

FILED

FEB 27 2009

Missouri Public Service Commission

Case No. GC-2009-0163

**Estes v. Missouri Gas Energy**

Missouri Public  
Service Commission

Reply Form

Return this document to:

Missouri Public Service Commission, P.O.Box 360, Jefferson City, MO 65201-0360  
no later than January 23, 2009.

1. Missouri Gas Energy and Staff have stated:

On June 25, 2001, MGE terminated service to Dustin L. Estes at 607 Elm Street, Neosho, Missouri, with an outstanding balance of \$725.12.

☒ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Missouri Gas Energy and Staff have stated:

On March 17, 2003, MGE terminated service to Stearl L. Estes, with whom Dustin L. Estes resided at 405 Benham, Neosho, Missouri, with an outstanding balance of \$322.89.

☐ I don't know whether the statement is true or false.

☒ The statement is entirely true.

The statement is not entirely true because: I did not reside @ this  
address.

\_\_\_\_\_

---

3. Missouri Gas Energy and Staff have stated:

On March 5, 2004, MGE terminated service to Casey W. Troutman, with whom Dustin L. Estes resided at 405 Benham, Neosho, Missouri, with an outstanding balance of \$484.85.

☐ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: I did not reside @  
this address during this time.

---

---

4. Missouri Gas Energy and Staff have stated:

In November 2004, Dustin L. Estes owed \$1,532.86 to initiate service at 405 Benham, Neosho, Missouri.

☐ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: I DID NOT EVER THIS  
Amount. I took the other balances on to  
get service - see statements from previous  
letters

---

5. Missouri Gas Energy and Staff have stated:

In November 2004, MGE began to provide service in the name of Dustin L. Estes at 405 Benham Ave, Neosho, Missouri.

☐ I don't know whether the statement is true or false.

☒ The statement is entirely true.

The statement is not entirely true because: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. Missouri Gas Energy and Staff have stated:

On April 21, 2005, MGE terminated service to 405 Benham, Neosho, Missouri, for non-payment, with an outstanding balance of \$1,118.06.

☐ I don't know whether the statement is true or false.

☐ The statement is entirely true.

The statement is not entirely true because: I was paying on a balance  
that was not entirely mine & ended up in  
the hospital & payment was not made due  
to me being in the hospital.