Exhibit No.:

Issue:

Energy Efficiency Programs,

Weatherization

Program

Witness:

Robert T. Jackson

Sponsoring Party:

City of Kansas City, Missouri Case No. GR-2006-0422

Case No.:

CITY OF KANSAS CITY, MISSOURI

Case No. GR-2006-0422

**REBUTTAL TESTIMONY** 

OF

· FILED<sup>2</sup>

FEB 0 7 2007

ROBERT T. JACKSON

Missouri Public Service Commission

Kansas City, Missouri November, 2006

Case No(s). Cl-2000-0422

## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Missouri Gas Energy=s Tariffs Increasing Rates for Gas Service Provided to Customers in the Company=s Missouri Service Area  )  Case No. GR-2006-0422
AFFIDAVIT OF ROBERT T. JACKSON
STATE OF MISSOURI )
COUNTY OF JACKSON )
I, Robert T. Jackson, of lawful age, and being duly sworn, do hereby depose and state:
1. My name is Robert T. Jackson. I am presently Weatherization Program
Administrator with the City of Kansas City, Missouri, intervener in the referenced matter.
2. Attached hereto and made a part hereof for all purposes is my rebuttal
testimony.
3. I hereby swear and affirm that my answers contained in the attached testimony
to the questions therein propounded are true and correct to the best of my personal knowledge,
information and belief.
Robert T. Jackson
Subscribed and sworn to before me, a Notary Public this 21st day of November, 2006.
Belen L. Campo
My Commission expires:
BELEN L. CAMPO  Notary Public - Notary Seal  STATE OF MISSOURI  Jackson County  My Commission Expires: Nov. 28,2009  Commission #05794064

## TESTIMONY OF ROBERT T. JACKSON

- 3 Q. PLEASE STATE YOUR NAME, TITLE AND BUSINESS ADDRESS?
- 4 A. My name is Robert T. Jackson. I am employed by the City of Kansas City as
- 5 Weatherization Program Administrator within the Department of Neighborhood and
- 6 Community Services. My business address is Department of Neighborhood and
- 7 Community Services, 4th Floor, City Hall, 414 East 12th Street, Kansas City, Missouri
- 8 64106.
- 9

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- 10 Q. ON WHOSE BEHALF DO YOU APPEAR IN THIS PROCEEDING?
- 11 A. The City of Kansas City, Missouri.
- 12
- Q. PLEASE BRIEFLY EXPLAIN YOUR CONNECTION WITH THE
  WEATHERIZATION PROGRAM AND YOUR DUTIES?
- 15 A. I have been employed by the City of Kansas City in the Weatherization Program since
- 1983, and have been the Weatherization Program Administrator since 1985. I made the
- initial request for the City/Utility (the utility was Western Resources at that time)
- participation in the experimental energy conservation program (now Weatherization
- Program) to benefit residential customers. I have been involved with the MGE
- Weatherization Program since its inception. Regarding my duties, I am generally
- responsible for the overall management of the City's Home Weatherization program.
- 22
- Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?
- 24 A. Staff witness Anne E. Ross discusses the importance of weatherization assistance in her

Rebuttal Testimony Robert T. Jackson Case No. GR-2006-0422 Page 2

direct testimony. At the outset I want the Commission to know that I fully agree with Ms. Ross that low and moderate income households could benefit from programs that provide grants or loans for the "up-front" expenses needed by those households for energy conservation investments. I believe that an effective program design can be developed or at least started within the context of this case. I will also discuss the increasing importance of the MGE Weatherization Program to MGE's rate payers and the growing need for additional funding for the program.

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- 9 Q. HAS THE MGE WEATHERIZATION PROGRAM BEEN SUCCESSFUL?
- As I have testified in past rate cases filed by MGE, yes, the program is definitely successful. From its beginning operation in 1994, over 1327 homes have been weatherized. Homes throughout Clay, Jackson and Platte counties have been assisted.

  The Program's success has been realized without overburdening MGE. Even though it is funded by MGE, the Weatherization Program requires minimum administrative support from MGE. The City of Kansas City has assumed the bulk of the duties necessary to administer the program.

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- 18 Q. IS THE PROGRAM ADMINISTERED PURSUANT TO GOVERNMENTAL

  19 GUIDELINES?
- 20 A. Yes, the City operates the program pursuant to technical assessment criteria established
  21 by the U. S. Department of Energy as administered by the Missouri Department of
  22 Natural Resources (DNR). DNR also acts as the distributor of the available
  23 weatherization program grants.

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- 2 Q. AT WHAT LEVEL IS THE MGE WEATHERIZATION PROGRAM FUNDED NOW?
- 3 A. The program receives \$367,000 in funding annually. This funding level for the program
- was set in the company's last rate case, I believe. Previously, funding had been a
- 5 \$250,000 annually.

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- 7 Q. HAS THERE BEEN ANY CHANGE IN THE DEMAND FOR WEATHERIZATION
- 8 ASSISTANCE?
- 9 A. Demand for the program increased dramatically in early 2004, due primarily to MGE's
- announcements in the winter and spring of 2002/2003 that gas prices would likely rise
- over time. In March of 2004, there were more than 500 applications waiting for
- assistance and to date that was the highest level of demand for assistance.

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- 14 Q. HAS DEMAND FOR WEATHERIZATION ASSISTANCE STAYED AT THAT
- 15 LEVEL.
- 16 A. No. Demand for assistance has returned to pre-2004 levels and presently, there is no
- waiting list for applications. While it has been suggested that a waiting list raises
- expectation of service, some believe that the lack of a waiting list suggests there is no
- need for service. In my opinion, despite fluctuations in the number of applications for
- assistance filed at my office, it cannot be disputed that weatherization is a tangible long-
- term value to households, the company and the environment.

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Q. SHOULD MGE'S FUNDING FOR WEATHERIZATION BE INCREASED?

Rebuttal Testimony Robert T. Jackson Case No. GR-2006-0422 Page 4

There is more than enough data that proves low-income households pay a A. Yes. 1 disproportionate share of their disposable income to maintain energy. I reiterate the long-2 term value of weatherization assistance to the company. According to an informal study 3 by the MDNR, more than fifty percent (50%) of households that received weatherization 4 after obtaining emergency fuel assistance did not return or substantially reduced their 5 need for subsequent fuel assistance. This same information was presented by MDNR at 6 the Governor's Energy Task Force. I recommend that MGE increase its annual 7 contribution to the City's weatherization program by at least another two hundred fifty 8 thousand dollars (\$250,000) for an annual total contribution of \$617,000. 9

Q. SHOULD THERE BE IMPROVED COORDINATION OF CUSTOMER REFERRAL FROM THE COMPANY TO THE CITY?

A. Yes. Even thought MGE strongly promotes the availability of weatherization assistance to eligible customers, I believe the company would net improved bill payment outcomes by referring the program eligible customers (those receiving fuel assistance) directly to the City so they can be assured of assistance.

18 Q. DOES THIS CONCLUDE YOUR REBUTTAL TESTIMONY?

19 A. Yes, it does.

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