THE EMPIRE DISTRICT GAS COMPANY

NOTICE OF REQUEST FOR RATE INCREASE NOTICE OF PUBLIC HEARING REQUEST FOR PUBLIC COMMENT

The Empire District Gas Company (EDG) filed a natural gas rate case with the Missouri Public Service Commission seeking to increase revenues (to cover non-gas costs) by approximately \$2.9 million a year. The impact of the rate change varies by customer class, but the overall result is an increase in total revenue of 4.9%. This case does not involve the gas cost portion of your monthly bill. Non-gas costs are general operating and maintenance costs typically representing 25% to 30% of a customer's total monthly natural gas bill. The Commission has suspended the proposed rates and any rate change authorized by the Commission will not likely take effect until 2010.

EDG proposes rate changes for all of its classes including, Residential, Small Commercial Firm Service, Large Volume, and Transportation. Residential customers include customers purchasing natural gas for "domestic use" by single family or individually metered multiple-family dwellings. The proposed changes to the residential and small commercial are as follows:

Class	Current Non-Gas Rate(s)*	Proposed Non- Gas Rate(s)*	Overall Average Monthly Increase/ (Decrease)
Residential Northwest System	\$7.00/ month plus 27¢ per Ccf used	\$30.00/month (no non-gas volumetric rate)	\$7.72 (Average usage- 58 Ccf per month)
Small Commercial Firm Small Northwest (< 5,000 Ccf)	\$13.50/month Plus 25¢ per Ccf	\$64.00/month (No non-gas volumetric rate)	\$23.32
Small Commercial Firm Medium Northwest (5,000—20,000 Ccf)	\$40.00/month Plus 23¢ per Ccf	\$110/month plus 11¢ per Ccf	(\$25.06)
Small Commercial Firm Large Northwest (20,000—40,000 Ccf)	\$40.00/month plus 23¢ per Ccf	\$200/month plus 11¢ per Ccf	\$16.08

^{*}Rates are rounded to the nearest whole cent.

For complete details of the EDG rate case filing, go to psc.mo.gov/case-filing-information and search for Case No. GR-2009-0434. Cut along the dotted line, fold, tape, and mail.



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mail.

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> Attention: Consumer Services Department Missouri Public Service Commission PO Box 360

PO Box 360 Jefferson City, Missouri 65102

Case No. GR-2009-0434

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The PSC seeks input from EDG's customers on EDG's proposal and will hold local public hearings to receive customer comments. Public hearings will be held at the following locations and times:

[LOCATION]

[STREET ADDRESS], Maryville, Mo [ZIP]

November 9, 2009, 11:30 a.m. Q&A, 12:00 p.m. Hearing

[LOCATION]

[STREET ADDRESS], Chillicothe, Mo [ZIP]
November 9, 2009, 5:30 p.m. Q&A, 6:00 p.m. Hearing
[LOCATION]

[STREET ADDRESS], Sedalia, MO [ZIP]

November 10, 2009, 11:30 a.m. Q&A, 12:00 p.m. Hearing

[LOCATION]

[STREET ADDRESS], Nevada, MO [ZIP] November 10, 2009, 5:30 p.m. Q&A, 6:00 p.m. Hearing

Before taking comments, each public hearing will begin with an informal 30 minute question and answer session to allow customers to ask questions regarding EDG's proposal. Hearings will be held in buildings that meet accessibility standards required by the Americans with Disabilities Act. Any person needing additional accommodations to participate in these hearings may call the Public Service Commission's hotline at 1-800-392-4211, or Relay Missouri at 711 prior to the meeting.

Customers may comment using the Commission's Internet Electronic Filing System at http://www.psc.mo.gov/case-filing-information (follow the link to the Public Comment section). Customers may also send written comments using the attached comment card, or by contacting any of the following:

- •The Missouri Public Service Commission at 1-800-392-4211, by e-mail at pscinfo@psc.mo.gov, or by mail at P.O. Box 360, Jefferson City, Missouri 65102.
- •The Office of the Public Counsel (your state-sponsored consumer advocate) at 1-866-922-2959, by e-mail at mopco@ded.mo.gov, or by mail at P.O. Box 2230, Jefferson City, Missouri 65102.

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Customer Comment Card
The Empire District Gas Company Rate Increase Request

Are you a current EDG customer? Yes ☐ No ☐	CityZip Code			
Customer Name	Street Address(Phone E-mail	Comments:	