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1	STATE OF MISSOURI		
2	PUBLIC SERVICE COMMISSION		
3	TRANSCRIPT OF PROCEEDINGS		
4			
5	Local Public Hearing		
6	August 9, 2016		
7			
8	City Hall Council Chambers		
9	St. Joseph, Missouri		
10	Volume 8		
11			
12	In the Matter of KCP&L)		
13	Greater Missouri Operations)		
14	Company's Request for Authority) File No.		
15	to Implement a General Rate) ER-2016-0156		
16	Increase for Electric Service)		
17			
18	Daniel Jordan, Presiding		
19	Senior Regulatory Law Judge		
20			
21	William P. Kenney		
22	Commissioner		
23			
24	Reported By:		
25	Sarah A. Davison, CCR 1397		

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- 1 PROCEEDINGS
- JUDGE JORDAN: We're on the record.
- 3 The Commission is calling the action in File No.
- 4 ER-2016-0156. This relates to the proposed rate
- 5 increases and pending tariffs for KCP&L Greater
- 6 Missouri Operations Company. My name is Daniel
- 7 Jordan. I'm the Regulatory Law Judge assigned to
- 8 this action. Seated next to me on my left is
- 9 Commissioner William Kenney. Commissioner.
- 10 COMMISSIONER KENNEY: Thank you, Judge.
- 11 Good afternoon. It's great to be back in St. Joe
- 12 again. As the Judge mentioned my name is Bill
- 13 Kenney. I'm one of five commissioners. We have six
- 14 local public hearings. This is the fourth of six.
- 15 We always -- our commission likes to have a
- 16 commissioner present at every public hearing and all
- 17 the other commissioners -- everything that's said
- 18 today will be taken down by our court reporter so
- 19 the other four commissioners have the opportunity to
- 20 read any comments that you do make. This is just an
- 21 initial step. We have a long ways to go before we
- 22 make a decision on what the rates are going to be
- for the general public so I just appreciate you
- 24 being here and look forward to hearing what you have
- 25 to say. Thank you, Judge.

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- 1 JUDGE JORDAN: Thank you, sir. I will
- 2 next go to entries of appearance. We will begin
- 3 with counsel for the utility.
- 4 MR. HACK: Appearing for Kansas City
- 5 Power & Light Great Missouri Operations Company,
- 6 Robert Hack, and I will give the court reporter my
- 7 contact information.
- 8 JUDGE JORDAN: Very good. For the
- 9 staff of the Commission?
- 10 MR. JOHNSON: Your Honor, on behalf of
- 11 staff for the Missouri Public Service Commission,
- 12 Mark Johnson, and I've already provided my
- information to the court reporter.
- 14 JUDGE JORDAN: Thank you. For the
- 15 Office of the Public Counsel.
- 16 MR. OWEN: Yes, Judge, my name is James
- 17 Owen, Office of the Public Counsel and we're here on
- 18 behalf of the office as well as the public. I've
- 19 provided my business card to the court reporter
- 20 prior to the commencement of this hearing.
- JUDGE JORDAN: Thank you. Do we have
- 22 counsel for any intervenors today?
- MS. FINDLEY: Yeah, my name is Beth
- 24 Findley. I'm here on behalf of Ameren Missouri, and
- 25 the court reporter has my business card.

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- 1 JUDGE JORDAN: Thank you. Any other
- 2 intervenors to make an appearance through counsel
- 3 today? Not seeing any I'll give a brief rundown of
- 4 what we're going to do in this phase of the
- 5 proceeding. And we are here to take testimony from
- 6 the public on the pending tariffs which propose a
- 7 rate increase for KCP&L Greater Missouri Operations
- 8 Company, commonly known as GMO.
- 9 A few tips on testifying. I have a
- 10 signup sheet here which has several names on it and
- 11 I will call the names. When I call your name you
- 12 may come up to the podium. I will administer an
- 13 oath or an affirmation if you prefer. If religious
- 14 convictions prohibit you from taking an oath just
- 15 tell me and I will swear you in with an affirmation.
- 16 Please be concise out of respect for
- 17 everyone's time. We do want to hear what you have
- 18 to say and that includes whether you're simply
- 19 agreeing with something that's already been said.
- You don't have to repeat what's been said by a
- 21 previous speaker but let us know that you feel the
- 22 same way, too. And I want to make sure that
- 23 everyone understands that this is the on-the-record
- 24 part. Nothing that's gone before has been on the
- 25 record so if there was something that was said in

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- 1 the question and answer session that you agree with
- 2 that you want the Commission to know, come on up to
- 3 the stand and say so.
- 4 Only one person can speak at a time.
- 5 When you are done remain at the stand for a minute
- 6 because there may be some clarifying questions from
- 7 me, from the commissioner, from the lawyers who have
- 8 introduced themselves, just to clarify what you're
- 9 saying. This is a good time to give the Commission
- 10 information about your experience.
- 11 As you've probably figured out everyone
- 12 involved in this is working very hard to get a clear
- 13 picture of the quality of service and the justice of
- 14 the rates for GMO but no one including all these
- 15 parties can be everywhere at every time so this is a
- 16 good time to mention billing issues, service issues,
- 17 things like that. That would be very helpful.
- Do bear in mind that the company
- 19 doesn't make any statements. Certainly the
- 20 Commission, no one involved with the Commission is
- 21 going to set forth any position because we haven't
- 22 heard all of the evidence yet so nobody's reached
- any decisions and nobody's going to say anything
- 24 that would give the impression that they have.
- When you begin your testimony I'll

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- 1 probably ask a few questions to get you started like
- 2 make sure we have the spelling of your name right
- 3 and clarify your relation to the company.
- 4 And do keep in mind that if you think
- 5 of something later or your neighbors think of
- 6 something that's not said here you can be in contact
- 7 with staff or with the Office of the Public Counsel.
- 8 Any questions on that procedure before we begin to
- 9 take testimony? And I'm not seeing any so I will
- 10 call the first name on my list which is Richard
- 11 Sharp. Mr. Sharp, please raise your right hand.
- 12 RICHARD SHARP,
- 13 having been first duly sworn by Judge Jordan,
- 14 testified under oath as follows:
- 15 JUDGE JORDAN: Mr. Sharp, are you a
- 16 customer of GMO?
- 17 MR. SHARP: I am.
- 18 JUDGE JORDAN: Okay. Why don't you go
- 19 ahead and just tell the Commission what you would
- 20 like it to know.
- MR. SHARP: Okay. A couple things.
- 22 First of all, members of the Public Service
- 23 Commission, KCP&L, I heard a lot of talk -- I'm
- 24 retired military and I also spent 25 years in the
- 25 insurance business so I understand how rates are

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- 1 done by actuary of people and let me just say that
- 2 you can make anything you want to make, to make a
- 3 rate increase, okay? In other words, you can find
- 4 the data that you need. So I wrote down some notes
- 5 here that I want to go over because I want to make
- 6 sure that I make my point clear.
- 7 I've heard some projections and
- 8 statistics justifying an increase in the electrical
- 9 rates. I'd like to quote you some facts. In 2012,
- 10 Commissioners approved an 8.2% for KCP&L. I realize
- 11 that some of this is different but please bear with
- 12 me.
- 13 In 2013 our water rates increased 11%.
- 14 In 2014, 16%. In 2015, 11%. In 2016, 12.3% and now
- 15 KCP&L wants an eight point whatever it is. And let
- 16 me just tell you in five years the Public Service
- 17 Commission has approved 72.5% increases in our
- 18 utilities. Now, granted some of these increases are
- 19 due to federal regulations and I understand that,
- 20 okay? That does not take away from the fact that we
- 21 still have to pay these things. So as the Public
- 22 Service Commission you're supposed to watch out for
- 23 the public, you're supposed to help us as much as
- 24 you can.
- 25 Let me give you an example. If I need

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- 1 a new transmission in my car or I need to update
- 2 wiring in my house, I don't just go to my boss or in
- 3 my case social security and say, hey, I need to
- 4 increase my income. In fact, the medium income and
- 5 I just might call this to your attention as you well
- 6 know, has dropped almost \$4,000 for the average
- 7 family in the United States this year. So there has
- 8 been no increases in social security in the past
- 9 couple years and when an increase does occur it's
- 10 somewhere in the neighborhood of maybe a percent or
- 11 less or 2%.
- 12 These utility companies are back at the
- 13 public troth every -- I say utility companies, okay,
- 14 are back at the troth about every one, two or three
- 15 years and they want to raise it 8, 9, 10%. And they
- 16 just get a stamp to do it because if you need
- 17 statistics they got them, okay? Their actuarials
- 18 are very good, just like insurance companies. At
- 19 the same time they are -- at the same time these
- 20 companies are out purchasing other entities to the
- 21 tune of millions of dollars but they now need more
- from us so they can update their infrastructure.
- 23 When I update my infrastructure, I use
- 24 my saved money instead of asking the public to pay.
- 25 Please do the public a favor and require these

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- 1 utility companies to expand on their own profits
- 2 instead of asking the customers to fund their
- 3 projects and normal maintenance. We are reaching a
- 4 point where more and more people are looking for
- 5 public assistance because utilities are becoming a
- 6 second mortgage. So I'd like to thank each of you
- 7 for coming here today and hearing this but that's my
- 8 opposition that I think just too often what happens
- 9 is, is just because we have the data in front of us
- 10 that says I justify a rate increase ought to get it.
- I noticed some things whenever I looked
- 12 at the brochure here. It talks about all these and
- 13 says they have a right to a reasonable return on
- 14 here. It's not a quarantee, but a reasonable return
- 15 for their stockholders. I'd like to know if anybody
- 16 has anybody that's going to give them a reasonable
- 17 return when they invest in their stocks and bonds
- 18 portfolio. I own public utility stock but I can
- 19 tell you this, there was no guarantees, you're
- 20 absolutely right, and I quarantee I wasn't getting
- 21 any 5% return on my utilities and my point is simply
- 22 this: There are no quarantees in this world and
- 23 instead of all of this going out and buying other
- 24 companies and doing all these things and investing
- 25 their money and then coming back and saying, oh, by

Page 11 the way, I need \$15 million to make an 2 infrastructure improvement, I just don't -- I'm 3 sorry, I just can't fall victim to that. So I 4 appreciate your time if you have any questions of 5 me. 6 JUDGE JORDAN: Thank you for your 7 testimony. 8 Any questions from counsel? From the 9 public counsel, yes. 10 MR. OWEN: Yes, Judge, I want -- I'm new to this. I don't know if I need to come up to 11 the podium or --12 JUDGE JORDAN: Where you're at is fine 13 14 as long as everybody can hear. MR. OWEN: Sir, I just have two 15 16 questions and I want to make sure I ask them because 17 I think you mentioned it in your testimony. What 18 is -- what is your utility, your electric utility? 19 MR. SHARP: I'm all electric. 20 MR. OWEN: What company provides that? 21 MR. SHARP: KCP&L. 22 MR. OWEN: Okay. Are you familiar with 23 a company named KCP&L GMO? 24 MR. SHARP: Only from what you've told 25 me, okay.

Page 12 1 MR. OWEN: Okay. All right. That was 2 the only questions I have. Thank you. 3 JUDGE JORDAN: Questions from any other 4 counsel? Not seeing any. Sir? COMMISSIONER KENNEY: No. 5 Thank you, 6 Mr. Sharp. Appreciate your time, sir. 7 JUDGE JORDAN: Thank you for 8 testifying. The next name on my list is Virginia 9 Weigum I'm guessing at that pronunciation and I hope you'll` correct me. 10 MS. WEIGUM: Weigum. 11 12 JUDGE JORDAN: Weigum. 13 MS. WEIGUM: But I will forgive you. JUDGE JORDAN: I appreciate that. 14 15 Let's start with the oath. 16 VIRGINIA WEIGUM, 17 having been first duly sworn by Judge Jordan, 18 testified under oath as follows: 19 JUDGE JORDAN: Thank you, Ms. Weigum. 20 Spell your name for the court reporter, please. 21 MS. WEIGUM: W-E-I-G-U-M. 22 JUDGE JORDAN: Thank you, ma'am. And 23 are you a customer of KCP&L GMO? 24 MS. WEIGUM: KCP&L. 25 JUDGE JORDAN: Okay. Go ahead and tell

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- 1 the Commission what you would like it to know then.
- 2 MS. WEIGUM: I am of the age group that
- 3 I remember when we didn't have air conditioning in
- 4 our workplace, in our homes. So I do appreciate air
- 5 conditioning, living in a cool climate. Now you
- 6 know my age. And I have to concur with Mr. Sharp.
- 7 I've worked with Mr. Sharp on a number of projects
- 8 and for statistical analysis he does a great job.
- 9 And overall the costs of being retired for the last
- 10 12 to 15 years, everything has doubled, everything,
- 11 property tax -- and in our community of St. Joseph,
- 12 Missouri we have a problem with sewer tax. What
- 13 they are levelling on the city resident is almost
- 14 unconceivable. In seven years it doubled and is
- 15 projected to double again in the next five years.
- 16 For two people in my household my sewer
- 17 bill will be \$62 a month for two people and I have
- 18 purchased every water saving, electrical saving
- 19 device that has been presented to the public. I am
- 20 also coordinator of the local Tea Party in town so
- 21 the public does come to me with a lot of input,
- 22 especially senior citizens. I like to say that I'm
- 23 here speaking for the hundreds of residents of our
- 24 community that could not for their own circumstances
- 25 be here to express themselves. But in our community

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- 1 because of the sewer tax we're approaching a
- 2 thousand residents that have to choose between
- 3 medication, food, paying their living expenses.
- 4 That's how bad it's gotten. And, yes, we can go for
- 5 help to other places, but like Mr. Sharp said, we
- 6 are reaching the 50% mark where the halves of paying
- 7 into the system are almost lower than the people
- 8 that are partaking of the system.
- 9 The administration, and because I'm a
- 10 Tea Party coordinator, I am in tune with -- weekly
- 11 many Congress people that come on our webinar calls
- 12 that tell us what's happening. And the EPA is in
- 13 all other government regulatory -- they're -- it's a
- 14 runaway train that has to be stopped. And I hope
- 15 people will -- I'm going to get a little tiny
- 16 political but I hope you can make a difference when
- 17 you go to the ballot box.
- 18 And also as a Tea Party coordinator, so
- 19 many times -- and I've held that position for almost
- 20 nine years now, so many times we have shut
- 21 Washington or Jefferson City down just because we
- 22 bring the facts to the public and ask you, please
- 23 pick up the phone, e-mail, whichever way you choose
- 24 to get in touch with the legislatures that are
- 25 setting the laws. And this is what I'm asking the

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- 1 public to do today: I'm asking the public and I
- 2 hope the media prints this, to please -- there are
- 3 many people that are working that could not be here
- 4 today -- to please use the contact information that
- 5 was given to us, to please let them know how hard
- 6 it's been because the middle class is taking a step
- 7 back that's never been seen before in US history.
- 8 And all of these things paint a very, very dim
- 9 picture. But things can be changed, we are a
- 10 country of individuals that make change, that set
- 11 policies, and if you do not contact people that are
- 12 making these changes and setting these rules, then
- 13 when you look in the mirror in the morning you can
- 14 thank no one but yourself.
- 15 And also I would like to add to what
- 16 Mr. Sharp said. We are also going to notice a rate
- 17 increase through our groceries and through secondary
- 18 channels because the grocery manufacturer, the car
- 19 dealer, anybody that we partake of buying goods and
- 20 services from has to pass their rate increase on to
- 21 what we purchase. So we're getting like a double
- 22 whammy. And I agree with this gentleman here that
- there's been a 4.92% decrease in rates and when I've
- 24 been involved with a commission and different things
- 25 to find out information to pass it on to my members,

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- 1 if it wasn't for government subsidies there would be
- 2 no windmills. Windmills are only built because
- 3 they're subsidized. If you would take away the
- 4 government subsidies there would be no windmills and
- 5 that should be considered when you vote also. And I
- 6 thank you for your time. And I am Italian so I do
- 7 get long-winded. Thank you.
- JUDGE JORDAN: Thank you, Ms. Weigum.
- 9 Any questions from counsel? Yes, from the Office of
- 10 Public Counsel.
- 11 MR. OWEN: Yes, Judge. Office of
- 12 Public Counsel. Just two questions to ask you:
- 13 One, I think you mentioned earlier, what is the name
- of your electric utility provider?
- MS. WEIGUM: KCP&L. That's what
- 16 residents in St. Joe -- or service us.
- MR. OWEN: Have you ever heard of the
- 18 utility KCP&L GMO, Greater Missouri Operation?
- MS. WEIGUM: Not until I arrived today.
- MR. OWEN: Okay. Thank you for your
- 21 time. Thank you.
- 22 JUDGE JORDAN: Questions from any other
- 23 counsel? Sir?
- 24 COMMISSIONER KENNEY: Ms. Weigum, thank
- 25 you for your testimony. Appreciate your -- you're

Page 17 an educated utility user and educated voter, I 2 appreciate that. I do have one question. Who is 3 your sewer provider? 4 MS. WEIGUM: Our sewer provider is the City of St. Joseph. 5 6 COMMISSIONER KENNEY: Thank you very 7 much. 8 JUDGE JORDAN: Thank you for your 9 testimony. The next name on my list is -- guessing at the pronunciation again -- Kylee Strough. And I 10 hope I've pronounced your name correctly. 11 12 MS. STROUGH: It was close enough. KYLEE STROUGH, 13 14 having been first duly sworn by Judge Jordan, testified under oath as follows: 15 16 JUDGE JORDAN: Please spell your name 17 for the court reporter. 18 MS. STROUGH: K-Y-L-E-E-S-T-R-O-U-G-H. 19 JUDGE JORDAN: Thank you. Go ahead and tell the Commission what you would like them to 20 21 know. 22 MS. STROUGH: I am president of United 23 Way of Greater St. Joe. And as you opened things up you asked for comments on customer service billing 24

Fax: 314.644.1334

and I'm just going to add community engagement to

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- 1 that list and hope that you're willing to hear a
- 2 little bit about that. So first off from a customer
- 3 service perspective we do get the opportunity to
- 4 engage with staff and billing in customer service
- 5 occasionally as we're helping clients who are
- 6 suffering a bill or a shut off notice or things like
- 7 that. What we find is that they are very
- 8 approachable and willing to work through situations
- 9 with us. It's an excellent relationship and they do
- 10 a lot to cultivate the relationship year round by
- 11 participating in things in St. Joe even though
- 12 they're officed out of Kansas City. And knowing
- 13 many of the social service agencies, not just United
- 14 Way so that we understand who to call when there is
- 15 a problem.
- 16 From a community engagement perspective
- 17 we believe for a community to thrive, the
- 18 businesses, the individuals in the community that
- 19 depend on the community, must give back and we have
- 20 raised that in giving, advocating and volunteering.
- 21 And a long-standing relationship with KCP&L exists
- 22 going back to the days of St. Joseph Light & Power.
- 23 If you look at what they have maintained through
- 24 KCP&L, it looks like the employees giving back not
- 25 only through the work place campaign United Way and

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- 1 other organizations, but individually as citizens of
- 2 this community giving their time, whether it be
- 3 volunteering for organized programs such as United
- 4 Way Reading Adventure or coaching their son's
- 5 softball team, they are members of this community
- 6 who continue to give and make our community a little
- 7 bit better and a little bit stronger.
- From the advocacy perspective we
- 9 appreciate KCP&L who work with the United Way who
- 10 work at that help hotline for those in the community
- 11 who are struggling. Sometimes it's with utility
- 12 bills, sometimes it's with a child born with a
- 13 disability, sometimes it's a senior parent who
- 14 they're struggling on how to take care of in the
- 15 later years of life and then finally volunteering.
- 16 Touching back on that, we see that KCP&L not only
- 17 encourages their employees to give of their time as
- 18 part of KCP&L but that that builds a culture of
- 19 giving that goes back to the home. So we see
- 20 couples volunteering and we see entire families,
- 21 whether they're being Big Brothers & Sisters,
- 22 installing air conditioners and fans or helping to
- 23 build something with one of the non-profits in the
- 24 community KCP&L and the employees here at KCP&L are
- 25 a part of our community and we are very fortunate to

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- 1 have them as part of our community. As you look at
- 2 major companies today many don't have the roots in
- 3 the local places where they're doing business like
- 4 KCP&L does. We believe we're fortunate for that, we
- 5 appreciate it and we hope it continues.
- 6 JUDGE JORDAN: Thank you, questions
- 7 from counsel? Yes, the Office of Public Counsel.
- 8 MR. OWEN: Thank you, Judge. Ma'am, in
- 9 regards to the utility you say you work with
- 10 involving community engagement, what was the utility
- 11 company?
- MS. STROUGH: KCP&L.
- MR. OWEN: Are you familiar with the
- 14 utility company KCP&L Greater Missouri Operations?
- MS. STROUGH: Yes, I am.
- MR. OWEN: Okay. Thank you.
- MS. STROUGH: Thanks.
- 18 JUDGE JORDAN: Questions from other
- 19 counsel? Not seeing any. Commissioner?
- 20 COMMISSIONER KENNEY: Thank you very
- 21 much.
- JUDGE JORDAN: Thank you for your
- 23 testimony. The next name on my list is Ryan Fisher.
- 24 Please raise your right hand.
- 25 RYAN FISHER,

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Fax: 314.644.1334

having been first duly sworn by Judge Jordan, 2 testified under oath as follows: 3 JUDGE JORDAN: And that's Fisher as in 4 one who fishes? MR. FISHER: Yes. 5 6 JUDGE JORDAN: Go ahead and tell the 7 Commission what you'd like it to hear. MR. FISHER: Yeah. I'm here before the 8 counsel as an employee of St. Joseph Plastics. St. 9 10 Joseph Plastics has been in the community for around 25 years. We are a significant user, or as it's 11 classified on tariff rate, large general user of 12 13 power from Kansas City Power & Light. We're average 14 demand over a megawatt at any given time. So in -we're a plastics recycler, so we'll take industrial 15 scrap or we'll take post consumer waste and convert 16 17 that into usable plastic that can then go back into 18 orders ordered for their consumer items. 19 We operate three facilities, two in St. Joseph and one in Sedalia. We -- in this business 20 21 energy to melt the plastic and cool it back down, it 22 comprises about half of the cost of the input cost 23 in here. So for us to see an 8% increase is the equivalent of a 4% loss profit margin. Now at the 24

same time as we've -- you know, we -- if these rates

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- 1 go through, experiencing that we've also seen a
- 2 significant difference in basically -- we're an
- 3 alternative to plastic from the refineries which
- 4 is -- largely input cost is crude oil. So as crude
- 5 oil has dropped significantly basically we're --
- 6 it's almost at the level of where recycled plastic
- 7 is the same as what you can get virgin plastics from
- 8 the refineries which has been very detrimental to
- 9 the industry as a whole. We've seen a lot of
- 10 plastics recyclers close down and shut doors. We've
- 11 shuttered one of our facilities out of the last --
- 12 the majority of the last 12 months have not been
- 13 profitable for us. We've taken actions to make all
- 14 sorts of costs decreases as we can so you can
- 15 imagine -- and if we're looking at the future as far
- 16 as what can we do? We've made cutbacks
- 17 personnel-wise, payroll-wise, doing things that we
- 18 can to operate better, trying to, without a whole
- 19 lot of capital availability, reconfigure our
- 20 operations to be able to react to this, and as we
- 21 look at the future, you know, there's 65 peoples
- 22 jobs that are on the line that if it looks like a
- 23 permanent 8% goes through, it really makes the
- 24 future really hard to say how can I continue.
- So who knows what's going to happen

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- 1 with oil prices and things like that in the future,
- 2 maybe that comes around but I guess it's just
- 3 something to take into consideration as far as the
- 4 impact directly to this community and to the
- 5 industrial users that provide jobs here. It will
- 6 also -- you know, if -- those operations that we do
- 7 prevent 16,000 tons around that area a year from
- 8 going into -- a third of that is stuff that
- 9 otherwise would go into the landfill. So there's --
- 10 and I know KCP&L takes into account carbon
- 11 footprints and things like that. There is a
- 12 tremendous offset of the carbon imprint that we do
- 13 versus what our -- the use of the power is on there.
- 14 So your impact will probably be better than what you
- 15 would gain from other -- I don't know that for sure,
- 16 but other alternative such as wind power, something
- 17 like that as far as impacts of the carbon imprint,
- 18 so --
- 19 And the other part of it I would say
- 20 is -- and I guess this isn't pertaining necessarily
- 21 to the tariff increases proposed, but regulatory
- 22 side of it, you know, we lived through times of the
- 23 St. Joe Power & Light days to the Kansas City Power
- 24 & Light at this point. You know, to put yourself in
- 25 my perspective as an engineer we are looking at

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- 1 alternative supplies of plastic. In order to do
- 2 that we have to move a portion of our plant in order
- 3 to use this, and one of the major hindrances that
- 4 would hold us back is the -- is looking at needing
- 5 to upgrade to a larger transformer but if we --
- 6 which should be a thing of just taking one
- 7 transformer out, putting another transformer in.
- 8 But now in order to do this to go by the KCP&L
- 9 standards, the pad would have to be moved, an \$8,000
- 10 stainless steel compartment to hold the current
- 11 transformer rings would need to go into place. We
- don't even have the space to do that now because we
- 13 have storage silos in there, basically to abide by
- 14 the -- and this is just within the last two years,
- 15 updated requirements on the regulatory side, we
- 16 can't even bring an upgrade of service into the
- 17 facility.
- 18 So those regulations -- and year after
- 19 year they've gotten tighter and tighter and tighter.
- You're restricted to only buy from one supplier,
- 21 this \$8,000 stainless steel cabinet and that's
- everybody that needs 1,000 kVA transformer or
- 23 larger. So we're really kind of choked from two
- 24 different angles on this. We might be able to
- 25 reconfigure and get through this but we have this

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- 1 regulation on the other side that kind of pinches us
- 2 on the other side. I guess just to -- just to take
- 3 that into account as you make your decisions, the
- 4 impact it would be on the business side of things.
- JUDGE JORDAN: Thank you for your
- 6 testimony. Questions from counsel?
- 7 MR. HACK: Yes. Mr. Fisher, we at
- 8 KCP&L GMO have been trying to reach out to some of
- 9 our larger customers to really explore the impacts
- 10 of this case on them and if you would be so kind I'd
- 11 love to talk to you, have the opportunity to talk to
- 12 you after this hearing and see if we can maybe find
- 13 a way to make sure that you and your company get the
- 14 kind of information we've been trying to get out to
- 15 folks in your situation.
- MR. FISHER: Okay.
- MR. HACK: Great.
- 18 JUDGE JORDAN: Other questions from
- 19 counsel, from the Office of Public Counsel?
- MR. OWEN: Yes, sir. Good afternoon.
- 21 Two questions. With your company, do you know the
- 22 name of the utility that provides your electricity?
- 23 MR. FISHER: Yeah. Kansas City Power &
- 24 Light.
- MR. OWEN: Are you familiar with the

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- 1 utility Kansas City Power & Light Great Missouri
- 2 Operations?
- 3 MR. FISHER: I'm familiar with the GMO
- 4 rates, I quess, working with two different -- two
- 5 different plants one in Sedalia and one here. I was
- 6 familiar with different rates, didn't know it was a
- 7 separate corporation.
- 8 MR. OWEN: Thank you for your answer.
- 9 JUDGE JORDAN: Any other questions from
- 10 counsel? Sir, any questions?
- 11 COMMISSIONER KENNEY: No questions,
- 12 thank you. Thank you.
- 13 JUDGE JORDAN: I have none. Thank you.
- 14 The next name on my list is RJ Crone. RJ Crone?
- 15 Not seeing anyone responding to that name. I'll go
- 16 to the next name and that looks like Stephanie Ray,
- 17 that's Ray, R-A-Y. Please raise your right hand.
- 18 STEPHANIE RAY,
- 19 having been first duly sworn by Judge Jordan,
- 20 testified under oath as follows:
- JUDGE JORDAN: Go ahead and give your
- 22 testimony then.
- 23 MS. RAY: Like Kylee from United Way, I
- 24 would like to say something to KCP&L's customer
- 25 service as well as their community activities. I am

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- 1 the executive director of the Noyes Home for
- 2 Children here in St. Joe. We're a 43-bed facility
- 3 for at-risk children. The large percentage of over
- 4 300 children we serve each year are in homeless
- 5 situations and in extreme poverty. For 123 years
- 6 we've been here in the St. Joseph area and we've
- 7 never received any state or federal funds to
- 8 maintain our support, so we keep our mission alive
- 9 by the generosity of the community and with a lot of
- 10 volunteers and one of our biggest volunteer groups
- 11 comes from KCP&L. They come in and they not only
- 12 work with our kids but they support our public
- 13 relations when we get together with our community
- 14 partners, and we open our doors to the Noyes Home
- 15 every year and invite the community in to hear about
- 16 what services are available to them. There is a lot
- 17 of poverty with our children in St. Joe, there are a
- 18 lot of homelessness with our children in St. Joe
- 19 that a lot of people do not realize and KCP&L walks
- 20 alongside with us. They have helped create and
- 21 expand our garden for the children, it's an
- 22 educational garden, it's one where the kids get to
- 23 go out and put their hands in the dirt every year
- 24 and they get to grow vegetables and we have a fruit
- 25 orchard which they also helped us expand so the kids

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- 1 can learn how to jam and make jellies and do a lot
- of different activities outside, which most of these
- 3 kids would never experience without that.
- 4 They've also come into the home and
- 5 helped us clean up our yards, clean up a lot of
- 6 brush and they do -- they come in and they truly
- 7 make such a difference with these kids. They have
- 8 individual employees that come in. There's one of
- 9 their employees from the Lake Road who has become a
- 10 part of our family. And I can tell you that every
- 11 time we have anything at Noyes Home or we have any
- 12 need, he goes back to the KCP&L folks that he knows
- 13 and they surround us. They do drives for us. We,
- 14 like I said, we don't get state or federal funding
- 15 so we have to put the clothes on the backs of these
- 16 kids, many of them come through the door without
- 17 anything and KCP&L makes a big difference in the
- 18 lives of everyone that's experiencing Noyes Home but
- 19 in the community at large.
- 20 With regard to their customer service I
- 21 must say that they've really helped us as well as
- 22 our -- the parents that we work with in the families
- 23 because so many of them when they're homeless it is
- 24 a huge hill to climb to get back -- to have a home,
- 25 to get back right with the utility companies and

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- 1 they truly work with us. They truly work with our
- 2 families and they'll just bend over backwards and so
- 3 that's what I wanted to come and say today.
- 4 JUDGE JORDAN: Well, thank you for your
- 5 testimony. Questions from counsel? From the Office
- 6 of Public Counsel.
- 7 MR. OWEN: Ma'am, a quick question. In
- 8 regards to your organization --
- 9 MS. RAY: KCP&L.
- 10 MR. OWEN: Have you ever heard of the
- 11 utility provider Great Missouri Operations?
- MS. RAY: Yes.
- MR. OWEN: Okay. Thank you.
- 14 JUDGE JORDAN: Any other questions from
- 15 counsel? Not seeing any. Sir, any questions?
- 16 COMMISSIONER KENNEY: No, thank you
- 17 very much.
- 18 JUDGE JORDAN: Thank you for your
- 19 testimony. The next name on my list is -- looks
- 20 like Larry Rosenbound (sp)?
- MR. ROSENBOUND: No comment, they
- 22 covered it. Thank you.
- JUDGE JORDAN: Thank you, sir. The
- 24 next name is Rob Starr with two R's, Rob Starr.
- 25 Sir, please raise your right hand.

Page 30 1 ROB STARR, 2 having been first duly sworn by Judge Jordan, testified under oath as follows: 3 JUDGE JORDAN: Mr. Starr, go ahead. 4 MR. STARR: I'll be brief. We -- I 5 6 work for St. Joseph Plastics also. I'm the 7 president. As Ryan Fisher stated we are a large 8 user of the utility. I'm not going to -- I agree 9 with everything that he said so I'm not going to go 10 over all that. But I would like to say that the 11 rate increases seem to go against what's happening in the economy in general. What's happening with 12 13 commodities, what's happening with oil, asking for 14 that kind of an increase just seems to be going the wrong way and, you know, with what we are 15 16 experiencing at our company and a lot of other 17 people that I talk to these days. So just keep that 18 in mind as we move forward. Thank you. 19 JUDGE JORDAN: Thank you for your 20 testimony. Any questions from counsel? The Office 21 of Public Counsel. 22 MR. OWEN: Thank you for being here and 23 for your comments. Who -- in regards to your company, who provides your electric utility service? 24 25 MR. STARR: KCP&L.

Page 31 MR. OWEN: Are you familiar with KCP&L 1 2 Great Missouri Operations? 3 MR. STARR: Not until today. 4 MR. OWEN: Okay. Thank you. JUDGE JORDAN: Any other -- any of the 5 6 other parties? Sir, anything? 7 COMMISSIONER KENNEY: No. Thank you 8 very much. 9 JUDGE JORDAN: Thank you, sir. And the 10 last name I have on my list is J. Bruce Woody. Sir, will you raise your right hand. 11 J. BRUCE WOODY, 12 having been first duly sworn by Judge Jordan, 13 testified under oath as follows: 14 JUDGE JORDAN: Thank you go ahead and 15 16 give us your testimony if you please. 17 MR. WOODY: My name is Bruce Woody. 18 I'm the city manager of the City of St. Joseph, 19 Missouri. The City of St. Joseph, Missouri is serviced by Kansas City Power & Light GMO, which is 20 21 formally Aquila St. Joseph Light & Power District. First and foremost, I'd like to thank the PSC for 22 23 having the meeting today. I know it's quite a challenge balancing the interest of rate payers with 24 25 the financial needs of -- I realize it's quite a

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- 1 challenge balancing the interest of the rate payer
- 2 with those of the financial needs of the private
- 3 investor owned utilities. I first would like to say
- 4 I very much appreciate Kansas City Power & Light
- 5 representatives Tom Burke and Dan are very
- 6 responsive when we have meetings. They represent
- 7 their companies very well and do a very fine job for
- 8 us here.
- 9 With that said, utility increases
- 10 continue to be a burden for St. Joseph citizens. I
- 11 echo some of the comments made earlier by Mr. Sharp.
- 12 It is quite a challenge as rates are going up for
- 13 all utility companies. We realize that
- 14 environmental regulations are putting significant
- 15 upward pressure on rates. The City of St. Joseph
- 16 itself is a waste water utility owner and operator
- 17 and we're not immune to those challenges and we
- 18 likewise have significant frustrations in trying to
- 19 meet the environmental regulations but at the same
- 20 time trying to be sensitive to our own citizens who
- 21 are having to deal with these ever increasing rates.
- 22 With that said, I just have three
- 23 comments. First, please carefully weigh the
- 24 contracting viewpoints of the Office of Public
- 25 Counsel with Kansas City Power & Light's request.

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- 1 That's quite a range from a positive 8.2 to a
- 2 negative .4. I'm sure the tariff position is
- 3 probably somewhere in between. No. 2, I'm really
- 4 looking forward to seeing a rate tariff for LED
- 5 streetlights. I realize that all parties will first
- 6 have to overcome the costs of capital investments
- 7 before we can look at energy savings that would
- 8 result from that but the technology is here and we
- 9 need to get started.
- 10 Please also evaluate and I don't
- 11 know -- this is not part of the current case, but
- 12 closely evaluate the impact of the proposed
- 13 acquisition of Westar Energy. I'm sure it would
- 14 benefit St. Joseph, not just spread any current or
- 15 future, debt capital needs, operational expenses to
- 16 a wider population at the expense of the local
- 17 community. And that's all I have.
- 18 JUDGE JORDAN: Thank you, sir. Any
- 19 questions from counsel?
- MR. HACK: Just one.
- JUDGE JORDAN: Mr. Hack?
- MR. HACK: I would like to just advise
- 23 Mr. Woody that LED lights are being deployed in
- 24 parts of our system.
- MR. WOODY: Yes.

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- 1 MR. HACK: And they will be coming
- 2 and -- but it's a question of when, so everybody
- 3 wants them. We've got to do it as -- in an orderly
- 4 fashion so --
- 5 MR. WOODY: Right. And, again, to the
- 6 credit of your local representatives Tom and Dan
- 7 they've had communication with me about that. I
- 8 know that it is coming and I just -- I would like to
- 9 reiterate that we're looking forward to it arriving.
- MR. HACK: Yeah.
- 11 MR. WOODY: It's a significant expense
- 12 and cost for street light system takes away from
- 13 funds that we also use for street maintenance and we
- 14 would sure like to refocus those to that need.
- 15 JUDGE JORDAN: Anything from the other
- 16 parties? Is there any questions, sir, for this
- 17 witness?
- 18 COMMISSIONER KENNEY: No questions.
- 19 Thank you very much.
- 20 JUDGE JORDAN: That's the last name I
- 21 have on my list but if anyone else wants to comment,
- testify, you can certainly come up now and do so.
- 23 Anyone else? Okay. Not seeing anyone else. That
- 24 concludes the testimony part of this proceeding.
- 25 Commissioner, any closing remarks?

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- 1 COMMISSIONER KENNEY: Just a couple,
- 2 Judge. Thank you very much. Again, I'd like to
- 3 thank each of you for attending this public hearing.
- 4 I appreciate your comments. And as I mentioned, the
- 5 commissioners will review them, everything that was
- 6 spoken today. Just a couple comments.
- 7 I've been a -- I live in Lee's Summit
- 8 so I've been a consumer of both Missouri Public
- 9 Service, Aquila and now Kansas City Power & Light
- 10 Great Missouri Operations for 37 years. So I'm
- 11 impacted just like you are on any rate increase that
- 12 takes effect or anything that we do for the GMO
- 13 operations. As I mentioned this process is a longer
- 14 process than just these public hearings. We have
- 15 scheduled seven or eight days of a hearing and
- 16 testimony in kind of like a court case at the end --
- 17 towards the middle of next month, where not only
- 18 does the Office of Public Counsel represent the
- 19 public but we also have other intervenors like the
- 20 City of St. Joseph I'm sure is an intervener because
- 21 they play a big part in the rates their citizens are
- 22 large consumers. And then we have the Missouri
- 23 industrial groups and we have energy consumers, we
- 24 have consumers counsel, there's a lot of different
- 25 groups and the staff and when we make a decision to

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- 1 increase or give the company a return on their
- 2 investment it's always based on their capital
- 3 investment into the facilities that generate the
- 4 utility for the consumer. And we take that very
- 5 seriously and so it's a long process and just
- 6 because Kansas City Power & Light GMO says here's
- 7 what we need, doesn't necessarily -- that's how it
- 8 balances out.
- 9 Many times the different groups get
- 10 together and come up with a stipulation and
- 11 agreement that -- they made that between themselves
- 12 to represent you, represent the industry and
- 13 represent the business. So as I mentioned, we take
- 14 it very seriously and your comments are a part of
- 15 that. So I just appreciate it and you are able to
- 16 if you want to follow -- you can get online and you
- 17 can actually watch the entire hearing or if you want
- 18 to spend those seven days with me at about eight
- 19 hours a day you're able to do that if anybody has
- 20 that interest. But as mentioned, this is a long
- 21 process. It takes -- we stretch it out 11 months
- 22 just to make sure every detail is exposed so --
- 23 because we want to be fair to the company and also
- 24 fair to the consumer. And as I mentioned I'm one of
- 25 those consumers so I appreciate your input today.

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1	Thank you very much for attending.	Č
2	JUDGE JORDAN: And on behalf of	
3	Missouri Public Service Commission thank you for	
4	speaking and thank you for listening, thank you for	
5	being here. With that we will adjourn this local	
6	public hearing and we are off the record.	
7	(The Evidentiary Hearing was concluded.)	
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1	CERTIFICATE	
2	STATE OF MISSOURI)	
) ss.	
3	CITY OF ST. JOSEPH)	
4		
5	I, Sarah A. Davison, a Certified Court	
6	Reporter, within and for the State of Missouri, do	
7	hereby certify that the witness whose testimony	
8	appears in the foregoing deposition was duly sworn	
9	by me; that the testimony of said witness was taken	
10	by me to the best of my ability and thereafter	
11	reduced to typewriting under my direction; that I am	
12	neither counsel for, related to, nor employed by any	
13	of the parties to the action in which this	
14	deposition was taken, and further that I am not a	
15	relative or employee of any attorney or counsel	
16	employed by the parties thereto, nor financially or	
17	otherwise interested in the outcome of the action.	
18		
19		
20		
21		
22	Sarah A. Davison, CCR	
23		
24		
25		

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