BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

FILED

In the matter of)	JAN 0 5 2007
USW Local 11-6,	Complainant) GC-2006-039	Missouri Public Service Commission
and)	COMMISSION
Laclede Gas Company,	Respondent)))	
	AFFIDAVIT	OF LINDA TIERNE	Y
:			
STATE OF MISSOURI)		
COUNTY OF ST. LOUIS) ss)		
preparation of the following	g Direct Testimo to be presented in on by her; that sh	n the above case, that the has knowledge of the	wer form, consisting of 3 the answers in the following the matters set forth in such the and belief.
Subscribed and sworn to be	fore me this	5 day of Sovember 20	06. <i>A</i>
		Notary Public	1. Wed
My commission expires	4/6/2010 Exhibit No	24-NP	JOHN J. WLODAREK Notary Public - Notary Seal State of Missouri St. Louis City My Commission Expires April 6, 2010 Commission # 06866353

DIRECT TESTIMONY

OF

LINDA TIERNEY

SUBMITTED ON BEHALF OF USW 11-6

LACLEDE GAS COMPANY

CASE NO. GC-2006-0390

1 | Q. Please state your name and address.

A.	My name is Linda Tierney and my address is ** MC
	63123.
Q.	How did you first find out about the installation of AMR devices on gas
	meters by Cellnet subcontractors?
A.	I first found out about the installation of AMR devices through articles in the
	Labor Tribune.
Q.	When did Laclede notify you that an AMR device was to be installed in your
	home?
A.	In early spring of 2006, I received a phone message from a company
	subcontracting from Laclede stating that an AMR device was to be installed. I
i	returned the call that same day and requested that a union gasworker, not a
	subcontractor, install the device. The person I spoke with said my request would
	be noted and we scheduled a date for the AMR installation. While I do not
	remember the exact scheduled date, it was a Friday afternoon. Because my meter
	is inside my home, I took one half day off work to let the gasworker in.
	Q. A.



Q.	Why did you	ask to	have a	Laclede	gasworker,	as	opposed	to	a	Cellnet
	subcontractor	, install	the AMI	R device?						

A. I understand and believe that union gasworkers have substantial training not available to the Honeywell subcontractors that enable them to recognize and fix potential problems when installing the AMR device. Accordingly, I believe it is safer to have an AMR device installed on my gas meter by a union gasworker rather than by a Honeywell subcontractor.

Q. Was the AMR device then installed as scheduled?

A. No. No one showed up the scheduled Friday afternoon, and I called Laclede the following Monday. A representative informed me that a Cellnet employee had already installed an AMR device the Saturday before. I told the representative that I wanted a Laclede gasworker to install the AMR device, not a Cellnet employee. He said that the meter was already installed, and there was nothing I could do about it now. I then expressed my safety concerns about having a Cellnet employee install the AMR device. He told me to call Laclede if I smelled gas. I then ended the conversation.

Q. Did you inquire further about when the AMR device was actually installed?

A. I was not home the date of the installation. However, my son, was present. I asked him what happened that day. He said that a man came to the door and said he was with Laclede and was there to read the meter. He said it should only take a few minutes. My son said that the man took over ten minutes to complete his work, so my son asked him if anything was wrong with the meter.



1		The man replied that he needed to install something on the meter so it took
2		slightly longer than usual.
3		I was very upset about the whole experience. Not only did a Cellnet
4		subcontractor install the AMR device, but he also engaged in deceptive conduct to
5		gain entry to my home.
6	Q.	Are you an employee or member of USW Local 11-6, or to your knowledge
7		are you related by blood or marriage to any USW Local 11-6 officer or
8		business representative?
9	A.	No.
10	Q.	Does this conclude your direct testimony?
11	A.	Yes.