

FILED
January 24, 2007
**Missouri Public
Service Commission**

From: Cheryl Fabulae [<mailto:cfabulae@kc.coloradotech.edu>]
Sent: Tuesday, January 23, 2007 7:15 PM
To: Consumer Help
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Subject: RE:

I have already filed a formal complaint with you case #2006-31719. I have not heard anything from your office for almost 60 days when I received a letter stating you would contact KCP&L. I know you said to be patient but bottom line is we have single digit weather and I have cancer and we have literally ran out of money and are 23 months behind in our mortgage due to purchasing fire wood, propane, and food in the absence of electricity as our home is ALL ELECTRIC!! WE HAVE NO GAS! I have sent this on to the Lt. Governors Office as well as the media as my family and I can not take this anymore and something needs to happen!

How does a company completely monopolize a service to the point you have no other option and they basically answer to NOONE!! Forget the NUMEROUS violations of the statutes outlined in the Dept. of Economic Development

4 CSR 240-13 etc. but at the very least how about 4 CSR 240-4 Under Standards of Conduct that was written under the authority vested in the Governor of Missouri for which I have been Discriminated against, laughed at, condescended, Harrasses, Retaliated against, and treated with NO RESPECT, and even denied my rights too many times to mention!! I intend to take this into Civil Litigation as soon as the Commission gives its FINAL RULING which is for certainly going to be in KCP&Ls favor as that has been the rulings throughout since the initiation of this "Complaint" so I have no reason to believe the outcome will be on my behalf! I also intend to demand a jury trial during the Civil proceedings and of course will be represented by counsel. In addition I intend to invite all local TV news and media to be present during the proceedings. I am just trying to exhaust all avenues so I can proceed knowing I did any and all things possible before resorting to litigation. My family, friends, co workers, and physicians involved in my cancer treatment are ALL willing to support my efforts any way possible.

I have been without power as of today for 85 days all through the holidays with no heat, no hot water, no cooking, no laundry, and no lights and see people on TV complaining that last week they were without power for 3 days!!! WELCOME TO MY WORLD!!