

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Bridgette Young,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2010-0248</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

AMENDED ORDER SETTING PROCEDURAL SCHEDULE

Issue Date: August 11, 2010

Effective Date: August 11, 2010

On March 3¹, Bridgette Young filed a complaint against Laclede Gas Company. According to the complaint, Laclede has overcharged her and she asks for a credit of an unspecified amount on her bill. Laclede denies her allegations. Staff filed a report on May 10 that stated that Laclede has not violated any statute, rule, or its tariffs.

On June 1, Staff filed a Proposed Procedural Schedule. Commission Rule 4 CSR 240-2.080(15) allows parties ten days to respond to pleadings. No parties responded to Staff's pleading within ten days; therefore, the Commission considered Staff's proposed schedule unopposed. The Commission found Staff's Proposed Procedural Schedule reasonable, and adopted it on June 14.

On August 6, over seven weeks after adopting Staff's Proposed Procedural Schedule, Laclede informed the Commission that Ms. Young did not wish to travel to Jefferson City for the hearing. Instead, Ms. Young wants to participate from St. Louis.

The Commission will grant Ms. Young's request, as modified below.

¹ Calendar references are to 2010 unless otherwise noted.

THE COMMISSION ORDERS THAT:

1. The procedural schedule is ordered as follows:

Evidentiary Hearing

August 18, 2010
10:00 a.m.

2. The hearing will be held at the Commission's offices in the Governor Office Building, Room 310, 200 Madison Street, Jefferson City, Missouri, a facility that meets the accessibility standards of the Americans with Disabilities Act (ADA). Any person who needs additional accommodations to participate in the hearing shall call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

3. Any party may also attend the hearing by reporting to The Wainwright State Office Building, 111 North Seventh Street, Suite 105, St. Louis, Missouri. Any party wishing to do so is responsible for having any proposed exhibits in the Commission's possession no later than August 17, 2010.

4. Failure to abide by the conditions set out in paragraph 3 could result in exhibits being excluded from evidence.

5. The parties are directed to comply with the conditions set out in this order.

6. This order shall become effective immediately on issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Ronald D. Pridgin, Senior Regulatory Law
Judge, by delegation of authority under
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 11th day of August, 2010.