

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri Gas Energy's )  
Tariff Sheets Designed to Increase )  
Rates for Gas Service in the ) **Case No. GR-2009-0355**  
Company's Missouri Service Area )

**NOTICE OF FILING OF STAFF REPORT REGARDING CUSTOMER  
COMMENT CARD**

COMES NOW the Staff of the Missouri Public Service Commission (Staff), and for its *Notice of Filing of Staff Report Regarding Customer Comment Card* respectfully states as follows:

1. On August 7, 2009, in Case No. GR-2009-0434, *In the matter of The Empire District Gas Company of Joplin, Missouri for Authority to File Tariffs Increasing Rates for Gas Service Provided to Customers in the Missouri Service Area of the Company*, the Commission ordered that “[a]ny party may report such party’s experience and recommendations, as to a form included with a customer notice....”

2. In its attached Report (Appendix A), Staff describes its experience with the customer comment card issued in this case.

3. Because Staff’s Report in Case No. GR-2009-0434 discusses Staff’s experience with the consumer notice in this case, Staff is concurrently filing its report in both the Empire rate case, GR-2009-0434, and this case.

WHEREFORE Staff requests the Commission accept this *Notice of Filing of Staff Report Regarding Customer Comment Card*.

Respectfully submitted,

/s/ Sarah Kliethermes

Sarah L. Kliethermes

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### **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 11th day of August, 2009.

/s/ Sarah Kliethermes