it to since they just started reading meters

😊 Thank

(Pamela Steyer (/profile/17019016/), Indian Hills Lake · 21 Jul

It is still very interesting. I have not seen the new meters yet but I am tempted to check it out. Measure out some water in buckets and see if the meter shows the correct amount measured. (How do we know the meters are measuring correctly?)

😊 Thank

(Methuening (/profile/6020605/), Indian Hills Lake · 21 Jul

The pits are locked (unless you take the whole pit lid off or have a key socket). Not much to see just a meter that is electronic and a communicating device on the lid

😊 Thank

(Pamela Steyer (/profile/17019016/), Indian Hills Lake · 27 Jul

Sorry.. this is now transferred here.. I didn't know there was as a discussion going on..

not the different categories..

so I posted this this morning..I'll get this figured out some day!!!

Hi Indian Hills Family...

This is just a general message for your information..

And ... to stay alert..

We received our water bill... and to our dismay..

It said.. in that winters- early months time.. we used 8200 gallons of water! Wow! For 2 people? Not here?

...we never used over the 4000 before and that was including watering all the flowers and roses ♀!

This bill was during the time..Very early spring....before holidays and guests!

.....festivities start Memorial Day... life is still at our Other home 10 miles away... sooo no laundry.. dishwashers.. flower watering, showers.. you get the picture.. my

husband does have his Corp offices here.. so only the comfort stop made..

The flowers? are not even planted yet!

I called our trusty plumber.. 'that we all know' and helps us all at the lake.. installed new water lines from the meter to the house several years ago.. has done our work for 23 years.. here and more at the other house..

He and his co-worker checked everything!

The meter running , maybe leaks under house..

3 Cam-odes fine..all looked good!

BUT... 'here's the kicker'... a brief quick comment was made..

'These meters are known to jump or skip!

I'll be calling the water company..

I just wanted you to be aware.. that these meters MAY cause an inflated water bill'...nothing is always perfectly working..

As I saw it.. total \$\$\$ panic.. with the new proposed \$85.00 a month.. + approx \$15.00 per additional 1000 gallons..

....that's big unnecessary dollars paid..

...just watch your usage ..be on the alert!

This is still the great mystery..this next month 🤔 🤔 🤔 .. ???

😊 Thank 1 Thank

(Pamela Steyer (/profile/14284349/), Indian Hills Lake · 8 Oct

Don't forget the water meeting is Oct 18th everyone

😊 Thank

(Pamela Steyer (/profile/14284349/), Indian Hills Lake · 9 Oct

An update to my previous post on ridiculous water bills.

Well the next months bill came..saying we now used 7800 gallons..in the second month, & high \$\$\$..Really??

....now... we demanded a second water meter brought in....oddly enough , there was little difference between the 2...but..the question is why...Our trusty local plumber

said that 7800 is bizarre ..and stated.... he'd bring a 55 gallon drum ...would be brought in..to test calibration..as I also, was about to demand a calibration....

..the Jeff city commissioners are well aware of this situation.

.....again..in the month..for two people..1 dishwasher use a week..1 laundry a week..Showers at the other house, because of the pool....

no flowers watered..from this nonsense..I lost my traditional beautiful petunias on the dock....\$200.00 for hundreds of plants., labor planting..because of hysteria over these Fake water bills.

You say 'Fake'? yes, a common word used, often these days...

Low and behold the next (3rd months bill came.)...

Walla.....'2200 'gallons used.'!!!..\$10.81 ..that was an OMG'd moment!

....with absolutely no change in lifestyle..NONE

Correction..I did try to save the flowers on the dock, what was left, from the drought...1 time..total of 10 minutes...watering

..I said..to H**I with it..insane water bill or not....still ..only 2200 gallons used!..

..This subject is not over.....

...how was this changed so conveniently? on the 3rd month?

Are the meters...all needing calibrating?

*****Please do not miss the water meeting - there is so much that needs to be brought to the table so our lake families are not held hostage to a potentially
Search Nextdoor

😊 Thank 2 Thanks

([Lisa M. \(profile/9058152\)](#)), Indian Hills Lake · 11 Oct

This is for a family of 5, used 6830 gallons, cost is \$16.16 for my latest bill .

😊 Thank

Add a reply...

July 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
(Profile/17019016/), Indian Hills Lake

Map (/map/)

Water main break on Sanchez Dr.

(/news_feed/?post=66743130)

Does anyone know if the water main break on Sanchez drive has been reported? A steady stream has been running down the side of the road for 2 days at the intersection across from the marina.

For Sale & Free (/for_sale_and_free/?init_source=more_menu)
5d ago · Indian Hills Lake in General (/general/)

Events (/events/)
Thank Reply

1 Thank · 3 Replies (/news_feed/?post=66743130)

Crime & Safety (/crime_and_safety/)
(Profile/5414750/), Indian Hills Lake · 5d ago

Send & Follow (/stop_and_follow/)

Documents (/documents/)
Thank 1 Thank

General (/general/)
(Profile/17019016/), Indian Hills Lake · 5d ago

Sent to the water company already. Just curious to see if anyone else has reported it.

Pet Directory (/pet_directory/)

Neighbors (/neighbors/)
(Profile/5414750/), Indian Hills Lake · 4d ago

Neighbors (/neighbors/)
Water Company about the 2 day leak!

Public Agencies (/agency/feed/)

Add a reply...
Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

Search Nextdoor

Aug 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
(/profile/8850066/), Indian Hills Lake 4

Map (/map/)

Boil water advisory, just got this email.

(/news_feed/?post=60030333)
From: **Public Agencies** New (/recommendations/)

Date: 8/10/2017 5:54:44 PM
To: support@indianhillsutilityoperatingcompany.com (mailto:support@indianhillsutilityoperatingcompany.com)
Bcc: liftuup@charter.net (mailto:liftuup@charter.net)
Subject: **Localized BOIL WATER ADVISORY IN EFFECT ******

Localized Precautionary Boil Water Advisory

Localized BOIL WATER ADVISORY IN EFFECT

Today, Documents (/documents/)
A main water line break, a portion of (MO DNR number MO6036052) Indian Hills Subdivision near Cuba, MO, will be on a boil water advisory. The area affected is: All Seminole Road, all Pontiac Road, all Sanchez Drive, all Alleghany Road, all Itawamba Drive, from 2745 to 2795 Highway DD and from 2 to 41 Indian Hills Drive North & South and from 2203 to 2297 Lakeshore (Zone A) and from 2809 to 3150 Highway DD and 1 Indian Hills Drive (Zone M)

When Red Dipstones (plumbing) exist which could allow contamination to enter the distribution system or household plumbing. When large areas of a system are involved the probability that contamination has occurred is high.

Neighbors (/directory/)
The boil water advisory takes effect on Thursday, August 10, 2017 at 5:30 pm and will remain in effect until water sample results indicate that no contamination is present.

Public Agencies (/agency/feed/)
We hope to have this resolved soon and we will make every effort to keep you informed. We are posting signs in the subdivision, updating our website, emailing customers, and notifying KTRR and KTUI radio stations. Please notify your neighbors and anyone who may be at risk.

Neighborhood Issues Discussion Group (/groups/17110496/)
GENERAL BOIL WATER INFORMATION

Browse all 6 groups (/groups/)
Anyone served by the affected public water system should observe the following precautions:

- Boil water vigorously for three minutes prior to use for cooking or drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled
- Continue boiling all water that is to be used for cooking or drinking until the cause of the contamination has been found and corrected.
- Water used for bathing does not need to be boiled.
- LET WATER COOL SUFFICIENTLY BEFORE DRINKING (approximately 110 degrees F)

Indian Hills Utility Operating Company, Inc.

BE ADVISED:

PRECAUTIONARY BOIL WATER ADVISORY IN EFFECT for: All Seminole Road, all Pontiac Road, all Sanchez Drive, all Alleghany Road, all Itawamba Drive, from 2745 to 2795 Highway DD and from 2 to 41 Indian Hills Drive North & South and from 2203 to 2297 Lakeshore (Zone A) and from 2809 to 3150 Highway DD and 1 Indian Hills Drive (Zone M)

10 Aug · Indian Hills Lake in General (/general/)

Thank Reply

1 Reply (/news_feed/?post=60030333)

(/profile/8850066/), Indian Hills Lake · 10 Aug
THEY JUST SENT ANOTHER EMAIL ADDING MORE AREA, :(Localized Precautionary Boil Water Advisory: ADDED ZONE B

Localized BOIL WATER ADVISORY IN EFFECT

Today, August 10, 2017 due to a main water line break, a portion of (MO DNR number MO6036052) Indian Hills Subdivision near Cuba, MO, will be on a boil water advisory. The area affected is: All Seminole Road, all Pontiac Road, all Sanchez Drive, all Alleghany Road, all Itawamba Drive, from 2745 to 2795 Highway DD and from 2 to 41 Indian Hills Drive North & South and from 2203 to 2297 Lakeshore (Zone A) and from 2809 to 3150 Highway DD and 1 Indian Hills Drive (Zone M) – Now ADDED – ZONE B which is: All Lakeside Drive, All Oak Rd, All Hickory, All Walnut, All Dogwood, and from 400 to 447 Lakeshore.

When water pressure is low, conditions exist which could allow contamination to enter the distribution system or household plumbing. When large areas of a system are involved the probability that contamination has occurred is high.

The boil water advisory takes effect on Thursday, August 10, 2017 at 8:15 pm and will remain in effect until water sample results indicate that no contamination is present.

We hope to have this resolved soon and we will make every effort to keep you informed. We are posting signs in the subdivision, updating our website, emailing customers, and notifying KTTR and KTUI radio stations. Please notify your neighbors and anyone who may be at risk.

GENERAL BOIL WATER INFORMATION

Anyone served by the affected public water system should observe the following precautions:

- Boil water vigorously for three minutes prior to use for cooking or drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled
- Continue boiling all water that is to be used for cooking or drinking until the cause of the contamination has been found and corrected.
- Water used for bathing does not need to be boiled.
- LET WATER COOL SUFFICIENTLY BEFORE DRINKING (approximately 110 degrees F)

Indian Hills Utility Operating Company, Inc.

BE ADVISED:

PRECAUTIONARY BOIL WATER ADVISORY IN EFFECT for: All Seminole Road, all Pontiac Road, all Sanchez Drive, all Alleghany Road, all Itawamba Drive, from 2745 to 2795 Highway DD and from 2 to 41 Indian Hills Drive North & South and from 2203 to 2297 Lakeshore (Zone A) and from 2809 to 3150 Highway DD and 1 Indian Hills Drive (Zone M) Now ADDED – ZONE B which is: All Lakeside Drive, All Oak Rd, All Hickory, All Walnut, All Dogwood, and from 400 to 447 Lakeshore.

THEY ADDED ANOTHER ZONE.

 Thank 1 Thank

Add a reply...

Search Nextdoor

Aug 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
Does anyone know what is up with the low water pressure and why the leaks are not being fixed?

Water Pressure

Does anyone know what is up with the low water pressure and why the leaks are not being fixed?

1 Aug 15 Indian Hills Lake (/general/)

Thank Reply
Free Items (/free/)

2 Thanks · 6 Replies (/news_feed/?post=14125594)

Our water pressure seems the same as always.

Crime & Safety (/crime_and_safety/)
Thank

Lost & Found (/lost_and_found/)
Did you call the water department? If not call PSC in Jefferson City, they will put pressure on the Lake Department.

Documents (/documents/)
Thank

General (/general/)
We talked to Lois Stanley, owner of the IH water company, and the water company has been sold but must be improved by the folks in Jefferson City before it can be finalized. Truthfully, we feel so sorry for Lois, who is trying her best to keep things going with her backhoe broke down and her main worker not always being available. She can only do so much, which isn't much. Let us just hope that the sale is approved, but no telling who we will be dealing with then. All the lines need to be replaced, it, that will come at a cost to all of us.

Neighbors (/neighbors/)
Thank

Public Agencies (/agency/feed/)

Home Improvement (/home_improvement/)
The new owner is a Division of water company has experience with water company's. Let's hope it goes through!

Thank 1 Thank

Browse all 6 groups (/groups/)

Maintenance (/maintenance/)
Just because they have experience doesn't mean they aren't going to soak it to all of us to get the stuff fixed.

Thank

Thank

Of course it is going to cost us to finally have clean water & water pressure. Our water lines are very old and running under all the roads in our community, which causes the major leaks and the roads caving in. We can't do anything to fix our roads until the water lines are moved to the sides where they belong. In the long run, it will be well worth the costs involved and a Water Company that we can rely on.

Thank

Thank

Add a reply...

Search Nextdoor

Aug 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
(Profile/5718221/), Indian Hills Lake · 1 Aug 15

Map (/map/)
Water Pressure

(/news_feed/?post=14125594)
Does anyone know what is up with the low water pressure and why the leaks are not being fixed?

1 Aug 15 · Indian Hills Lake in General (/general/)

Thank Reply
Free Items (/free/)

2 Thanks · 6 Replies (/news_feed/?post=14125594)

(Profile/5608328/), Indian Hills Lake · 1 Aug 15
Our water pressure seems the same as always.

Crime & Safety (/crime_and_safety/)

Lost & Found (/lost_and_found/)
(Profile/5414750/), Indian Hills Lake · 1 Aug 15

Did you call the water department? If not call PSC in Jefferson City, they will put pressure on the Lake Department.

Documents (/documents/)
Thank

General (/general/)
(Profile/6029122/), Indian Hills Lake · 1 Aug 15

We talked to Lois Stanley, owner of the IH water company, and the water company has been sold but must be improved by the folks in Jefferson City before it can be finalized. Truthfully, we feel so sorry for Lois, who is trying her best to keep things going with her backhoe broke down and her main worker not always being available. She can only do so much, which isn't much. Let us just hope that the sale is approved, but no telling who we will be dealing with then. All the lines need replaced, it, that will come at a cost to all of us.

Public Agencies (/agency/feed/)

(Profile/5414750/), Indian Hills Lake · 2 Aug 15

They've been issues to several water companies with water company's. Let's hope it goes through!

Thank 1 Thank
Browse all 6 groups (/groups/)

(Profile/6020605/), Indian Hills Lake · 3 Aug 15

Just because they have experience doesn't mean they aren't going to soak it to all of us to get the stuff fixed.

Thank

(Profile/6029122/), Indian Hills Lake · 3 Aug 15

Of course it is going to cost us to finally have clean water & water pressure. Our water lines are very old and running under all the roads in our community, which causes the major leaks and the roads caving in. We can't do anything to fix our roads until the water lines are moved to the sides where they belong. In the long run, it will be well worth the costs involved and a Water Company that we can rely on.

Thank

Add a reply...

Search Nextdoor

Aug 2017

Home (/news_feed/)

- Indian Hills Lake (/neighborhood_feed/)
- Map (/map/)

Water

(/news_feed/?post=60029695)
 Recommendations by (/recommendations/)

10 Aug - Indian Hills Lake In General (/general/)
 For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Thank Events (/events/)

4 Replies (/news_feed/?post=60029695)

10 Aug - Indian Hills Lake (/neighborhood_feed/)
 Wonder how long will last.

Lost & Found (/lost_and_found/)
 Thank

10 Aug - Indian Hills Lake (/neighborhood_feed/)
 Don't know but now we gotta boil again

General (/general/)
 Thank

10 Aug - Indian Hills Lake (/neighborhood_feed/)
 We are supposed to work at moms tomorrow

Neighbors (/directory/)
 Thank

10 Aug - Indian Hills Lake (/neighborhood_feed/)
 Hopefully it'll be back on by then. They said there was a main line break.

Neighborhood Issues Discussion Group (/groups/17110496/)
 Thank

Browse all 6 groups (/groups/)
 Add a reply...

Search Nextdoor

Aug 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)
(/profile/8850066/), Indian Hills Lake 4

Map (/map/)

water boil lifted... finally!!

(/news_feed/?post=60532419)
Recommendations (/recommendations/)

For Sale & Free (/for_sale_and_free/?init_source=more_mam)
The area affected was: All Seminole Rd, all Pontiac Rd, all Sanchez Dr, all Alleghany Rd, all Itawamba Dr. from 2745 to 2795 Highway DD, from 2 to 41 Indian Hills Dr. North and South, and from 2203 to 2297 Lakeshore Dr (Zone A). From 2809 to 3150 Highway DD, and 1 Indian Hills Dr. (Zone M). All Lakeside Dr, all Oak Rd, all Hickory, all Walnut, all Dogwood, and from 400 to 447 Lakeshore (Zone B).

Crime & Safety (/crime_and_safety/)

Missouri Department of Natural Resources (DNR) has lifted the boil water notice for Indian Hills Utility Operating Company, Inc., (Public Water System ID #MO6036052.) The system is located in Crawford County near Cuba, Missouri.

Documents (/documents/)

The advisory is being lifted today, August 15, 2017 after 4:30:00 pm. Samples collected were safe.

General (/general/)

To assure that possible contamination is removed from plumbing, all customers should flush all the water lines in their home by operating all water faucets (both hot and cold) ~~But Districts (/pet_directory/)~~ who notices colored or odorous water should report this to the water system official listed below or to the MO DNR.

For information, call 866-747-0493 or contact the Missouri Department of Natural Resources at 573-368-7344.

Neighbors (/directory/)

Brenda Eaves

Public Agencies (/agency/feed/)

Indian Hills Utility Operating Company Inc.

Neighborhood Issues Discussion Group (/groups/17110496/)

BE ADVISED:

Browse all 6 groups (/groups/)

PRECAUTIONARY BOIL WATER ADVISORY is lifted for: All Seminole Rd, all Pontiac Rd, all Sanchez Dr, all Alleghany Rd, all Itawamba Dr. from 2745 to 2795 Highway DD, from 2 to 41 Indian Hills Dr. North and South, and from 2203 to 2297 Lakeshore Dr (Zone A). From 2809 to 3150 Highway DD, and 1 Indian Hills Dr. (Zone M). All Lakeside Dr, all Oak Rd, all Hickory, all Walnut, all Dogwood, and from 400 to 447 Lakeshore (Zone B).

15 Aug · Indian Hills Lake in General (/general/)

Thank Reply

1 Than

Search Nextdoor

Aug 2017

Home (/news_feed/)

Indian Hills Lake (/neighborhood_feed/)

Map (/map/)

busted water pipe under road. (/news_feed/?post=62047183)

For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Thank Events (/events/)

6 Replies (/news_feed/?post=62047183)

Documents (/documents/)

Lost & Found (/lost_and_found/)

Midwest Water Operations: Toll Free 1-866-654-1570 (from the water co. website)

Pet Directory (/pet_directory/)

Good luck! There's been one busted for couple of weeks on Lakeshore. They know but haven't fixed it

Neighbors (/directory/)

Public Agencies (/agency/feed/)

Email also; support@indianhillsutilityoperatingcompany.com (mailto:support@indianhillsutilityoperatingcompany.com). Also report it to PSC in Jefferson City

Neighborhood Issues Discussion Group (/groups/17110496/)

Browse all 6 groups (/groups/)

There is one on Sequoya as well. Reported it about a month ago now. Time to call again. Of course, the back roads don't count as much as Lakeshore so I'm not counting on anything happening for awhile!!

Thank 1 Thank

Public Agencies (/agency/feed/)

Try PSC in Jeff city, Daniel Hall, 573-751-3243,,Daniel.hall@psc.mo.gov (mailto:573-751-3243,,Daniel.hall@psc.mo.gov) or Steve Stoll, 573-751-4221,,commissionersteve.stoll@psc.mo.gov (mailto:573-751-4221,,commissionersteve.stoll@psc.mo.gov),,maybe they can help?

Thank 3 Thanks

Add a reply...

Search Nextdoor

Sept 2017

Home (/news_feed/)

Post In General

Indian Hills Lake (/neighborhood_feed/)
(Dave Kloss /profile/11256149/), Indian Hills Lake 2

Map (/map/)

Water

(/news_feed/?post=64561841)

Recommendations New (/recommendations/)

Anyone know about the water being worked on today

21 Sep - Indian Hills Lake In General (/general/)
For Sale & Free (/for_sale_and_free/?init_source=more_menu)

Thank Events (/events/)

4 Replies (/news_feed/?post=64561841)

(Dave Kloss /profile/11256149/), Indian Hills Lake · 21 Sep

Localized Precautionary Boil Water Advisory:

Lost & Found (/lost_and_found/)

Localized BOIL WATER ADVISORY IN EFFECT

Documents (/documents/)

Today, September 21, 2017 due to a main water line break, a portion of (MO DNR number MO6036052) Indian Hills Subdivision near Cuba, MO, will be on a boil

General Information
The area affected is: All of Cochise Drive (Zone D), all of Squaw Dr., and from 449-701 Lakeshore Dr. (Zone C)

Water pressure fluctuations exist which could allow contamination to enter the distribution system or household plumbing. When large areas of a system are involved the probability that contamination has occurred is high.

Neighborhood Safety (/neighborhood_safety/)
Boil Water Advisory takes effect on Thursday, September 21, 2017 at 2:15 pm and will remain in effect until water sample results indicate that no contamination is present.

Public Agencies (/agency/feed/)

We hope to have this resolved soon and we will make every effort to keep you informed. We are posting signs in the subdivision, updating our website, emailing customers, and notifying KTTR and KTUI radio stations. Please notify your neighbors and anyone who may be at risk.

Neighborhood Issues Discussion Group (/groups/17110496/)

GENERAL BOIL WATER INFORMATION

Browse all 6 groups (/groups/)

Anyone served by the affected public water system should observe the following precautions:

- Boil water vigorously for three minutes prior to use for cooking or drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled
- Continue boiling all water that is to be used for cooking or drinking until the cause of the contamination has been found and corrected.
- Water used for bathing does not need to be boiled.
- LET WATER COOL SUFFICIENTLY BEFORE DRINKING (approximately 110 degrees F)

Indian Hills Utility Operating Company, Inc.

BE ADVISED:

PRECAUTIONARY BOIL WATER ADVISORY IN EFFECT for: All of Cochise Drive (Zone D), all of Squaw Dr., and from 449-701 Lakeshore Dr. (Zone C)

Thank

(Ken McGlass /profile/10515598/), Indian Hills Lake · 21 Sep

Anyone heard an update on when it's coming back on? It was on for a minute and now it's back off again. When I talked to them earlier today they said just a couple hours...

Thank 1 Thank

(Betsy Verdon /profile/7314690/), Indian Hills Lake · 21 Sep

It's 11:30pm and we still don't have water. Any one heard anything?

Thank

(Ken McGlass /profile/10515598/), Indian Hills Lake · 22 Sep

Ours came on around 10

Thank

Add a reply...

Search Nextdoor

From: "Daniel Janowiak" <djanowiak@cswrgroup.com>
To: support@indianhillsutilityoperatingcompany.com
Cc:
Date: Friday September 29 2017 4:46:54PM

Sept 2017

BOIL WATER ADVISORY LIFTED

BOIL WATER ADVISORY LIFTED:

The area affected was: All Lakeside Dr, All Oak Rd, All Hickory Dr, All Walnut Rd, All Dogwood Dr, from 400 – 447 Lakeshore Dr.

To Whom It May Concern:

The Missouri Department of Natural Resources (DNR) has **lifted the boil water notice** for Indian Hills Utility Operating Company, Inc., (Public Water System ID #MO6036052.) The system is located in Crawford County near Cuba, Missouri.

The advisory is being lifted today, September 29, 2017 at 3:30 pm. Samples collected were safe.

To assure that possible contamination is removed from plumbing, all customers should flush all the water lines in their home by operating all water faucets (both hot and cold) and flushing toilets. Any customer who notices colored or odorous water should report this to the water system official listed below or to the MO DNR.

For information, call 866-747-0493 or contact the Missouri Department of Natural Resources at 573-368-7344.

Brenda Eaves
Indian Hills Utility Operating Company Inc.

BE ADVISED:

PRECAUTIONARY BOIL WATER ADVISORY is LIFTED for:

All Lakeside Dr, All Oak Rd, All Hickory Dr, All Walnut Rd, All Dogwood Dr, from 400 – 447 Lakeshore Dr.

From: "Jacob Heaberlin" <notification+zj4oy=0_069c@facebookmail.com>
To: "Indian Hills Lake of Cuba Mo" <1387756514629840@groups.facebook.com>
Cc:
Date: Monday October 16 2017 5:03:02PM

Oct 2017

[Indian Hills Lake of Cuba Mo] Just FYI, water company was notified two weeks...



Jacob Heaberlin and Jamie Sapp posted in [Indian Hills Lake of Cuba Mo](#).



Jacob Heaberlin
October 16 at 5:02pm

Just FYI, water company was notified two weeks ago about a leak and they did nothing. I called the second time and they came during last weeks holiday. I thought they had fixed it but when I came home Friday, I was told they fixed my meter but I had another leak on me.

After complaining, the crew admitted they broke my line. I was told they would fix it Monday.

I'm back now and still no water and no fix and was told this evening, they were just going to go six inches from the meter.

These are the people that want to jack our rates.



Like



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Reply to this email to comment on this post.

This message was sent to twofisherz@charter.net. If you don't want to receive these emails from Facebook in the future, please [unsubscribe](#).
Facebook, Inc., Attention: Community Support, 1 Hacker Way, Menlo Park, CA 94025

OCT 2017

Bert Shelley, Indian Hills Lake



Water main break on Sanchez Dr.

Does anyone know if the water main break on Sanchez drive has been reported? A steady stream has been running down the side of the road for 2 days at the intersection across from the marina.

5d ago · Indian Hills Lake in General

Thank Reply

1 Thank · 3 Replies

[See one previous reply](#)

Bert Shelley, Indian Hills Lake · 5d ago



Sent to the water company already. Just curious to see if anyone else has reported it.

Thank Robert Thom, Indian Hills Lake · 4d ago



Just sent an email to the Water Company about the 2 day leak!

Thank

From: "Nextdoor Indian Hills Lake" <reply@rs.email.nextdoor.com>
To: twofisherz@charter.net
Cc:
Date: Friday October 13 2017 10:54:45PM

OCT 2017

Water main break on Sanchez Dr.



Bert Shelley, Indian Hills Lake

Does anyone know if the water main break on Sanchez drive has been reported? A steady stream has been running down the side of the road for 2 days at the intersection across from the marina.

Oct 13 in General to Indian Hills Lake

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Nextdoor, 875 Stevenson Street, Suite 700, San Francisco, CA 94103

From: "Daniel Janowiak" <djanowiak@cswrgroup.com>
To: support@indianhillsutilityoperatingcompany.com
Cc:
Date: Wednesday October 11 2017 3:23:34PM

OCT 2017

BOIL WATER ADVISORY LIFTED*****BOIL WATER ADVISORY LIFTED:**

The area affected was: All Squaw Dr. and 449 to 701 Lakeshore Dr. (Zone C) and All Cochise Dr. (Zone D)

To Whom It May Concern:

The Missouri Department of Natural Resources (DNR) has **lifted the boil water notice** for Indian Hills Utility Operating Company, Inc., (Public Water System ID #MO6036052.) The system is located in Crawford County near Cuba, Missouri.

The advisory is being lifted today, October 11, 2017 at 2:45 pm. Samples collected were safe.

To assure that possible contamination is removed from plumbing, all customers should flush all the water lines in their home by operating all water faucets (both hot and cold) and flushing toilets. Any customer who notices colored or odorous water should report this to the water system official listed below or to the MO DNR.

For information, call 866-747-0493 or contact the Missouri Department of Natural Resources at 573-368-7344.

Daniel Janowiak

Indian Hills Utility Operating Company Inc.

BE ADVISED:

PRECAUTIONARY BOIL WATER ADVISORY is LIFTED for:

All Squaw Dr. and 449 to 701 Lakeshore Dr. (Zone C) and All Cochise Dr. (Zone D)

From: "Scott Berry" <notification+zj4oy=0_069c@facebookmail.com>
To: "Indian Hills Lake of Cuba Mo" <1387756514629840@groups.facebook.com>
Cc:
Date: Tuesday October 10 2017 1:11:19PM

OCT 2017

[Indian Hills Lake of Cuba Mo] Can anyone explain how



Scott Berry, Ann Brooks and 5 others posted in [Indian Hills Lake of Cuba Mo](#).



Scott Berry

October 10 at 1:11pm

Can anyone explain how
The water bill can go from
\$10 per month to proposed
\$85? We are weekend owners . Makes no sense !



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