Nov. 1, 2006 Cheryl L Fabulae H 816 453-0726 W 816 303-7791 Acct#5241 N Bristol Case # EC-2007-0146

To Whom It May Concern,

I am sending this in response to the response filed by "Jerry Reynolds" from KCP&L. I again demand my service be restored as not only are we now under the Cold Weather Rules and my homes heat is entirely electric but KCP&L failed to adhere to State statute 4 CSR 240-13.045(6) by intentionally misleading the commission by making them believe I was told my services would be restored by paying 50% of charges in dispute however as stated in their response to order directing filing he clearly states "we were unable to mutually agree on charges in dispute" therefore I can pay 50% of WHAT? I also was completely unaware of the commissions directive when Mr. Reynolds contacted me as I had not yet received my letter.(May verify by postal delivery date) and at no time did he inform me that he was acting accordingly. Had I known I would have pursed contact with him to actually discuss the matter which he falsely claims we did as we did NOT! My physician has tried to contact both the commission and KCP&L to verify I do indeed have cancer and as a direct result of having no heat or electricity for the past MONTH I have been treated for pneumonia and my condition has been gravely affected! I have been without power now since Oct. 6<sup>th</sup>, 2006 I am begging for relief by restoration of my services!!!!!

Sincerely,

Cheryl L Fabulae