

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Isabelle Conduct,)	
)	
Complainant,)	
)	
v.)	<u>Case No. GC-2008-0158</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER DIRECTING LACLEDE TO FILE A STATUS REPORT

Issue Date: January 7, 2008

Effective Date: January 7, 2008

Isabelle Conduct filed a complaint against Laclede Gas Company alleging she was overcharged for gas service during a period when Laclede's meter at her home was not functioning. Laclede sent her an estimated bill based on usage during the previous winter. Conduct argues usage during the previous winter is not a reasonable basis to estimate usage during that period because changes in her home allowed her to reduce usage from the previous winter.

On December 17, 2007, in its answer to the complaint, Laclede reported the parties' agreement that Laclede would collect information about Conduct's use of gas during the current winter season and use that information to possibly negotiate a settlement of the complaint. Laclede's answer implied the Commission should not take any further action on the complaint until the end of the winter when the additional usage information will be available. No party has responded to Laclede's request.

Laclede's unopposed request that the Commission delay further action on this case while the company collects usage data for this winter is reasonable. The Commission will, however, order Laclede to file a status report at the end of the winter.

IT IS ORDERED THAT:

1. Laclede Gas Company shall file a status report no later than May 1, 2008.
2. This order shall become effective on January 7, 2008.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Morris L. Woodruff, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 7th day of January, 2008.