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KEVIN A. THOMPSON
General Counsel

December 17, 2008

Stephen D. Chanerl
9508 Weyburn
St. Louis, MO 63136

Case No. GC-2009-0132

Dear Mr. Chanerl:

I am the regulatory law judge ("RLJ") assigned to your case, and I want to make sure that the processes of the Missouri Public Service Commission ("PSC") are accessible to you. I mention this because I have not received the reply form I sent for you to fill out. Using that form is not required, but it is helpful, in addressing your complaint.

If you need more time to work on your case, please feel free to ask. On the other hand, you may simply decide not to pursue your complaint. Either way, please respond to this letter no later than December 31, 2008.

You may respond to this letter in any of the following ways:

- Send a letter to Daniel R.E. Jordan, RLJ; P.O. Box 360; Jefferson City, MO 65102;
- Call the PSC toll-free at 1.800.392.4211 and ask to be transferred to Daniel Jordan, RLJ.
- Email me at Daniel.Jordan@psc.mo.gov.

Every consumer's complaint, including yours, is important to the PSC.

Sincerely,

A handwritten signature in dark ink, appearing to read "Daniel R.E. Jordan", written over a faint circular stamp.

Daniel R.E. Jordan,
Regulatory Law Judge