

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED

DEC 5 2008

Name CHARLES ENGELKE
Complainant

VS

Company Name LACLEDE GAS
Respondent

Missouri Public
Service Commission

Case No

COMPLAINT

Complainant resides at 9638 PASSUM HILL RD
(address of complainant)

WORDEN, IL 62697

1 Respondent, LACLEDE GAS
(company name)

of ST. LOUIS MO.
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri

As the basis of this complaint, Complainant states the following facts

(THIRD FLOOR)
THERE HAVE NOT BEEN ANY WORKING GAS APPLIANCES ON THIRD FLOOR SINCE DEC. 2001. WE HAD A POTENTIAL TENANT TO MOVE IN DEC WHO HAD A GAS STOVE, BUT THEY NEVER MOVED IN. IN MARCH 2003 RUSS FITS IMMOBILIZING TR. DIP RENT FOR SIX MONTHS BUT HAD NO GAS APPLIANCES ONLY ELECTRIC WAS USED. DEC. 2005 WE BEGAN TO INSTALL A GAS FIRE PLACE BUT IT WAS NOT COMPLETED SINCE THE CITY WOULD NO LONGER GIVE OCCUPANCY PERMIT FOR ONLY ONE ENTRANCE. THE BILL LACLEDE IS PROPOSING HAS TO BE FABRICATED SINCE THERE ARE NO GAS APPLIANCES.

(SEE YELLOW SHEET ATTACHED)
FOR BASEMENT + SECOND FLOOR

3 The Complainant has taken the following steps to present this complaint to the Respondent

OUR PEOPLE WAITED AT THE PROPERTY FOR
FULL DAYS TO MEET WITH LALLEDE PERSONAL
FOR APPOINTMENT TO HAVE EAST TURNED ON.
NO LALLEDE PERSON APPEARED. KEYS TO BUILDING
WERE LEFT BY THE DOOR. FINALLY LALLEDE LEFT
NOTES THAT SERVICE COULD NOT BE TURNED
ON BECAUSE OF PLEBS IN THE BUILDING.
NOTHING WAS SAID ABOUT DIVERSION. WE HAD
THE BUILDING EXTERMINATED 3 TIMES. WE
CALLED LALLEDE MANY TIMES + WENT TO THEIR
OFFICES WITH DOCUMENTS + LEASES MANY
TIMES, THEY MADE COPIES AND LOST THEM.
FINALLY A KIM FROM LALLEDE CALLED AND WE FAXED
HER THE DOCUMENTS WE COULD FIND. THEY WERE
EXAMINED BY LALLEDE'S LEGAL DEPARTMENT AND
SAID WE OWED \$338.88. WE ASKED FOR A DETAILED

ACCOUNTING OF BEGINNING
AND ENDING DATES OF SERVICE;
ENDING DATES WERE GIVEN BUT
NOT BEGINNING DATES THERE FOR
REARINGS ARE SPURIOUS.

WE HAD NO IDEA TENANTS HAD
NOT PUT ACCOUNTS IN THEIR
NAME; IF WE HAD KNOWN WE
WOULD HAVE TAKEN IMMEDIATE
ACTION.

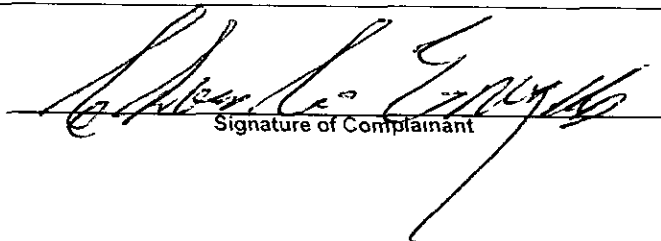
OUR PEOPLE WAITED AT THE PROPERTY FOR
FULL DAYS TO MEET WITH LAZLEDE PERSONAL
FOR APPOINTMENT TO HAVE FASTOWNED MC

WHEREFORE, Complainant now requests the following relief

WE HAVE LOST LARGE AMOUNTS OF RENT REVENUE
AND INCURRED MAJOR EXPENSES CONVERTING TO
MORE ELECTRIC HEAT. TO AVOID LEGAL
& ATTORNEY FEES AS A GOOD WILL GESTURE
WE OFFER TO SETTLE THIS CLAIM FOR
\$1,800.00 IF PAYMENTS CAN BE MADE
MONTHLY FOR ONE YEAR.

12-1-08

Date



Signature of Complainant

Attach additional pages, as necessary
Attach copies of any supporting documentation

BASEMENT

FIRST FLOOR TENANT RUS
FITZSIMMONS HAD ACCESS TO
AND FULL USE OF BASEMENT.

THE FIRST FLOOR HAS A DOOR
THAT GOES DIRECTLY DOWN TO
THE BASEMENT. HE MAINTAINED
TOOLS, LAWN MOWERS, EQUIPMENT, AND
A WORK SHOP THERE. ONCE AGAIN
THERE IS NO DOCUMENTED BEGINNING
TIME PERIOD FOR THIS METER
READING.

(SECOND
FLOOR)

ON NOV 25, 2005 A GAS
TURN ON WAS REQUESTED SINCE
TENANT HAD MOVED OUT. WE
THOUGHT TURN ON WAS COMPLETED
BUT NEVER RECEIVED ABIL - PAS
TENANTS HARRY + ELENIE HERMAN
OWED OVER \$500.00 IN BACK
RENT AND WE CONCLUDED GAS
WAS STILL IN TENANT'S NAME.

A MAJOR REHAB IS DONE
ON THIS FLOOR. THE ONLY ROOMS
HEATED WHERE THE KITCHEN +
BATH MAINLY WITH ELECTRIC
HEAT. THIS \$4,074.23 HAS TO
BE A CONTINUED FIGURE FOR
THAT TIME PERIOD.