

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Dr. Hortense Lucinda Harrison,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0041</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER SETTING COMPLAINT FOR HEARING

Issue Date: November 14, 2007

Effective Date: November 14, 2007

On August 10, 2007, Dr. Hortense Lucinda Harrison filed a complaint with the Missouri Public Service Commission against Laclede Gas Company. Laclede filed its answer to the complaint on September 12, 2007, and the Staff of the Missouri Public Service Commission filed its Report on October 12, 2007.

By order dated October 15, 2007, the Commission set the case for a prehearing conference, which was held on November 1, 2007. In the same order, the parties were directed to jointly prepare and file a proposed procedural schedule by no later than November 13, 2007.

Staff filed a Proposed Procedural Schedule on behalf of the parties. The proposed procedural schedule requested that the Commission not set the complaint for hearing until April 23, 2008, to allow another winter season to pass and therefore have another winter's gas usage numbers for comparison. The proposed schedule also omitted any date for

prefiled testimony, and requires the parties to file a List of Issues, Witnesses, and Order of Cross-examination by April 16, 2008.

The Commission has reviewed the proposed procedural schedule and agrees that there is no need for prefiled testimony in this case and that it is reasonable to delay the hearing until after another winter season of usage data is obtained. The Commission will set this matter for evidentiary hearing on April 23, 2008. As the Complainant, Dr. Harrison, is proceeding *pro se*, the Commission will set forth the procedure it will follow to hear Dr. Harrison's case. The order of cross-examination set out below will be followed unless an alternate order of cross-examination is jointly proposed by the parties in their April 16, 2008 filing.

All testimony will be presented live and in person. Dr. Harrison will testify first and present her case to the Commission. She will then be subject to cross-examination (questions), first by the Staff of the Commission, then by the Office of the Public Counsel, and finally by Laclede Gas Company.

Laclede will then present its witness[es] who will be subject to cross-examination first by Staff, then by Public Counsel, and finally by Dr. Harrison.

The Staff of the Commission will present its witness[es] next, with cross-examination first by Laclede, then by Public Counsel, and finally by Dr. Harrison.

Dr. Harrison is directed to bring two (2) copies of any document she intends to present at the hearing. Dr. Harrison is advised that failure to participate in the evidentiary hearing could result in her case being dismissed.

IT IS ORDERED THAT:

1. This matter is set for hearing on April 23, 2008, beginning at 10:00 a.m. The hearing will be held in Room 310 in the offices of the Missouri Public Service Commission, Governor Office Building, 200 Madison Street, Jefferson City, Missouri. The hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

2. Dr. Hortense Lucinda Harrison shall be prepared to present her case as set forth above.

3. The parties shall jointly prepare and file a List of Issues, Witnesses, and Order of Cross-examination no later than April 16, 2008.

4. This order shall become effective on November 14, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Cherlyn D. Voss, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 14th day of November, 2007.