

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Percy Cannon,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0169</u>
)	
Missouri Gas Energy,)	
)	
Respondent.)	

ORDER DIRECTING THE STAFF OF THE MISSOURI PUBLIC SERVICE
COMMISSION TO RESPOND TO COMPLAINANT’S MOTION FOR
EXPEDITED TREATMENT

Issue Date: November 28, 2007

Effective Date: November 28, 2007

On November 19, 2007, Percy Cannon, filed a complaint with the Commission against Missouri Gas Energy (“MGE”). Complainant claims that MGE is erroneously denying him and his family natural gas service. On November 26, the Commission issued notice of the complaint and set the deadlines for responses to the complaint.

On November 27, Complainant filed a letter with the Commission seeking expedited treatment of his complaint action.¹ The reasons stated for this request include the current and impending cold weather and that there are two asthmatic children living in his household that could be adversely affected by the lack of proper home heating.

¹ The Commission notes that Mr. Cannon is a *pro se* Complainant and understandably not versed in legal practice or practice before the Commission. Therefore, the Commission will treat Mr. Cannon’s letter as being a motion for expedited treatment and finds his request to be in substantial compliance with Commission Rule 4 CSR 2-080(16) for purposes of this order.

Because of the health issues raised by the Complainant, the Commission ordered MGE to expeditiously show cause for its denial of service. MGE was directed to explain the status of Complainant's gas service and its justification for either denying service or discontinuing service no later than November 29.

The Commission will also direct its Staff to respond to Complainant's motion to expedite this matter once MGE files its response. Staff's response shall include a recommendation regarding if this matter should be expedited, if the previously ordered deadlines for responses to the complaint need to be shortened, and if there is a need to conduct an expedited hearing. If Staff believes there is a need for an expedited hearing, it shall provide the Commission with a recommendation of a date for said hearing to occur at the earliest available opportunity.

IT IS ORDERED THAT:

1. No later than November 30, 2007, the Staff of the Missouri Public Service Commission shall file a response to Complainant's Motion to Expedite, as directed in the body of this order.

2. This order shall become effective on November 28, 2007.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written in a cursive style.

Colleen M. Dale
Secretary

(S E A L)

Harold Stearley, Regulatory Law Judge
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 28th day of November, 2007.