

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI

**FILED**

JAN 23 2004

Michael E. McKinzy, Sr.,

Complainant,

v.

Missouri Gas Energy,

Respondent.

Missouri Public  
Service Commission

Case No. GC-2003-0579

COMPLAINANT'S ISSUES LIST

Comes Now the complainant, Michael E. McKinzy, Sr., in accordance with the procedural schedule of December 1, 2003, submits to the Commission the following Issues List:

1. Whether or not MGE violated its tariffs (Section 3.12 on Sheet No. R-30) by refusing to honor complainant's request for gas service on April 9, 2003, to transfer his gas service to his new residence at 8004 Overton, into his name and whether it restored complainant's gas service within the required time limits.

2. Whether or not MGE violated its tariffs (Section 3.08 on Sheet No. R-23) by discontinuing gas service to complainant's residence without giving complainant ten days written notice by first class mail prior to the date of proposed discontinuance.

3. Whether or not MGE violated its tariffs (Section 3.09 (E) on Sheet No. R-26) by discontinuing gas service to complainant's residence without giving complainant twenty-four hours (24 hours) notice prior to the date of proposed discontinuance.

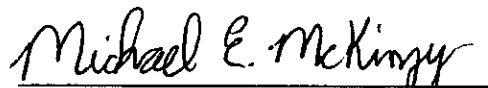
4. Whether or not MGE violated its tariffs (Section 3.02 on Sheet Nos. R-19 and R-20) by refusing to commence gas service to complainant based on the fact that complainant's wife, who was not a member of complainant's household on April 9, 2003, had a gas service account in arrears.

5. Whether or not MGE violated its tariffs (Section 3.03 on Sheet No. R-20) by charging complainant a twenty dollar (\$20.00) connection fee despite the fact that complainant was service applicant who was a continuing prior customer instead of the five dollar (\$5.00) transfer fee.

6. Whether or not MGE violated its tariffs (Section 3.05 on Sheet No. R-20) by discontinuing gas service to complainant's residence from June 18, 2003 to September 10, 2003.

7. Whether or not MGE violated its tariffs (Section 3.07(D) on Sheets Nos R-22 and R-23) by discontinuing gas service to complainant's residence because complainant's failure to pay the bill of another customer when complainant did not receive substantial benefit and use of the service.

Respectfully submitted,



Michael E. McKinzy, Sr.  
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Complainant, Pro se

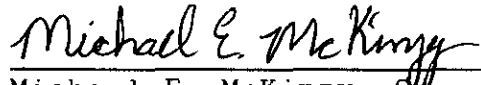
Certificate of Service

The undersigned certifies that a true and correct copy of the foregoing document was sent by U.S. Mail, postage prepaid, on January 22, 2004 to the following:

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Governor Office Building  
Jefferson City, MO 65101

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