

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Earnette Smith,)	
)	
Complainant,)	
)	
v.)	<u>File No. GC-2011-0009</u>
)	
Union Electric Company,)	
d/b/a/ AmerenUE)	
)	
Respondent.)	

ORDER DIRECTING FILING

Issue Date: August 12, 2010

Effective Date: August 12, 2010

On July 8, 2010, Earnette Smith filed a complaint against Union Electric Company, d/b/a AmerenUE. AmerenUE filed an answer on August 11, 2010. The Commission will order its Staff to investigate her complaint and to file a report.

THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall investigate the above complaint and file a report no later than September 13, 2010.
2. This order shall become effective immediately on issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Ronald D. Pridgin, Senior Regulatory Law
Judge, by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 12th day of August, 2010.