

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

VOOK, LLC,)	
)	
Complainant,)	
)	
v.)	Case No. GC-2009-0110
)	
LACLEDE GAS COMPANY,)	
)	
Respondent.)	

ORDER Directing Filing

Issue Date: December 5, 2008

Effective Date: December 5, 2008

The Missouri Public Service Commission orders Laclede Gas Company ("Laclede") and the Commission's staff ("Staff") to address the filing that VOOK LLC ("VOOK") made on December 5, 2008 as follows.

On September 23, 2008, VOOK filed its complaint, disputing the amount due for gas service on a specified account from October 31, 2007, through February 9, 2008. On October 2, 2008, Staff received a letter from VOOK alleging that VOOK had received a disconnection notice for the account that is the subject of the complaint. On October 29, 2008, Laclede filed its answer.

Laclede's answer stated:

9. To summarize, Laclede will propose to **defer the case for four months** while usage data is collected [¹]

On November 20, 2008, Staff filed its recommendation:

3. Accordingly, the Staff respectfully requests the Commission grant it an extension of time to file its report to February 27, 2009. This extension will also allow sufficient

¹ Emphasis ours.

time for **Laclede to collect its usage data after the February 9th cut off date.**^[2]

The recommendation further alleged:

2. . . . **Attorneys** for Complainant, Staff, and Laclede discussed this matter and **agreed** that Laclede should proceed with collecting **usage** data for the period of October 31, 2008 **through February 9, 2009** [³]

On such representations, the Commission granted Staff's motion for extension of time.

Nevertheless, on December 5, 2008, VOOK filed a letter alleging that it has received another notice of disconnection regarding the account that is the subject of this case. Disconnection of service appears inconsistent with the deferral as proposed by Laclede, the parties' agreement, and the Commission's extension of time. Therefore, the Commission will require responses to VOOK's filing.

THE COMMISSION ORDERS THAT:

1. Laclede Gas Company and Staff shall each file a response to VOOK's filing of December 5, 2008.
2. Such responses shall be filed no later than December 10, 2008.
3. This order shall be effective immediately upon issuance.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 5th day of December, 2008.

Jordan, Regulatory Law Judge

² Emphasis ours.

³ Emphasis ours.