

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED
January 18, 2008
Data Center
Missouri Public
Service Commission

Name: Daniel J. Sebeliski
Complainant

vs.

Case No.

Company Name: Laclede Gas
Respondent

COMPLAINT

Complainant resides at 5023 McCausland St. Louis,
(address of complainant)

Missouri 63109

1. Respondent, _____
(company name)

of _____, is a public utility under the
(location of company)

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

All of my gas bills received in the month of June since I moved into my house have been in the twenties for the dollar amount, this past June my gas bill was for the amount of 323.86. After months (4) of Laclede Gas Customer Service telling me this amount is wrong and will have it adjusted to the correct total they then reversed their decision and I was told to pay the full amount. Their explanation I used more gas than what they invoiced me over the past months, my complaint how could that be when all of my bills show actual reading and not estimated.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

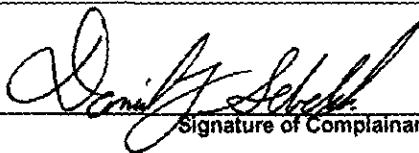
To resolve this with Lucile Gas I made phone calls to Customer Service in June, July, August, September, Customer Service Supervisors in September and October. Accounting dept also in Sept, managers in October, November and December. All said and done they told me the term actual reading on the bills does not mean just that. I disagree

WHEREFORE, Complainant now requests the following relief:

Remove surcharge added to my June bill

1/14/08

Date



Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.