

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Missouri Gas)	
Energy, a Division of Laclede Gas Company)	<u>File No. GO-2014-0179</u>
For Approval to Change its Infrastructure System)	Tariff No. YG-2014-0244
Replacement Surcharge		

**STAFF RESPONSE TO SAMPLE CUSTOMER NOTICE
SUBMITTED BY MISSOURI GAS ENERGY**

COMES NOW the Staff (“Staff”) of the Missouri Public Service Commission (“Commission”), by and through counsel, and for its response to the sample customer notice filed in the matter hereby states:

1. On December 6, 2013, Missouri Gas Energy (“MGE”), a division of Laclede Gas Company (“Laclede”), filed a verified petition (“Petition”) to change its infrastructure replacement surcharge (ISRS) pursuant to Sections 393.1009 to 393.1015 RSMo.

2. On December 9, the Commission ordered that “No later than December 16, 2013, Staff shall... file a response to the sample customer notices submitted by Missouri Gas Energy.”

3. Commission Rule 4 CSR 240-3.265(8) provides that the natural gas utility shall provide, among other things, commission-approved notices to their customers.

4. Subsection (A) requires:

An initial one (1)-time notice to all potentially affected customers, such notice being sent to customers no later than when customers will receive their first bill that includes an ISRS, explaining the subject utility’s infrastructure system replacement program, explaining how its ISRS will be applied to its various customer classes and identifying the statutory authority under which it is implementing its ISRS;

5. Subsection (B) requires:

An annual notice to affected customers each year that an ISRS is in effect explaining the continuation of its infrastructure replacement program and the resulting ISRS;

6. In Paragraph 20 of its Petition, MGE states that the notice attached to the Petition as Appendix E is an example of the notice MGE proposes to use as both the initial notice and the annual notice per Commission Rule 4 CSR 240-3.265(9)(A) and (B),¹ to be updated with dollar figures representing how its ISRS will be applied to its various customer classes when the appropriate rates are approved.

7. Staff has reviewed the sample customer notice filed by MGE in this case and finds that it complies with the requirements Commission Rule 4 CSR 240-3.265(8)(A) and (B).

WHEREFORE, Staff respectfully submits this response as ordered by the Commission in this matter on December 9, 2013.

Respectfully Submitted,

/s/ John D. Borgmeyer

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¹ 4 CSR 240-3.265(9)(A) and (B) provide that within 20 days of the gas utility's filing, the utility shall submit the initial and annual customer notices for the Commission's approval or rejection.

CERTIFICATE OF SERVICE

I hereby certify that true and correct copies of the foregoing were served electronically to all counsel of record this 16th day of December, 2013.

/s/ John D. Borgmeyer