

FILED

APR 17 2008

Missouri Public
Service Commission

FAX

For: Judge Voss

Fax number: 573-526-6010

From: Hortense "Cyndi" Harrison

Fax number: 314-534-0055

Date: 4-17-08

Regarding: Exhibits Attached-Case No. GC-2008-0041

Number of pages: 20 (including this cover)

Comments:

Thank you for granting me time to gather these documents and send them to you in an organized manner.

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

Exhibit A

Name: Dr. Hortense Linda Harrison
Complainant

vs.

Case No.

Company Name: Laclede Gas
Respondent

COMPLAINT

Complainant resides at #40 Gateway Court, D'Fallon, Missouri, 63367
(address of complainant)

1. Respondent, Laclede Gas Company
(company name)
of Dwaver 2, St. Louis, Missouri, 63176 is a public utility under the
(location of company)
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I closed on my new home and took occupancy on 12-6-06. On 1-29-07 I called Laclede Gas for a billing amount as I had not received a bill. I was told that they were not my service agent. After much convincing they stated that they did not have a bill for me yet. To avoid being in arrears, I paid \$200 on my account, randomly. On 1-31-07, I called Laclede Gas again for a billing amount since I still had not received a bill. At that time I was told that I had a credit and the new billing should be mailed to me within the next few days. While I was in California on Spring Break the week of March 26-30, a Laclede Gas bill for \$29.91 was received. This bill was paid in full on 4-1-07. On 4-16-07, I received a gas bill for \$803.19. I read "Your gas bill has recently been estimated based on past usage. We have now obtained

3. The Complainant has taken the following steps to present this complaint to the Respondent:

DRAWER 2
LOUIS, MO 63171

54716
w/ Jett @
3-621-6960
will conduct another
rdy + someone will call me w/in
2 days

SERVICE AT: 40 GATEWAY CT

ACCT NO. 948932-002-5 DEPOSIT 0.00 RATE RB

AVERAGE GAS COST PER THERM .97826 DEGREE DAYS 3287

PRESENT READING	PREVIOUS READING	USAGE (CCF) X	BTU FACTOR	THERM
9080	8070	1010	1.019	1029.2

BILL DETAIL

PRIOR GAS BALANCE 229.91

PAYMENT THANK YOU 229.91

BILL ADJUSTMENT 429.91

CHARGE FOR GAS SVC 11-17-06 TO 03-27-07 1171.45

(INCLUDES A MONTHLY ISRS CHARGE OF 0.45)

LAKE ST LOUIS TAX 41.05

ACCOUNT BALANCE 803.19

CORRECTED BILL

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP, CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

ACTUAL READING

AMOUNT

GAS CREDIT/LATE PAY 429.91

CURRENT CHARGES 1233.10

ACCOUNT BALANCE \$803.19

PAYMENT DUE 05-04-07 DELINQUENT AFTER 05-04-07

YOUR GAS BILL HAS RECENTLY BEEN ESTIMATED BASED ON PAST USAGE. WE HAVE NOW OBTAINED A METER READING INDICATING THAT YOUR ACTUAL USAGE WAS GREATER THAN WE ESTIMATED AND THAT YOUR ACCOUNT HAS BEEN UNDERBILLED. YOUR CURRENT BILL HAS BEEN ADJUSTED TO CORRECT FOR THE UNDERBILLING. THE ENTIRE AMOUNT DOES NOT HAVE TO BE PAID IMMEDIATELY. YOU MAY MAKE ARRANGEMENTS TO PAY THE CORRECTED PORTION OF THE BILL, ALONG WITH CURRENT AND PAST DUE GAS CHARGES, IN EVEN INSTALLMENTS OVER A TIME PERIOD EQUAL TO THE PERIOD OF THE UNDERBILLING. YOU HAVE NOT BEEN CHARGED FOR UNDERBILLING IN EXCESS OF 6 MONTHS FROM THE DATE WE OBTAINED THE METER READING. PLEASE CALL 314-621-8960 OR 1-800-837-4789 IF YOU WISH TO SET UP PAYMENT ARRANGEMENTS.

RETURN THIS STUB TO: LACLEDE GAS COMPANY, DRAWER 2, ST. LOUIS, MO 63171

AMOUNT PAID

**PAYMENT DUE BY 04-25-07
DELINQUENT AFTER 05-01-07
Don't Hold - Check One!**

\$1 \$2 \$5

HORTENSE HARRISON
40 GATEVIEW CT
O FALLON, MO 63367

94893200250000803199

Exhibit C

3rd

Bill

Received

5-3-07

Laclede Gas Company		DRAWN 2 ST. LOUIS, MO 63177	
SERVICE AT: 40	CT	DEPOSIT	0.00 RATE RG
ACCT NO. 948932		AVERAGE GAS COST	85552 DEGREE DAYS 388
PRESENT READING 9198	PREVIOUS READING 5888	% BTU FACTOR 1.022	THERMS 112.4
ACTUAL READING		AMOUNT	
GAS ARREARS		803.19	
CURRENT CHARGES		142.88	
		AMOUNT DUE \$946.07	
PAYMENT DUE BY MAY 10 - DELINQUENT AFTER 05-21-07			
BILL DETAIL		AMOUNT	
PRIOR GAS BALANCE		803.19	
CHARGE FOR GAS SVC 03-27-07 TO 04-26-07 (INCLUDES A MONTHLY IGRS CHARGE OF \$.45)		135.74	
LAKE ST LOUIS TAX		7.14	
ACCOUNT BALANCE		946.07	
HELP SOMEONE IN NEED. GIVE 70 DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.			

Exhibit D

My neighbor's
billing

1-19 to 2-26
\$300

2-26 to 3-27
\$13

3-27 to 4-26
\$13.06



Exhibit E
Fax Cover Sheet

FedEx Kinko's of O'Fallon Telephone: 636.379.3700 Fax: 636.379.3709

Date 5-3-07

Number of pages 3 (including cover page)

To:

From:

Name Attn: Keith J

Name Hortense Harrison

Company Laclede Gas

Company 40 Gateview Ct; 63367

Telephone _____

Telephone 314-517-0147

Fax 314-342-0791

Comments _____

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FedEx Kinko's

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1312 Highway K
O'Fallon, MO 63386
(636) 379-3700

5/3/2007 4:34:09 PM CST
Trans.: 2891 Branch: 1032
Register: 002 Till:sv111446
Team Member: Shannon V.

SALE



* 1 0 3 2 0 0 2 2 8 9 1 *

Fax - Local Send 2.00 N
0711 2.00 @ 1.0000

Sub-Total	2.00
Deposit	0.00
Tax	0.00
Total	2.00
Cash	2.00
Total Tender	2.00
Change Due	0.00

Thank you for visiting

FedEx Kinko's
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Customer Copy

TRANSMISSION VERIFICATION REPORT

TIME : 05/03/2007 16:32
 NAME : FEDEX KINKOS
 FAX : 6363793709
 TEL : 6363793700
 SER. # : 000B6J775924

DATE, TIME
 FAX NO./NAME
 DURATION
 PAGE(S)
 RESULT
 MODE

05/03 16:32
 3143420791
 00:00:51
 03
 OK
 STANDARD
 ECM



Fax Cover Sheet

FedEx Kinko's of O'Fallon Telephone: 636.379.3700 Fax: 636.379.3709

Date 5-3-07

Number of pages 3 (including cover page)

To:

Name

Attn: Keith J

Company

Laclede Gas

Telephone

Fax

314-342-0791

From:

Name

Hortense Harrison

Company

40 Gateview Ct; 63361

Telephone

314-517-0247

Comments

More than 1,200 locations worldwide. For the location nearest you, call 1.800.2.KINKOS. Visit our website at fedexkinkos.com.

OCCUPANCY AFFIDAVIT AND FINANCIAL STATUS

DATE: December 06, 2006

LOAN NUMBER: 30000000868292

APPLICANT: HORTENSE L HARRISON

PROPERTY ADDRESS:

40 GATEVIEW CT
O'FALLON, MO 63367

TO: Fremont Investment & Loan

The undersigned certify as follows:

(CHECK ONE BOX)

☐ I/We understand that the loan for which we are applying is intended only for the purchase of a home, which at least one of us, the applicants, intends to own and personally occupy as his/her principal residence within 60 days of the close of escrow or settlement. Furthermore, I/we understand that the particular applicant who intends to own and occupy the property as the principal resident must also be obligated to repay the indebtedness to Lender, as will be evidenced by the signing of the Note in addition to the Deed of Trust. I/we understand that the Lender is willing to evaluate my loan application only because I/We certify the intention to occupy the property.

☐ I/We, or at least one of the applicants, now occupies the subject property. I/We understand that the Lender is willing to evaluate my loan application only because I/We certify the intention to occupy the property.

☐ No applicant or owner now occupies the subject property or intends to occupy the subject property within 60 days of the close of escrow or settlement.

I/We, the undersigned borrower(s), also hereby certify that the loan application signed in connection with this loan accurately describes my/our employment, income and loan obligations and there have been no changes in my/our employment, income or loan obligations within the last 30 days, except as noted in the loan application.

I/We understand and hereby acknowledge that this certification is being made for the purpose of inducing a lender to make or purchase the loan herein applied for, and that any intentional or negligent misrepresentation(s) may result in civil liability and/or criminal penalties including fine or imprisonment or both under the provisions of Section 1014 of Title 18, United States Code.

Each of the undersigned acknowledges that he or she has read and understands the statement and certifications made in the Occupancy Affidavit and Financial Status, and, by signing below, declares that all statements and certifications made herein are true.


Applicant HORTENSE L HARRISON Date 12/6/06 Applicant Date

Fremont Investment & Loan
2727 East Imperial Highway
Brea, CA 92821

NOTICE TO BORROWER OF PROPERTY NOT IN A SPECIAL AREA

NAME: HORTENSE L HARRISON

PROPERTY ADDRESS: 40 GATEVIEW CT
O'FALLON, MO 63367

The Flood Disaster Protection Act of 1973, as amended, requires that all federally insured or regulated lenders require the purchase of flood insurance on all buildings being financed in Special Flood Hazard Areas (SFHAS) of communities participating in the National Flood Insurance Program.


Special Flood Hazard Areas are defined by the Federal Emergency Management Agency (FEMA) and are indicated on FEMA Flood Insurance Rate Maps (FIRMs) or, if the FIRM is unavailable, on Flood Hazard Boundary Maps (FHBMs).

A review of the FIRM and FHBM on which the improved real estate or mobile home securing your loan is located shows that the subject property is NOT located in a FEMA determined SFHA. As a result of this determination, flood insurance is not a requirement for your loan AT THIS TIME.

If, during the term of your loan with us the subject property is identified as being in a SFHA, as defined by FEMA and indicated on a FIRM or FHBM, we may, at our option, require that you purchase and maintain Flood Insurance.

Fremont Investment & Loan

Lending Institution

 12/6/06
Borrower HORTENSE L HARRISON Date Borrower Date

Borrower Date

Borrower Date

Borrower Date

Borrower Date

Borrower Date

Borrower Date

FLOOD1 RGC 04/05/04

Exhibit F
5-12-07 p.1

letter to

Wacleda

re: this matter.

5-12-07
p. 2

To Whom It May Concern:

My gas bill is exceptionally high. I operate several large charter schools with square footage in excess of 100,000 feet. None of my school gas bills are as high as my current house bill. In addition, my neighbors' bills equal or are less than this amount for the entire year. My gas bill is \$946.07 while my immediate neighbor with similar square footage has a gas bill of \$13.09. Am I being profiled? I have lived in this brand new home for four months and have acquired a gas bill thus far in excess of \$1300. Again, my surrounding neighbors pay this amount in a year.

I have learned that my meter is not being read and that the automated system for which it is designed is inoperable. Further, my bill notes that "... gas bill has been estimated based on past usage." There is NO past usage as this is a new home. Please advise me of the next step in disputing this bill.

Concerned Customer,
Dr. Hortense Harrison

Chapter 13—Service and Billing Practices for Residential Customers of Electric, Gas and Water Utilities

4 CSR 240-13



otherwise requested by the customer and agreed to by the utility.

(11) A utility may include charges for special services together with utility charges on the same bill if the charges for special services are designated clearly and separately from utility charges. If partial payment is made, the utility shall first credit all payments to the balance outstanding for gas, electric or water charges, before crediting a deposit.

(12) During the billing period prior to any tariffed seasonal rate change, a utility shall notify each affected customer, on the bill or on a notice accompanying the bill, of the direction of the upcoming seasonal rate change and the months during which the forthcoming seasonal rate will be in effect.

AUTHORITY: sections 386.250(6), RSMo Supp. 1991 393.140(11), RSMo 1986, * Original rule filed Dec. 19, 1975, effective Dec. 30, 1975, Amended: Filed Oct. 14, 1977, effective Jan. 13, 1978. Rescinded and re-adopted: Filed Sept. 22, 1993, effective July 10, 1994.

*Original authority: 386.250(6), RSMo 1939, amended 1963, 1967, 1980, 1987, 1988, 1991 and 393.140(11), RSMo 1939, amended 1949, 1967.

4 CSR 240-13.025 Billing Adjustments

PURPOSE: This rule establishes billing adjustments in the event of an overcharge or an undercharge.

(1) For all billing errors, the utility will determine from all related and available information the probable period during which this condition existed and shall make billing adjustments for the estimated period involved as follows:

(A) In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive monthly billing periods, or twenty (20) consecutive quarterly billing periods, calculated from the date of discovery, inquiry or actual notification of the utility, whichever comes first;

(B) In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) monthly billing periods or four (4) quarterly billing periods, calculated from the date of discovery, inquiry or actual notification of the utility, whichever comes first;

ery, inquiry or actual notification of the utility, whichever was first;

(C) No billing adjustment will be made where the full amount of the adjustment is less than one dollar (\$1);

(E) When evidence of tampering is found, or there are misrepresentations of the use of service by the customer, the utility will calculate the billing adjustment period in accordance with the applicable statute of limitations for the prosecution of such claim after determining the probable period during which such condition existed from all related and available information.

AUTHORITY: section 393.140(11), RSMo 1986, * Original rule filed Sept. 22, 1993, effective July 10, 1994.

*Original authority 1939, amended 1940, 1967.

4 CSR 240-13.030 Deposits and Guarantees of Payment

PURPOSE: This rule establishes reasonable and uniform standards regarding deposits and guarantees required by utilities.

(1) A utility may require a deposit or other guarantee as a condition of new residential service if—

(A) The customer has outstanding with a utility providing the same type of service, an unpaid bill which accrued within the last five (5) years and, at the time of the request for service, remains unpaid and not in dispute;

(B) The customer has in an unauthorized manner interfered with or diverted the service of a utility providing the same service situated on or about or delivered to the customer's premises within the last five (5) years; or

(C) The customer is unable to establish an acceptable credit rating under standards contained in tariffs filed with and approved by the commission. The customer shall be deemed *prima facie* to have established an acceptable credit rating if the customer meets any of the following criteria:

1. Owns or is purchasing a home;
2. Is and has been regularly employed on a full-time basis for at least one (1) year;
3. Has an adequate regular source of income; or

4. Can provide adequate credit references from a commercial credit source.

(2) A utility may require a deposit or guarantee as a condition of continued residential service if—

(A) The service of the customer has been discontinued by the utility for nonpayment of a delinquent account not in dispute;

(B) In an unauthorized manner, the customer interfered with or diverted the service of the utility situated on or about or delivered to the customer's premises; or

(C) The customer has failed to pay an undisputed bill on or before the delinquent date for five (5) billing periods out of twelve (12) consecutive monthly billing periods, or two (2) quarters out of four (4) consecutive quarters. Prior to requiring a customer to post a deposit under this subsection, the utility shall send the customer a written notice explaining the utility's right to require a deposit or include such explanation with each written discontinuance notice.

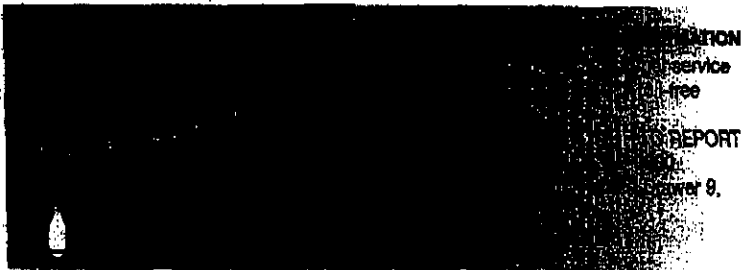
(3) Deposits for gas and electric service assessed under the provisions of subsection (2)(A) or (C) of this rule during the months of November, December and January may be paid, if the customer is unable to pay the entire deposit, by installments over a six (6)-month period.

(4) A deposit shall be subject to the following terms:

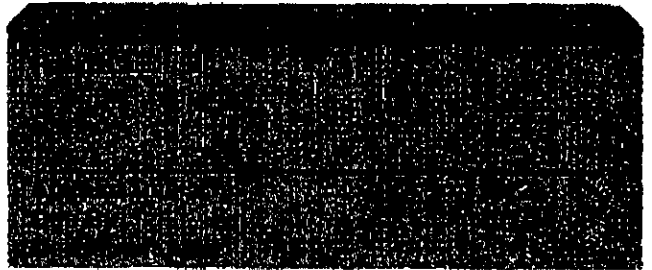
(A) It shall not exceed two (2) times the highest bill for utility charges actually incurred or estimated to be incurred by the customer during the most proximate twelve (12)-month period at the service location or, in the case of a new customer, who is assessed a deposit under subsection (1)(C) of this rule, one-sixth (1/6) of the estimated annual bill for monthly billed customers and one-third (1/3) of the estimated annual bill for quarterly billed customers for utility charges at the requested service location;

(B) It shall bear interest at a rate specified in utility tariffs, approved by the commission, which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts to return a deposit. This rule shall not preclude a utility from crediting interest upon each service account during one (1) billing cycle annually;

Exhibit H



Statement Date: 12/27/2007
 Account Number: 948932-002-5
 Service Address: 40 GATEVIEW CT



*****AUTO**SCH 3-DIGIT 630
 >03409 0005117 003 092049 LECSTNE
 HORTENSE HARRISON
 40 GATEVIEW CT
 O FALLON, MO 63387

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Thermas
9814	9466	348	1.014	352.9
Actual Reading			Rate: Res. General	

Detail - Current Charges		Amount
Late Payment Chrg Gas		12.73
Subtotal - Current Utility Charges		382.88
Total Current Charges		\$382.88
Detail - Account Balance		Amount
Prior Gas Balance		1052.95
Payment - Thank you		(204.22)
Current Charges		382.88
Account Balance		\$1231.61

12.73 Late Fee
 18.50 Taxes
 31.23

Gas Consumption Comparison				
Current Period	352.9			
Previous Period	167.0			
	Use in Thermas	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	352.9	953	.87693	33
Previous Period	167.0	470	.89006	31

Disconnect date Jan 18, 2008
 See enclosed notice

We may report your payment performance to credit reporting agencies to the extent permitted by law.

Beware of callers claiming to be from Laclede Gas asking for personal information, especially your Social Security Number. The company does not call customers to institute account changes.

Save energy through the cold winter months by sealing off unused rooms. Close registers and keep doors closed, but be sure not to close off areas that might compromise ventilation for heating equipment.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

One year later, still billing
 a. Lake St. Louis taxes
 b. late fees

INFORMATION
SERVICE
REPORT
May 9,

Exhibit I

Account Number: 948932-002-5
Service Address: 40 GATEVIEW CT

Disconnection Notice Detail	Amount
Amount Due	\$1052.95
Disconnection Amount	\$848.73
Disconnect date on or after	12-18-07



AUTO SCH 3-DIGIT 630
>00565 0004869 001 092049 LEC96HE
HORTENSE HARRISON
40 GATEVIEW CT
O FALLON, MO 63367

FINAL DISCONNECTION NOTICE

We have not yet received payment of the amount due shown on your most recent gas bill. To avoid disconnection, payment of at least the **DISCONNECTION AMOUNT** as shown above must be received immediately. Please pay using one of the following options:

- Pay from your bank account or by Visa, MasterCard or Discover credit card by calling ChoicePay toll-free at 1-877-839-2478. A convenience fee will be charged.
- Pay by cash, check or money order at a participating Schnucks or Dierbergs Market. A convenience fee will be charged.
- Bring a check or money order to the Bill Payment Depository located in the lobby of the Laclede Gas Building at 720 Olive Street in downtown St. Louis from 6:30 a.m. to 10:30 p.m., seven days a week.

Please provide your account number when making all payments. If you are unable to pay the disconnection amount, please call us at 314-621-6960 to determine if a payment arrangement can be made.

Please Note: When service is restored following disconnection, payment of a reconnection fee and a deposit may be required.



Please retain this portion for your records.



Please use this portion to pay at an authorized payment agent or at the Laclede Bill Payment Depository.



DOLLAR HELP
CHECK A RED BOX ☒

Account Number: 948932-002-5
Service Address: 40 GATEVIEW CT

Amount Due	\$1052.95
Disconnection Amount	\$848.73
Disconnection date on or after	12/18/07

Amount \$
Enclosed:

Please do not write below.

One Year later
Still receiving
Disconnect
notices

94893200250000848734

314 534 0055 P.15

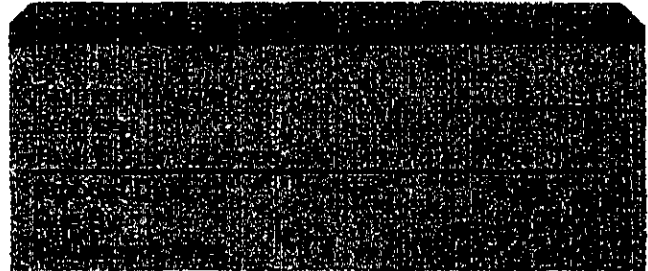
ARCHS

APR-17-2008 14:59

Exhibit J



Statement Date: 03/28/2008
Account Number: 948932-002-5
Service Address: 40 GATEVIEW CT



*****AUTO**SCH 3-DIGIT 630
>03370 0007049 002 092044 LECSTNE
MORTENSE HARRISON
40 GATEVIEW CT
O FALLON, MO 63367

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Thermes
699	427	272	1.017	276.6
Actual Reading			Rate: Res. General	

Detail - Current Charges		Amount
Late Payment Chrg Gas		14.10
Deposit Assessment		238.67
Charge For Gas Svc 02-26-08 To 03-27-08		283.36
(Includes A Monthly ISAS Charge Of \$.20)		
Lake St Louis Tax		14.91
Subtotal - Current Utility Charges		551.04
Total Current Charges		\$551.04
Detail - Account Balance		Amount
Prior Gas Balance		1253.46
Prior Other Balance		477.33
Payment - <i>Thank you</i>		(313.61)
Current Charges		551.04
Account Balance		\$1968.22

Gas Consumption Comparison				
Current Period		276.6		
Previous Period		310.3		
Therms				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	276.6	673	.87119	30
Previous Period	310.3	1017	.87406	32

Disconnect date Apr 21, 2008 - your natural gas service is scheduled to be shut off for nonpayment on this date. See enclosed notice for information on retaining your service. We may report your payment performance to credit reporting agencies to the extent permitted by law.

If there are children in your home, please be aware of your water heater's setting. A child's skin burns more easily than an adult's. Water heaters should be set to Low or Normal to avoid potential for accidental scalding.

↓ Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill. ↓

Added a Deposit

Assessment of

\$ 716.01

Exhibit K
p. 1

WITNESS STATEMENT

Eric Harrison

We have two furnaces in our house. My mom has kept one of the furnaces for the upstairs turned off all year. We also closed off rooms that we were not using and we bundled up with blankets at night. She said this was to save energy.

While she was out of town in November and in February for conventions, I stayed with Miss Holly. Mom turned the heat down to 50 degrees since we were not at home.

P 3

WITNESS STATEMENT

Holly and Thomas Putnam

We moved to #40 Gateview Court on August 1, 2007 from Wichita, Kansas. We stayed with Cyndi and Eric while our house was being built. We closed and moved to our new home on November 8th. During our stay with Cyndi, she kept one furnace turned off, closed off rooms that were not being used, and reduced the heat to 50 degrees whenever Eric stayed with us while she was out of town.

p. 2

WITNESS STATEMENT

Mark Harrison

I live in Virginia and visited my son at #40 Gateview Court during the following winter dates:

November 21-24

December 21-31

February 15-18

March 21-29

During every visit Cyndi had the top floor furnace turned off, vents and doors closed in the basement, towels at the base of the exit doors, vents and doors closed in upstairs rooms that were not being used.

p. 4

WITNESS STATEMENT

Robert and Joyce Jefferson

We reside at 632 Knollshire Way in O'Fallon, Missouri. Our house is the same size as Cyndi's. We are on the average billing plan and pay \$139 per month or \$1668 per year. Our bill was slightly reduced this year and we have received credit for overpayments.

p.5

WITNESS STATEMENT

Darlene Disel

I am currently residing at #40 Gateview Court, temporarily. Cyndi keeps one furnace off, towels at the entry doors, vents closed, doors to empty rooms closed to conserve energy.

TRANSACTION REPORT

APR-17-2008 THU 02:37 PM

RECEIVE

DATE	START	SENDER	RX TIME(L)	PAGES	TYPE	NOTE	M#	DP
APR-17	02:30 PM	314 534 0055	7' 55"	(1)	21	RECEIVE	OK	