

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Charles A. Harter,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. GC-2010-0217</u></b>
	)	
Laclede Gas Company,	)	
	)	
Respondent.	)	

**PROPOSED JOINT PROCEDURAL SCHEDULE**

COMES NOW the Staff of the Missouri Public Service Commission (Staff), by and through the undersigned counsel, and on the Staff's behalf, and the behalf of Laclede Gas Company (Laclede or Company) and Mr. Charles A. Harter (Complainant)<sup>1</sup>, collectively known as the Parties, files this *Proposed Joint Procedural Schedule* with the Missouri Public Service Commission (Commission) respectfully stating the following:

1. On January 19, 2010, Complainant filed a formal *Complaint* against Laclede alleging that the Company enrolled him in an electronic bill pay program without his consent, thereafter sending e-bills instead of paper bills in violation of the Commission rule 4 CSR 240-13.015 (1)(T). The Complainant also alleges Laclede proposed disconnection of service without the proper "first class mail" notice in violation of 4 CSR 240-13.050 (5). On February 19, 2010, Laclede filed its *Answer*, denying Complainant's allegations.

2. On April 12, 2010, the Parties met in a procedural conference and agreed to propose the following schedule for the Commission's consideration: (a) a one day hearing on

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<sup>1</sup> Counsel for the Staff was unable to reach the Complainant prior to this filing. While the dates for the hearing and joint filings were agreed to at the prehearing, as well as appearing in person and working towards a stipulation of undisputed facts, it is unknown whether the Complainant agrees with the pleading as prepared and filed.

July 8, 2010, beginning at 10 a.m. to allow the parties adequate travel time; and (b) the parties will file a Joint List of Issues, Witnesses, and Order of Cross Examination by June 24, 2010.

3. All Parties agree to appear at the hearing and give live testimony, in lieu of telephone appearances or the submission of pre-filed testimony.

4. All Parties agree to participate in the development of a stipulation of undisputed facts, and file such within the case to decrease the amount of hearing time used to establish such facts.

**WHEREFORE**, the Staff submits this *Proposed Joint Procedural Schedule* for the Commission's information and consideration, and request that the Commission issue an order adopting the procedural schedule as set forth above.

Respectfully submitted,

**/s/Jennifer Hernandez**

Jennifer Hernandez

Legal Counsel

Missouri Bar No. 59814

Attorney for the Staff of the  
Missouri Public Service Commission  
P. O. Box 360  
Jefferson City, MO 65102  
(573) 751- 8706 (Telephone)  
(573) 751-9285 (Fax)  
[jennifer.hernandez@psc.mo.gov](mailto:jennifer.hernandez@psc.mo.gov)

### **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the above document was served upon the attorneys/parties of record Rick E. Zucker, attorney for Laclede Gas Company via electronic mail at [rzucker@lacledegas.com](mailto:rzucker@lacledegas.com); the Office of the Public Counsel via electronic mail at [opcservice@ded.mo.gov](mailto:opcservice@ded.mo.gov); and Mr. Charles A. Harter, via First-class United States mail postage prepaid at 827 S. Sappington, Saint Louis, MO 63126, and electronic mail at [harterandharter@sbcglobal.net](mailto:harterandharter@sbcglobal.net) this 5<sup>th</sup> day of May 2010.

**/s/ Jennifer Hernandez**