

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Kimberly Jones,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0258</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER SCHEDULING PREHEARING CONFERENCE

Issue Date: March 25, 2008

Effective Date: March 25, 2008

Kimberly Jones filed a formal complaint against Laclede Gas Company on February 7, 2008. Ms. Jones' complaint alleges that Laclede has improperly billed her for unmetered gas, caused by the meter's stoppage or failure to register, in the amount of \$432.16.

Laclede's Answer to Complaint, filed on March 12, 2008, denied many of Ms. Jones' allegations and stated that it has followed its tariffs as well as Commission rules and regulations. The Commission's Staff filed its verified report on March 13, 2008. Staff stated that it found no violation by Laclede of Commission rules or Company tariffs, and recommended that the complaint be dismissed. The Commission has directed Ms. Jones to respond to Laclede's Answer and the Staff recommendations.

In anticipation of Ms. Jones' response indicating that facts remain in dispute, the Commission will set this matter for a prehearing conference. The purpose of the

conference will be to discuss possible settlement of the issues and, if not resolved, to set out a procedural schedule for a formal hearing on this matter. Also, the parties should be prepared to discuss the stipulation of any facts not in dispute. The parties will be allowed to appear by telephone or by videoconference at the prehearing conference.

The Commission informs the parties that this prehearing conference is *not* an *evidentiary hearing*. Sworn testimony will not be taken and no final decision will result from this prehearing conference. However, all parties are required to be present for and arrive or phone into the prehearing at or before the scheduled starting time of 10:00 a.m. Pursuant to Commission Rule 4 CSR 240-2.090, "Failure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of the parties or the party's complaint, application or other action unless good cause for the failure to appear is shown."

IT IS ORDERED THAT:

1. A prehearing conference shall be held on Friday, April 11, 2008, beginning at 10:00 a.m. in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. The Governor Office Building meets accessibility standards required by the Americans with Disabilities Act. Anyone needing additional accommodations to participate in the conference should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the conference.

2. Any party wishing to appear by telephone or by videoconference at the prehearing conference shall notify the Regulatory Law Judge by calling 573-751-4393

or sending an e-mail to nancy.dippell@psc.mo.gov no later than 5:00 p.m. on April 8, 2008.

3. If the parties do not resolve their dispute, the Staff of the Commission shall prepare and file a jointly proposed procedural schedule no later than April 18, 2008.

4. This order shall become effective on March 25, 2008.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', is written over a faint, circular official seal.

Colleen M. Dale
Secretary

(S E A L)

Nancy Dippell, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 25th day of March, 2008.