

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Customer Billing  
Impacts of a Recent Severe Storm  
In the Area of St. Louis, Missouri

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**File No. GO-2013-0513**

## NOTICE CLOSING FILE

Issue Date: September 4, 2013

The Commission opened this investigative file on June 7, 2013 to monitor Laclede's response to a severe storm that affected the company's ability to print and mail bills to its customers. The situation that prompted the Commission to open the file appears to have been resolved and no further action by the Commission is required.

The Commission will close the file at this time. If anything further develops, Staff or any other party may file additional information in the closed file as necessary.

**BY THE COMMISSION**



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Dated at Jefferson City, Missouri,  
on this 4<sup>th</sup> day of September, 2013.

Woodruff, Chief Regulatory Law Judge