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Secretary/Chief Regulatory Law Judge

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General Counsel

December 1, 2008

Stephen D Chanerl
9508 Weyburn
St. Louis, MO 63136

Case No. GC-2009-0132

Dear Mr. Chanerl:

Attached to this letter is a reply form that will help us to process your complaint.

The reply form lists statements made by Laclede Gas Co. and the Missouri Public Service Commission ("PSC") staff who investigated your complaint. You may reply to the statements by checking a box or filling in a blank. Your reply will help the PSC move your complaint toward a decision.

If you do not reply to a statement, the PSC may assume that you believe that such statement is true. You must return the attached form to the PSC no later than December 15, 2008. If you do not return the form by that date, the PSC may assume that you are no longer pursuing your complaint.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel R.E. Jordan", is written over a large, loopy, oval-shaped scribble.

Daniel R.E. Jordan,
Regulatory Law Judge

Enclosures