

# Facts About AmerenUE's Power On Service Conversion Rebate Program

Through its Power On program, AmerenUE will invest \$1 billion to improve reliability, upgrade our power delivery system and enhance the environmental performance of our generating plants. The Power On program includes undergrounding and reliability improvements, circuit and pole inspections and repair, as well as tree-trimming and power plant emissions reduction programs.

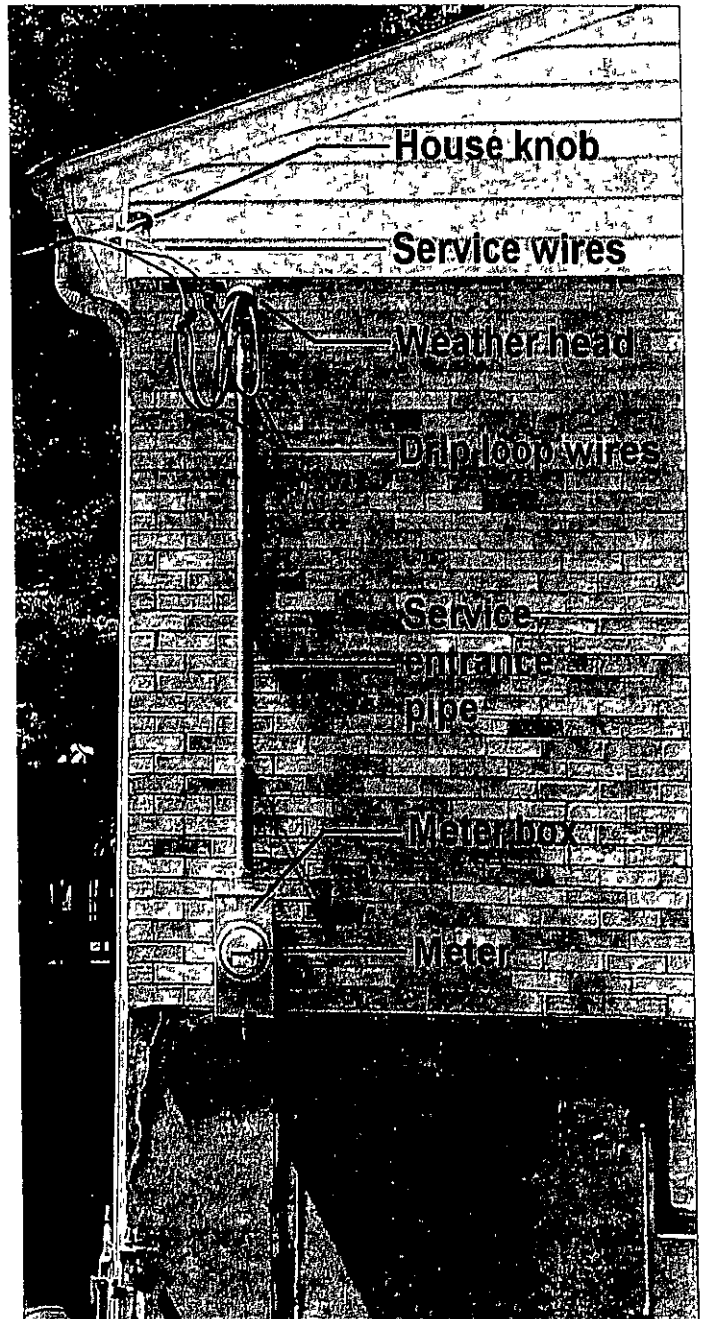
The overhead electric wires AmerenUE is removing in Power On undergrounding projects are the spans of wire from pole to pole, not from pole to house. We cannot elect "on our own" to underground the service wires connected to individual houses and buildings because there are private costs to the customer involved in doing this. Our residential customers own some of the service entrance equipment on the side of the house and would be responsible for the associated installation costs. AmerenUE is not requiring its customers to make this kind of investment.

However, if you are a residential customer and have overhead electric service wires going to your house, you can arrange for these wires to be placed underground. This is completely optional. If you elect to participate, AmerenUE will install and connect a new underground service cable to your home in your new buried service conduit at no charge. And provided this installation occurs within six months of the completion of the Power On project affecting your property, AmerenUE will also send you a rebate check for \$750 to help cover the costs for installing the buried service conduit on your property.

The photo to the right shows a typical overhead electric service entrance for a house. Of the items shown, AmerenUE owns only the house knob, service wires and meter - the customer owns everything else.

As part of the job of placing electric service wires underground, the customer is responsible for the following.

- Installing a new meter box that accepts cables from underneath (as opposed to wires from above)
- Installing a new buried service conduit from the new meter box to an AmerenUE transformer or pedestal near the property line - this is the plastic pipe that will house AmerenUE's new service cable
- Removing the weather head, drip loop wires, service entrance pipe and old meter box.



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Missouri Public Service Commission

Exhibit No. 208  
Case No(s) ER-2008-0318  
11/5/08 Rptr MV

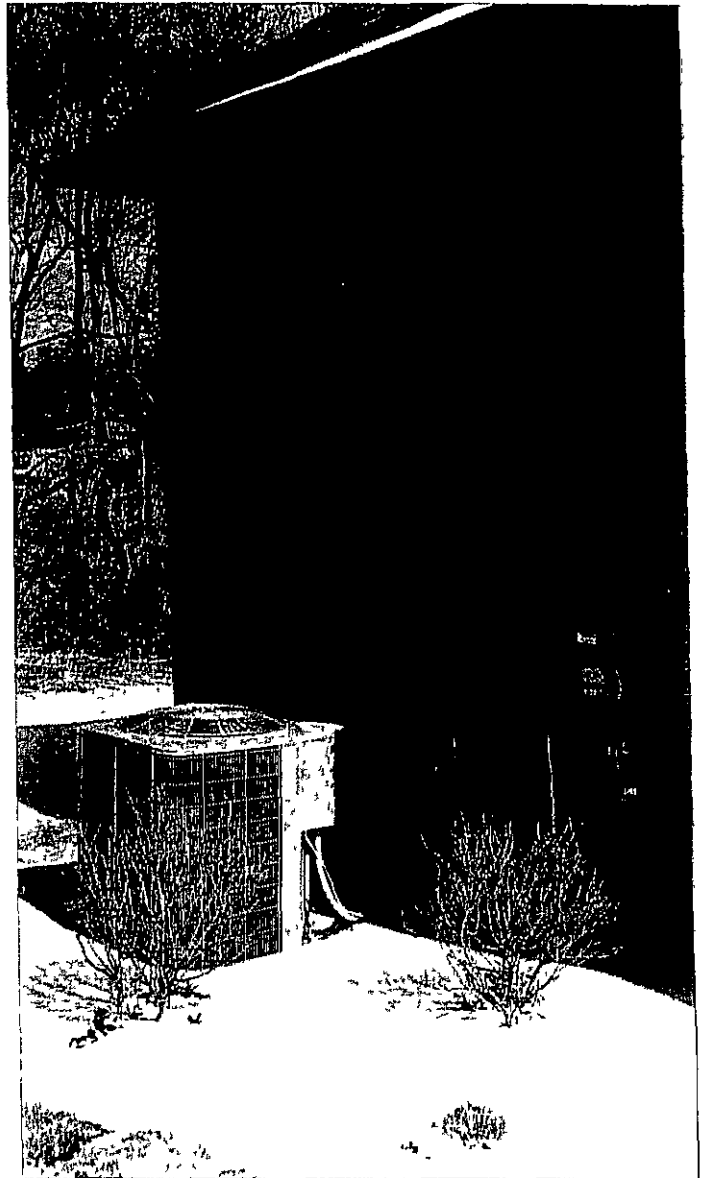
The photo to the right shows a typical underground electric service entrance for a house. The service conduit is buried approximately 24" below the ground and contains the service wires that connect to a pad mounted transformer or pedestal located near a property line.

For those eligible residential customers choosing not to participate, AmerenUE will make the necessary provisions to keep their overhead service wires undisturbed — meaning the poles those service wires are connected to will remain in place. It is important to note that all customers, regardless of these individual decisions, will benefit equally from the removal of AmerenUE's spans of overhead wire.

The cost to convert individual overhead electric service to underground can vary widely and depends on such variables as

- Whether your local electrical inspection authority requires your electrical installation or wiring to be upgraded as part of your conversion,
- Whether an electrician (or other tradesperson) needs to dig and backfill an open trench or perform "directional boring" in order to install the conduit from the easement to the house,
- The length of underground service line required for the conversion,
- Whether your existing weather head extends through the roof of your house, in which case you would incur the cost of roof repair after the weather head is removed.

Only residential customers whose properties are affected by a Power On project are eligible for the rebate. These eligible customers will be notified by mail prior to and upon completion of the Power On project that affects their property. This notification will include detailed instructions on how to proceed with the service conversion rebate process.



For more information on the rebate or on Power On, call

**877.365.POWR (877.365.7697)**

Additional information on *Project Power On* and the Undergrounding Conversion Program is available on Ameren's Web site at [www.ameren.com/poweron](http://www.ameren.com/poweron)

