

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Isabelle Condict,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. GC-2008-0158</u></b>
	)	
Laclede Gas Company,	)	
	)	
Respondent.	)	

**ORDER SCHEDULING A PREHEARING CONFERENCE**

Issue Date: June 2, 2008

Effective Date: June 2, 2008

On November 13, 2007, Isabelle Condict filed a complaint against Laclede Gas Company alleging that Laclede overestimated the amount of gas she used during a period when Laclede’s meter at her home was not functioning. In December, the parties agreed that Laclede would collect information about Condict’s use of gas during the 2007-2008 winter season and use that information to possibly negotiate a settlement of the complaint.

Laclede filed a status report on April 30, 2008, in which it offered to resolve the complaint by applying a credit of 214 CCF of gas to Ms. Condict’s account for the disputed period, based on the reduced usage shown during the past winter. The Commission ordered Ms. Condict to respond to Laclede’s settlement offer by May 19, but she has not done so.

In order to move this complaint to a prompt resolution, the Commission will schedule a prehearing conference to discuss a procedural schedule.

**IT IS ORDERED THAT:**

1. A prehearing conference is scheduled for June 24, 2008 at 2:00 p.m., at the Commission's office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 305. This building meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference. Any party may participate in this conference by telephone by calling either 573-526-5398 or toll-free at 866-630-9345 at the time set for the beginning of the conference. Any party who fails to appear for this conference, either in person, or by phone, may be dismissed from this case.

2. This order shall become effective on June 2, 2008.

( S E A L )

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

Morris L. Woodruff, Deputy Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 2<sup>nd</sup> day of June, 2008.