## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Paula Gianella,	)
Complainant.	)
V.	)
Laclede Gas Company,	) Case No. GC-2008-000
Respondent .	)

## REQUEST TO RESCHEDULE PREHEARING CONFERENCE

COMES NOW the Staff of the Missouri Public Service Commission (Staff) on behalf of the parties to the case and requests the Commission reschedule the prehearing conference. In support of that request Staff states:

- 1. On July 10, 2007, Paula Gianella filed a formal complaint case against Laclede Gas Company (Laclede or Company) stating in her complaint that her gas bills are too high.
- 2. In support of her complaint, Ms. Gianella compared her bills with a friend's bill, had a HVAC company check her heating system, and asked Laclede for a high bill inspection.
- 3. Laclede performed a high bill inspection and found Ms. Gianella's home and equipment in good condition. Laclede has also replaced Ms. Gianella's meter. The meter removed from Ms. Gianella's home passed an accuracy test.
  - 4. The Commission held a prehearing conference on October 2, 2007.
  - 5. Complainant was unable to attend due to a medical issue.

- 6. The parties request the Commission reschedule a prehearing conference in 60 days to allow Complainant time for medical care.
  - 7. All parties agree with this request.

WHEREFORE on behalf of the parties Staff requests the Commission reschedule a prehearing conference in 60 days.

Respectfully submitted,

/s/ Lera L. Shemwell

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## **Certificate of Service**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, or transmitted by facsimile or electronic mail to all counsel of record this 3rd day of October, 2007.

/s/ Lera L. Shemwell