

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Percy Cannon,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0169</u>
)	
Missouri Gas Energy,)	
)	
Respondent.)	

ORDER REQUIRING PERCY CANNON TO INFORM THE COMMISSION
OF THE STATUS OF HIS COMPLAINT

Issue Date: December 26, 2007

Effective Date: December 26, 2007

On November 19, 2007, Percy Cannon filed a complaint with the Commission against Missouri Gas Energy ("MGE"). Complainant claimed that MGE was erroneously refusing to establish natural gas service for him and his family. Since the complaint was filed, MGE and Mr. Cannon reached an agreement and natural gas service is being provided to the Cannons at 3223 E. 41st Street in the name of Swanita M. Carson-Cannon, Mr. Cannon's wife.

On December 21, 2007, MGE filed a Notice of Satisfaction, whereby it alleges that the remainder of Mr. Cannon's complaint is now moot. MGE specifically states that it is no longer seeking recovery of debts related to two prior addresses where Mr. Cannon is alleged to have resided. The dispute over these debts comprised the remainder of Mr. Cannon's complaint. Consequently, the Commission will direct Mr. Cannon to respond to MGE's Notice of Satisfaction and inform the Commission if his complaint is now fully resolved or if there are other remaining matters in dispute.

IT IS ORDERED THAT:

1. No later than January 10, 2008, Mr. Percy Cannon shall file a pleading with the Commission informing the Commission if his November 19, 2007 complaint, filed against Missouri Gas Energy, is now fully resolved or if there remain issues in dispute that require his complaint to proceed before the Commission
2. This order shall become effective on December 26, 2007.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Harold Stearley, Regulatory Law Judge
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 26th day of December, 2007.