

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

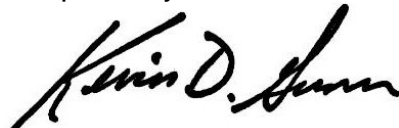
In the Matter of The Empire District Electric Company)
of Joplin, Missouri Tariffs Increasing Rates for Electric)
Service Provided to Customers in the Missouri Service)
Area of the Company.)
Case No. ER-2012-0345

NOTICE REGARDING EXTRA-RECORD COMMUNICATION

Issue Date: July 27, 2012

On July 27, 2012, we received the attached correspondence from Representative Shane Schoeller on behalf of Sherry Veach by inter-agency mail.

Respectfully submitted,



Kevin D. Gunn, Chairman

Dated at Jefferson City, Missouri,
on this 27th day of July, 2012.

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SHANE SCHOELLER
Speaker Pro Tem
District 139
House of Representatives

July 25, 2012

Mr. Kevin Gunn
Chairman of Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Re: mediation hearing for Sherry Veach, constituent from Fair Grove

Dear Mr. Gunn,

Our office was contacted by Sherry Veach several months ago about an issue regarding your utility billing from Empire District Electric Services. I have personally visited with Pat Strader and Elizabeth Dumm with Empire regarding this issue. It was recommended by them, due to the privacy issues surrounding this case that I speak with Dan Beck, an MSPC investigator. Dan Beck suggested that Ms. Veach should file a formal complaint with the PSC, which she has done. Upon contacting the PSC, Ms. Veach was notified that it may take up to six months for a hearing to be scheduled regarding the complaint.

I am writing now to encourage that the complaint be expedited and that a hearing be scheduled at the earliest convenience of all interested parties.
Thank you for your time and consideration.

Sincerely,


Shane Schoeller

Committees

Administration & Accounts, Ethics & Ex-Officio of all Committees