

Whitney Payne
Senior Staff Counsel
Missouri Public Service Commission

VIA EMAIL

November 8, 2019

**RE: Case LO- 2019-0154 - Investigation to Review the Lifeline Program
Practices of American Broadband and Telecommunications Company d/b/a
American Assistance**

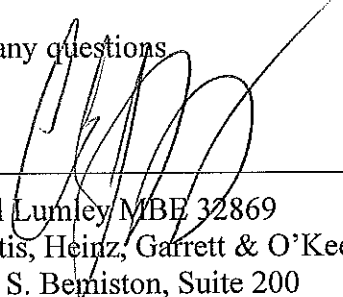
Dear Whitney,

Per the November 1, 2019 discussion between you, Missouri Public Service Commission Staff ("Staff"), and attorneys at Kelley Drye & Warren LLP, American Broadband and Telecommunications Company d/b/a American Assistance (the "Company" or "American Assistance") provides this interim status update regarding the Company's efforts to address Staff's remaining concerns regarding the enrollment and eligibility documentation for some of American Assistance's Missouri Lifeline subscribers. American Assistance reviewed Staff's October 8, 2019 filing, listing the subscriber accounts Staff identified as having significant documentation issues, and the Company has sent 30-day termination notices, in accordance with 47 C.F.R. § 54.405(e)(1), to active subscribers on the list.

On or before November 29, 2019, American Assistance will provide you and Staff with a comprehensive status update that describes all remedial actions the Company has taken in response to Staff's concerns, and that explains its plan to maintain compliance with both Missouri and federal Lifeline program rules in the future. American Assistance appreciates the Staff's willingness to work with the Company to find a resolution of this matter that will permit the Company to continue to provide essential communications service to eligible Missouri subscribers.

Please contact the undersigned counsel with any questions.

By _____


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