Mr. Julian J. Harvatin
5427 Nottingham Ave.
Saint Louis, MO 63109

ST LOUIS MO 631
06 DEC 2006 PM 7 L

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Missouri Public Service Commission

Missouri Public Service Commission
Post Office Box 360
200 Madison St.
Suite 800
Jefferson, City, Mo.
65102

CASE # GC-2007-0167

65101+3254 C002

DEC 11 2006

CASE NO. GC 2007-0167

I

Missouri Public
Service Commission

12/6/2006

Public SERVICE COMMISSION of MISSOURI,

I had a Telephone conversation with MR. RICK ZUCKER, ASSISTANT GENERAL COUNSEL FOR LACLEDE GAS, 720 Olive ST. St. Louis, MO. I RECEIVED LACLEDE GAS CO'S RESPONSE, MR. RICK ZUCKER CLAIMS he could Not READ my LETTER, that was enclosed in The copies he RECEIVED FROM ME TO you. I told MR. ZUCKER, He could have called me for More information before he dismissed my complaint. I am 81 yrs of age, my wife is 76. I was in the NAVY in WWII in the years '43-46. Just maybe this is the reason of my poor PENMANSHIP. I Told MR. ZUCKER I Thought I was entitled To $280.00 In the MR. ZUCKER'S Reply to you he STATED APPROXIMATELY $220.00 MR. ZUCKER thought I LIVED in An APPARTMENT. ACTUALLY My home is 3 ROOMS - consisting of A FRONT ROOM AND ~~the~~ DINING ROOM - A BEDROOM AND A Kitchen AND BATHROOM. My PENMANSHIP is getting shaky. I hope to finish this LETTER.

In the month of February, Laclede Gas called me to tell me they were going to change the meter, I did not know why, but they said they discovered it was leaking. I had all the Bills since 12/12/03 to 1/15/04, 12 months Reading from 3726 to 4391 on meter, 12 months.
4391 to 5028 on meter 12 months.
5028 to 5115 on meter - 1 month 1/13/06 to 3/15/06 - New meter start 2714 - 2751
This is a horrible 2 month report
There were no explaination on the corrected Billing - I am in the easy-pay automatic pay plan And this particular Bill was paid 3/31/06.
With the new meter
2751 to 2996 last Billing I did not receive for the 12th week.
I checked the 33 weeks and it appears to me - The meter did not ~~appear~~ need to be changed. I think the error was due to the man that changed the meter.

Julian J Harwater

LACLEDE GAS Co

Billings AT 5427 Nottingham Ave

Readings PRESENT	PREVIOUS	THERMS	DATES FROM to
3896	3726	155.1	12/12/03 To 1/15/04
3975	3826	105.4	1/15/04 to 2/13/04
4084	3975	112.6	2/13/04 To 3/16/04
4144	4084	61.9	3/16/04 To 4/15/04
4170	4144	26.7	4/15/04 To 5/14/04
4190	4170	20.5	5/14/04 To 6/15/04
4213	4190	23.4	6/15/04 To 7/15/04
4231	4213	18.4	7/15/04 To 8/13/04
4246	4231	15.3	8/13/04 To 9/13/04
4264	4246	18.3	9/13/04 To 10/12/04
4304	4264	40.8	10/12/04 To 11/09/04
4391	4304	89.4	11/09/04 To 12/10/04

TOTAL 687.8 THERMS used

Total Cost for Month $766.70

LACLEDE GAS Co
BILLINGS AT 5427 Nottingham PAGE 4
Readings

PRESENT	PREVIOUS	THERMS	DATES FROM · TO
4515	4391	128.	12/10/4 to 1/13/05
4662	4515	151.4	1/13/05 to 2/11/05
4763	4662	104.1	2/11/05 TO 3/15/05
4813	4763	51.5	3/15/05 to 4/14/05
4853	4813	40.9	4/14/05 to 5/13/05
4873	4853	20.4	5/13/05 to 6/14/05
4891	4873	18.3	6/14/05 to 7/14/05
4908	4891	17.3	7/14/05 to 8/12/05
4924	4908	16.3	8/12/05 to 9/12/05
4945	4924	21.5	9/12/05 to 10/11/05
4981	4945	36.9	10/11/05 to 11/09/05
5028	4981	48.6	11/09/05 to 12/12/05

TOTAL THERMS
USAGE 656.7

TOTAL COST FOR MONTH $ 826.67

LACLEDE GAS Co.
Billings AT 5727 Nottingham
Readings

PAGE 5

		Therms	Cost
5115 - 5028	12/12/05 - 1/13/06	90.8	132.02

For Feb + MARCH INCORRECT AMOUNT WAS TAKEN OUT thru EASY PAY

No True Readings 767 therms 537.31

2751 - 2714 is the start of new meter.

2821 - 2751	3/15/06 - 4/13/06	72	105.09
2844 - 2821	4/13/06 5/15/06	22.5	42.42
2864 - 2844	5/15/06 6/14/06	20.5	38.63
2879 - 2864	6/14/06 7/13/06	15.3	33.22
2894 - 2879	7/14/06 8/14/06	15.3	33.23
2908 - 2894	8/14/06 9/13/06	14.3	30.96
2926 - 2908	9/12/06 10/11/06	18.4	36.19
2996 - 2926	10/11/06 11/09/06	71.7	104.95
- 2996			

USAGE 9 months 341.8

did not get Too EARLY 13th Month

? JAN 13 - Feb 14 to MARCH 15 767 Therms

The Therms for 11 months = 1109.2

The OLD METER still ATTACHED to House - showed a Reading of 5142. The Billing of MARCH 4263 - This READING was used 3 bills They showed 767 Therms - Against injustice.

SERVICE AT: 5427 NOTTINGHAM AVE

ACCT NO. 277648-011-6 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM: .92613 DEGREE DAYS 4097

PRESENT READING	PREVIOUS READING	USAGE (CCF) X	BTU FACTOR=	THERMS
5471	4763	0		
2751	2714	745		
		745	1.030	767.4

ACTUAL READING-METER CHANGE	AMOUNT
GAS CREDIT/LATE PAY	543.42-
CURRENT CHARGES	1080.93

AMOUNT DUE $537.51

PAYMENT DUE BY 03-31-06 DELINQUENT AFTER 04-11-06

BILL DETAIL	AMOUNT
PRIOR GAS BALANCE	726.60
BILL ADJUSTMENT	1270.02-
CHARGE FOR GAS SVC 03-15-05 TO 03-15-06	1037.69
ST LOUIS CITY TAX	43.24
ACCOUNT BALANCE	537.51

CORRECTED BILL

GIVE TO DOLLAR-HELP! CALL US AND HAVE $1 OR ANY AMOUNT YOU CHOOSE ADDED EACH MONTH TO YOUR EASY-PAY DIRECT PAYMENT PLAN.

*** DO NOT SEND A PAYMENT ***
YOU ARE IN THE EASY-PAY AUTOMATIC PAYMENT PLAN.

April 8, 06
[illegible]
5142 [illegible]

Note:
Red Square - says Corrected Bill.
Have not received any other
Bills

RETURN THIS STUB TO: LACLEDE GAS COMPANY, DRAWER 2, ST. LOUIS, MO 63171

AMOUNT DUE $537.51 **AMOUNT PAID** __________

PAYMENT DUE BY 03-31-06
DELINQUENT AFTER 04-11-06
Dollar Help - Check One!
[$1] [$2] [$5]

JULIAN HARVATIN
5427 NOTTINGHAM AVE
ST LOUIS,MO 63109

277648011600005375l5

DEPT. 9

LACLEDE GAS COMPANY
STATEMENT OF BILLS & PAYMENTS
SEPTEMBER 21, 2006

HARVATIN, JULIAN
5427 NOTTINGHAM AVE
ST LOUIS, MO 63109

SERVICE ADDRESS: 5427 NOTTINGHAM AVE
ACCT. NO: 277648-011

DATE	TRANSACTION	SERVICE DATES FROM - TO	METER READING	THERMS	BILLS/ PAYMENTS	BALANCE
BALANCE AS OF 01-15-05						0.00
01-15-05	BILL	12/10/04-01/13/05	4515R	128.0	147.20	147.20
01-27-05	PAYMENT-GAS SERVICE				147.20-	0.00
02-15-05	BILL	01/13/05-02/11/05	4662R	151.9	153.02	153.02
02-28-05	PAYMENT-GAS SERVICE				153.02-	0.00
03-17-05	BILL	02/11/05-03/15/05	4763R	104.1	110.10	110.10
03-30-05	PAYMENT-GAS SERVICE				110.10-	0.00
04-18-05	REBILL	03/15/05-04/14/05	4813R	51.5	65.20	65.20
04-28-05	PAYMENT-GAS SERVICE				65.20-	0.00
05-17-05	REBILL	04/14/05-05/13/05	4853R	40.9	53.10	53.10
05-27-05	PAYMENT-GAS SERVICE				53.10-	0.00
06-16-05	REBILL	05/13/05-06/14/05	4873R	20.4	33.07	33.07
06-28-05	PAYMENT-GAS SERVICE				33.07-	0.00
07-18-05	REBILL	06/14/05-07/14/05	4891R	18.3	31.33	31.33
07-28-05	PAYMENT-GAS SERVICE				31.33-	0.00
08-15-05	REBILL	07/14/05-08/12/05	4908E	17.3	30.43	30.43
08-25-05	PAYMENT-GAS SERVICE				30.43-	0.00
09-14-05	REBILL	08/12/05-09/12/05	4924R	16.3	29.44	29.44
09-26-05	PAYMENT-GAS SERVICE				29.44-	0.00
10-13-05	REBILL	09/12/05-10/11/05	4945R	21.5	34.56	34.56
10-25-05	PAYMENT-GAS SERVICE				34.56-	0.00
11-14-05	REBILL	10/11/05-11/09/05	4981R	36.9	50.90	50.90
11-25-05	PAYMENT-GAS SERVICE				50.90-	0.00
12-14-05	REBILL	11/09/05-12/12/05	5028R	48.6	78.32	78.32
12-28-05	PAYMENT-GAS SERVICE				78.32-	0.00
01-17-06	REBILL	12/12/05-01/13/06	5115R	90.0	137.07	137.07
01-27-06	PAYMENT-GAS SERVICE				137.07-	0.00
02-15-06	REBILL	01/13/06-02/13/06	5668R	570.1	726.60	726.60
02-27-06	METER CHANGE-REMOVE METER X00005736	SET METER X00002714				
02-27-06	METER CHANGE-REMOVE METER X00005471	SET METER X00002714				
03-15-06	LATE PAY CHRG-GAS SERVICE				10.90	737.50
03-21-06	LATE PAY CREDIT-GAS SERVICE				10.90-	726.60
03-21-06	BILL ADJUSTMENT CREDIT				1,270.02-	543.42-
03-21-06	REBILL	03/15/05-03/15/06	2751R	767.4	1,080.93	537.51
03-31-06	PAYMENT-GAS SERVICE				537.51-	0.00
04-18-06	BILL	03/15/06-04/13/06	2821R	72.0	105.09	105.09
04-28-06	PAYMENT-GAS SERVICE				105.09-	0.00
05-17-06	BILL	04/13/06-05/15/06	2844R	23.5	42.46	42.46
05-30-06	PAYMENT-GAS SERVICE				42.46-	0.00

The new meter started at 2714, Installed 2/27/06
#5668 is not for this statement.

DEPT. 9

LACLEDE GAS COMPANY
STATEMENT OF BILLS & PAYMENTS
SEPTEMBER 21, 2006

HARVATIN,JULIAN
5427 NOTTINGHAM AVE
ST LOUIS,MO 63109

SERVICE ADDRESS: 5427 NOTTINGHAM AVE
ACCT. NO: 277648-011

DATE	TRANSACTION	SERVICE DATES FROM - TO	METER READING	THERMS	BILLS/ PAYMENTS	BALANCE
06-16-06	BILL	05/15/06-06/14/06	2864R	20.5	38.63	38.63
06-28-06	PAYMENT-GAS SERVICE				38.63-	0.00
07-18-06	BILL	06/14/06-07/14/06	2879R	15.3	32.22	32.22
07-28-06	PAYMENT-GAS SERVICE				32.22-	0.00
08-16-06	BILL	07/14/06-08/14/06	2894R	15.3	32.23	32.23
08-25-06	PAYMENT-GAS SERVICE				32.23-	0.00
09-14-06	BILL	08/14/06-09/12/06	2908R	14.3	30.96	30.96

TOTAL ACCOUNT BALANCE $30.96

THE ABOVE ACCOUNT BALANCE DOES NOT REFLECT ANY BUDGET OR PAYMENT ARRANGEMENTS YOU MAY HAVE MADE. REFER TO YOUR LAST BILL FOR INFORMATION ON YOUR AMOUNT DUE.

EXPLANATION OF METER READING CODES

R - REGULAR READING

S - CUSTOMER READING

E - ESTIMATE