

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Gloria McCollum,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2007-0269</u>
)	
Laclede Gas,)	
)	
Respondent.)	

ORDER DIRECTING FILING AND SUSPENDING PRIOR ORDER
DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: February 21, 2007

Effective Date: February 21, 2007

Gloria McCollum filed a formal complaint against Laclede Gas Company ("Laclede") on January 17, 2007. On January 19, 2007, the Commission notified Laclede of the complaint and allowed it thirty days in which to answer or to file notice that the complaint has been satisfied, as provided by Commission Rule 4 CSR 240-2.070(7). The same day, the Commission ordered its Staff to conduct an investigation into the merits of Ms. McCollum's complaint and prepare a report concerning the results of that investigation no later than two weeks after Laclede filed its answer, which was due no later than February 19, 2007.

On February 16, 2007, Laclede filed a Notice of Resolution in Lieu of Answer, which represents that the parties have reached a resolution to their dispute and further indicates that Laclede anticipates the filing of a joint notice of voluntary dismissal within thirty days.

Accordingly, the Commission will order Laclede to file, by no later than March 21, 2007, either a joint notice of voluntary dismissal or a status report informing the Commission of the parties' progress toward final resolution of their dispute. In the interim, the Commission will temporarily suspend its January 19, 2007 order requiring Staff to investigate McCollum's complaint and prepare a report concerning the results of that investigation no later than two weeks after Laclede filed its answer.

IT IS ORDERED THAT:

1. Laclede Gas Company shall file, by no later than March 21, 2007, either a joint notice of voluntary dismissal or a status report informing the Commission of the parties' progress toward final resolution of their dispute.
2. The Commission's order of January 19, 2007, in which it directed its Staff to commence an investigation of Gloria McCollum's formal complaint against Laclede Gas Company and file a report concerning the results of its investigation within two weeks after Laclede filed its answer to her complaint, is hereby suspended until further notice.
3. This order shall become effective on February 21, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Benjamin H. Lane, Regulatory Law
Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 21st day of February, 2007.