

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Thomas E. LeCuru,)	
)	
Complainant,)	
)	
v.)	Case No. GC-2007-0372
)	
Laclede Gas Company,)	
)	
Respondent.)	

STAFF'S REPORT OF INVESTIGATION

COMES NOW Staff of the Public Service Commission of Missouri (Commission), and for its Report of Investigation, states:

1. In its May 23, 2007, *Order Granting Staff's Request For Extension Of Time To File Recommendation* (Order), the Commission directed the Staff to file its Report concerning the results of its investigation of Mr. LeCuru's (Complainant) formal complaint against Laclede Gas Company (Laclede or Company) by no later than June 15, 2007 should this case not settle by then.

2. Accordingly, because there has been no settlement of this complaint, the Staff submits its Report concerning the results of its investigation, attached hereto as Appendix A, marked Highly Confidential, and incorporated by reference herein. Staff's Report is marked Highly Confidential (HC) in accordance with Commission Rule 4CSR 240-2.070(10).

3. Based on the results of Staff's investigation of this matter and for reasons more clearly explained in its Report, the Staff has found no violation on the part of Laclede of Commission rules or Company tariffs regarding its final adjusted bill issued to Complainant and

recommends that the Commission dismiss this Complaint. However, the Staff believes Laclede has much room for improvement of its service order processing and handling methodology.

WHEREFORE, the Staff respectfully submits its report of investigation and recommendation to the Commission as directed.

Respectfully submitted,

/s/ Robert S. Berlin

Robert S. Berlin

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronic mail to all counsel of record this 15th day of June 2007.

/s/ Robert S. Berlin