OF THE STATE OF MISSOURI

Linda Light,)
	Complainant,)
v.) <u>Case No. GC-2008-0045</u>
Missouri Gas Energy,)
	Respondent.)

ORDER SCHEDULING PREHEARING CONFERENCE

Issue Date: November 28, 2007 Effective Date: November 28, 2007

Linda Light filed a formal complaint against Missouri Gas Energy (MGE) on August 17, 2007. MGE filed its Answer on September 25, 2007. Staff filed its verified report on October 26, 2007.

On October 29, 2007, the Commission directed Ms. Light to file a response addressing the statements contained in MGE's answer and Staff's report. Ms. Light filed that response on November 27, 2007.

This matter is now at issue and a prehearing conference and procedural schedule are appropriate to ensure its prompt resolution. It is expected that the prehearing conference will provide an opportunity for the parties to further pursue settlement discussions. The parties shall jointly file a proposed procedural schedule approximately ten days after the prehearing conference.

The Commission informs the parties that this prehearing conference is *not* an *evidentiary hearing*. Sworn testimony will not be taken and no final decision will result from this prehearing conference. However, all parties are required to be present for and arrive or phone into the prehearing at or before the scheduled starting time of 10:00 a.m. Pursuant to Commission Rule 4 CSR 240-2.090, "Failure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of the parties or the party's complaint, application or other action unless good cause for the failure to appear is shown." As set out below, any party who wishes to attend by telephone will be permitted to do so.

IT IS ORDERED THAT:

- 1. The parties shall attend a prehearing conference to be held on December 21, 2007, beginning at 10:00 a.m. The prehearing conference will be held in Room 305 at the Commission's offices in the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, a building that meets accessibility standards required by the Americans with Disabilities Act. Any person needing additional accommodations to participate in this prehearing conference should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference. **Parties may participate by telephone by dialing 1-866-630-9354**.
- 2. The parties shall jointly prepare and file a proposed procedural schedule no later than January 3, 2008.

3. This order shall become effective on November 28, 2007.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Cherlyn Voss, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 28th day of November, 2007.