

P.S.C. MO. No. 5 Consolidated, Third Revised Sheet No. R-10

CANCELLING P.S.C. MO. No. 5 Consolidated, Second Revised Sheet No. R-10

.....Laclede Gas Company..... For ..... Refer to Sheet No. R-1  
.....Name of Issuing Corporation or Municipality..... Community, Town or City

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..... RULES AND REGULATIONS .....  
..... AUG 28 1996 .....

10. Meter Tests and Billing Adjustments (Continued).

MISSOURI  
Public Service Commission

(E) When the Customer has been undercharged, except as provided in (D) of this Rule, and a billing adjustment is made, the Customer may elect to pay the amount of the adjustment in equal installments over a period not to exceed the period for which the billing adjustment was applicable.

11. Piping and Equipment

All pipe and equipment beyond Company's meter and accessories thereto, necessary to utilize service furnished by Company, shall be installed by and belong to the customer, or owner, and must be maintained at all times in safe operating conditions and at his expense. The customer, or owner, shall bring his piping to a point for connection to Company's meter or meters at a location satisfactory to Company which provides easy access to the meter or meters. Any change of location of service line or meter requested by the customer shall be done by Company according to the charges set forth on Sheet No. 31.

Relocation charges may be waived by the Company under the following circumstances:

- a) Upon determination by the Company that relocation of Company-owned facilities is necessitated by a pre-existing condition, not attributable to the customer, such that safe and normal operation of the Company's facilities is obstructed if the discovered condition is left uncorrected.
- b) Upon confirmation that relocation of Company-owned facilities is to be performed concurrent with an increase in the customer's annual gas consumption, and that the estimated revenue resulting from such increased consumption covers the cost of the relocated facilities, including a sufficient return on the investment in such facilities.

If, upon determination by the Company that relocation of Company owned-facilities is necessitated by previous action attributable to the customer, such that safe and normal operation of the Company's facilities is obstructed, and the customer fails to agree to corrective measures at the customer's expense, the customer shall be subject to provisions contained in this tariff under Rules 13, 14, and 19.

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SEP 1 1996  
96-193  
MO. PUBLIC SERVICE COM.

DATE OF ISSUE August 28, 1996 DATE EFFECTIVE September 1, 1996  
month day year month day year

ISSUED BY K.J. Neises, Senior Vice President, 720 Olive St., St. Louis, MO 63101  
name of officer title address

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-10-a  
CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-10-a

Laclede Gas Company  
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1  
Community, Town or City

**RULES AND REGULATIONS**

11. Piping and Equipment (Continued)

Upon written request of the customer, or owner, Company will at its convenience make repairs to, replacements of, or clear obstructions in lines of the customer, or owner, and may charge the customer, or owner, for such labor and material as is necessary to place his lines in good operating condition.

12. Customer's Liability

The customer will be held responsible for breaking seals, tampering or interfering with Company's meter or meters or other equipment of Company installed on the customer's premises, and no one except employees of Company shall be allowed to make any repairs or adjustments to any meter or regulator belonging to Company.

Properly authorized employees and agents of the Company shall have the right to enter the premises of the customer, or owner, at all reasonable hours and at any time in the case of an emergency, for the purpose of making such inspection of the customer's installation as may be necessary for

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ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101  
Name of Officer Title Address

**FILED  
MO PSC**

P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-11  
CANCELLING P.S.C. MO. No. 5 Consolidated, Fourth Revised Sheet No. R-11

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

**RULES AND REGULATIONS**

12. Customer's Liability (Continued)

the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph (1)(E) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue or threaten to discontinue service to a non-delinquent customer due solely to the delinquency of another customer.

The Company shall obtain an actual inside meter reading from locations having inside meters on an annual basis. The Company will have a right to disconnect the customer if access is denied to the Company at reasonable times pursuant to Paragraph (1)(E) of Rule 14.

The Company may install on the meter a remote reading attachment, the readings from which shall constitute actual meter readings.

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ISSUED BY K. J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101  
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**FILED  
MO PSC**

Laclede Gas Company  
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1  
Community, Town or City

Missouri Public

RULES AND REGULATIONS

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12. Customer's Liability (Continued)

Service Commission

the proper application of Company's rates, rules and regulations; for installing, removing, testing or replacing its apparatus or property; for reading meters and for the removal of Company's property in event of termination for any reason of service to the customer.

Notwithstanding the foregoing, the Company shall not discontinue service to a customer, pursuant to Paragraph (1)(E) of Rule 14, solely by reason of a refusal of that customer to grant access to the Company when the sole purpose of such access is to discontinue service to another customer. In addition, the Company shall not discontinue or threaten to discontinue service to a non-delinquent customer due solely to the delinquency of another customer.

The Company shall obtain an actual inside meter reading from locations having inside meters on an annual basis. The Company will have a right to disconnect the customer if access is denied to the Company at reasonable times pursuant to Paragraph (1)(E) of Rule 14.

When, during normal working hours, the Company is unable to regularly secure access to the customer's premises for the purpose of obtaining meter readings, the Company may, when practical to do so, install on the meter a remote reading attachment. The attachment shall be installed upon agreement of the customer to pay \$50.00 of the initial installation costs, which amount may be paid in installments, at the customer's option, over a period of up to 20 months with no interest or finance costs. The remote reading attachment and all parts and portions thereof, shall remain the property of the Company and shall be maintained by the Company. Any customer, whether or not access to his premises is a problem, may request the installation of such remote reading attachment and the Company may install same subject to the charge and conditions set out above and its determination of whether the installation is appropriate given the Company's potential use of other remote meter reading technology. When the Company is unable for twelve successive regular meter reading times to secure access to a customer's premises for the purpose of obtaining a meter reading, the Company may discontinue service to the customer, upon giving the notice required by paragraph 1 of Rule 14, unless and until the customer shall contract for and permit the installation of a remote reading attachment subject to the charge and conditions set out above or until the customer has made provisions for future access acceptable to the Company.

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ISSUED BY R. L. Sherwin, Assistant Vice President, 720 Olive St., St. Louis, MO 63101  
Name of Officer Title Address

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Service Commission

P.S.C. MO. No. 5 Consolidated, Sixth Revised Sheet No. R-14  
CANCELLING P.S.C. MO. No. 5 Consolidated, Fifth Revised Sheet No. R-14

Laclede Gas Company  
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1  
Community, Town or City

RULES AND REGULATIONS

16. Company Inspection of Customer Premises.

- A. When gas is being supplied to any customer, and Company receives notice that such customer intends to vacate the premises occupied, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following such vacation, or if said notice of vacation is received by Company after date of vacation, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following date of said notice, shut off the gas supply to the premises; provided, however, that Company may continue gas supply to the premises if requested by the succeeding customer. The owner or other person in charge of such premises shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. or at any time in case of emergency, so that such cut-off may be made.
- B. Where service has been discontinued by shutting off the gas supply and service is requested by a new customer, before such service is reestablished, Company shall make an inspection of the premises to determine that they are in a gas safe condition. Such new customer shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. so that such inspection may be made.

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ISSUED BY K. J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101  
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**MO PSC**

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..... Laclede Gas Company ..... For ..... Refer to Sheet No. R-14 **OCT 7 1994**  
Name of Issuing Corporation or Municipality ..... Community, Town or City .....

..... **RULES AND REGULATIONS** ..... **MO. PUBLIC SERVICE COMM.**

16. Company Inspection of Customer Premises.

A. When gas is being supplied to any customer, and Company receives notice that such customer intends to vacate the premises occupied, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following such vacation, or if said notice of vacation is received by Company after date of vacation, Company shall promptly, but in no event later than four days (excluding Sundays and holidays) following date of said notice, shut off the gas supply to the premises unless owner or other persons in charge thereof requests Company to continue the gas supply. If continuance of gas supply is requested, Company shall inspect the premises to determine that they are in a gas safe condition. Such owner or other person in charge of such premises shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. or at any time in case of emergency, so that such cut-off or inspection may be made.

B. Where service has been discontinued by shutting off the gas supply and service is requested by a new customer, before such service is reestablished, Company shall make an inspection of the premises to determine that they are in a gas safe condition. Such new customer shall make access to the premises available to Company at all hours between 8:00 a.m. and 5:00 p.m. so that such inspection may be made

**CANCELLED**  
JUN 10 2005  
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ISSUED BY Gerald T. McNeive, Jr., Vice President, 720 Olive, St. Louis, MO 63101  
name of officer title address