

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Clyde Bradford,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. GC-2007-0382</u></b>
	)	
Laclede Gas Company,	)	
	)	
Respondent.	)	

**NOTICE OF COMPLAINT**

Issue Date: April 11, 2007

Laclede Gas Company  
720 Olive Street  
St. Louis, Missouri 63101

**CERTIFIED MAIL**

On April 9, 2007, Complainant Clyde Bradford filed a formal complaint with the Missouri Public Service Commission against Respondent Laclede Gas Company ("Laclede"), a copy of which is enclosed.<sup>1</sup> Under Commission Rule 4 CSR 240-2.070(7), Respondent shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied. Since this notice is being issued on April 11, 2007, Laclede's response is due no later than May 11, 2007.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether the Complainant is also willing to submit to voluntary mediation. If the Complainant agrees to mediation, the time period within which an answer

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<sup>1</sup> Mr. Bradford had previously sent a letter to the Commission, which the Commission received on April 6, 2007. The letter, dated March 25, 2007, is in the nature of a complaint against Laclede. Since Mr. Bradford attached a copy of the letter to his complaint and expressly referred to it within the body of the complaint, Laclede should consider it a part thereof.

is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainant declines the opportunity to seek mediation, the Respondent will be notified in writing that the tolling period has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (including the answer, the notice of satisfaction of complaint, or request for mediation) shall be mailed to:

Secretary of the Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy of such pleadings shall be served upon the Complainant at his home address as listed within the enclosed complaint. A copy of this notice has been mailed to the Complainant.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Dated at Jefferson City, Missouri,  
on this 11th day of April, 2007.

Lane, Regulatory Law Judge

Copy to: Clyde Bradford  
4534 St. Ferdinand  
St. Louis, Missouri 63113