

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Yvonne Ferguson,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2009-0138</u>
)	
Missouri Gas Energy,)	
)	
Respondent.)	

ORDER SETTING PROCEDURAL SCHEDULE

Issue Date: February 11, 2009

Effective Date: February 11, 2009

On February 10,¹ the Staff of the Commission (hereafter "Staff"), on behalf of the parties, filed a Proposed Procedural Schedule. Staff did so after the Commission held a prehearing conference on February 9.

Commission Rule 4 CSR 240-2.080(15) allows parties ten days to respond to pleadings. However, as the parties jointly agree to the schedule, the Commission will waive the ten-day requirement. The Commission finds the proposed procedural schedule reasonable, and will grant it, as modified herein by this order.²

Further, the Commission recommends that Ms. Ferguson review the Commission's handbook on representing oneself at the Commission. The handbook, entitled "Representing Yourself Before The PSC" can be found at <http://www.psc.mo.gov/file-a-complaint>.

¹ Unless otherwise noted, all calendar references are to 2009.

² Although not stated, because the proposed procedural schedule did not mention pre-filed testimony, the Commission assumes that the parties intend to present their cases via live testimony only. If the parties intend to file testimony, they must inform the Commission of their intent to do so.

THE COMMISSION ORDERS THAT:

1. The procedural schedule is ordered as follows:

List of Issues, List of Witnesses,
and Order of Cross-Examination

April 7, 2009

Evidentiary Hearing

April 17, 2009
10:00 a.m.

2. Any issue not listed in the List of Issues, and any witness not listed in the List of Witnesses, will not be considered by the Commission.

3. The hearing will be held at the Commission's offices in the Governor Office Building, Room 310, 200 Madison Street, Jefferson City, Missouri, a facility that meets the accessibility standards of the Americans with Disabilities Act (ADA). Any person who needs additional accommodations to participate in the hearing should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

4. Any party who wishes to utilize the Commission's video conference equipment, located at Fletcher Daniels State Office Building, Room G8, 615 East 13th Street, Kansas City, Missouri, in lieu of attending the hearing in Jefferson City, shall notify the Regulatory Law Judge no later than March 31, 2009. Any such party may notify the Regulatory Law Judge by calling 573-751-7497, by mail at 200 Madison, 9th Floor, Jefferson City, Missouri, 65101, or by e-mail at ron.pridgin@psc.mo.gov. Failure to timely notify the Regulatory Law Judge of a request to utilize the Commission's video conference equipment could result in that equipment being unavailable for use. Regardless of whether a party uses the Commission's video conferencing equipment in lieu of attending the hearing in Jefferson City, or whether a party attends the hearing in Jefferson City, each party shall be responsible for ensuring that all parties have copies of evidence intended to

be introduced at the hearing prior to hearing, and that the bench has seven (7) copies of that evidence prior to hearing. Failure to give counsel and the bench copies of evidence prior to hearing may result in that evidence being excluded from the record.

5. All parties shall make their witnesses, if any, available for examination the day of the hearing, either by attending the hearing in person, or via video conference in Kansas City, Missouri.

6. This order shall become effective on February 11, 2009.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Ronald D. Pridgin, Senior Regulatory Law
Judge, by delegation of authority under
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 11th day of February, 2009.