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STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
TRANSCRIPT OF PROCEEDINGS
Local Public Hearing
January 12, 2015
Kirksville, Missouri
Volume 4

In The Matter Of Union)
Electric Company d/b/a) File No. ER-2014-0258
Ameren Missouri's Tariff)
To Increase Its Revenues)
For Electric Service)

DANIEL JORDAN, Presiding
CHIEF REGULATORY LAW JUDGE

DANIEL Y. HALL
SCOTT T. RUPP

COMMISSIONERS

REPORTED BY:
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1 P R O C E E D I N G S

2 JUDGE JORDAN: We are on the record.

3 The Commission is calling the action in File No.

4 ER-2014-0258. This is in the matter of Union

5 Electric Company doing business as Ameren Missouri's

6 tariff to increase its revenues for electric

7 service.

8 I'm Daniel Jordan. I'm the regulatory law

9 judge assigned to this proceeding and we are here to

10 record witnesses' testimony on proposed rate

11 increases. During this part of the proceeding there

12 will be no company statements or answers, nor will

13 the commissioners be answering any questions because

14 they are ultimately the decision-makers in this

15 action. They're not going to make a statement as

16 to -- as to this proceeding but they are here to

17 listen, to listen to what you have to say.

18 And my job here is to conduct an orderly

19 proceeding. And based in part on what is said here

20 today during this part of the proceeding the

21 Commission hopefully will make its decision as

22 drafted by the regulatory law judge who's assigned

23 to this action.

24 With us this evening in person from their

25 Jefferson City offices are Commissioner Daniel Hall

1 and Commissioner Scott Rupp. Any opening remarks,
2 Commissioners?

3 COMMISSIONER RUPP: Just wanted to
4 welcome you all here. Thank you for coming. As the
5 judge said, we are here to listen, so when you come
6 up to testify we want you to tell us what is on your
7 mind. It's a good opportunity for you to tell us
8 about customer service and things of that nature,
9 also just what you think about the pending issue
10 before us with the rate case.

11 And also, as the judge said, if you pose any
12 questions to myself or the other commissioner we are
13 not allowed to answer. We are only here just to
14 listen so that we can gather all the information
15 along with all the evidence of the hearing and we
16 will eventually make a decision, you know, several
17 months down the road.

18 But, please, come speak your mind as we're
19 here to listen. Thank you very much for coming out.

20 JUDGE JORDAN: I will now go to entries
21 of appearance. We will start with the applicant,
22 Union Electric Company.

23 MR. TRIPP: Michael R. Tripp, P.O. Box
24 918, Columbia, Missouri 65205 for Ameren Missouri.

25 JUDGE JORDAN: Thank you. For the Staff

1 of the Public Service Commission?

2 MS. JONES: On behalf of the Staff of
3 the Missouri Public Service Commission Akayla Jones,
4 P.O. Box 360, Jefferson City, Missouri 65102.

5 JUDGE JORDAN: And for the Office of
6 Public Counsel?

7 MR. OPITZ: Thank you, Judge. On behalf
8 of the Office of Public Counsel I'm Tim Opitz, P.O.
9 Box 2230, Jefferson City, Missouri 65102.

10 JUDGE JORDAN: Thank you. Are there any
11 interveners present in this -- interveners in this
12 action present who wish to enter an appearance? And
13 I'm not seeing any.

14 The court reporter will be recording your
15 testimony for the commissioners' use and for -- and
16 it will be transcribed so that commissioners that
17 are not present right here, right now can review it
18 as will the regulatory law judge assigned to this
19 action.

20 If you want to testify, I have a list. If
21 you signed up I will call your name and if something
22 else occurs to you, you'll have a chance before we
23 adjourn.

24 A few ground rules on that. When I call your
25 name please come up to the microphone. Please use

1 the microphone so that everyone can hear what you're
2 saying. One person at a time only may testify. I
3 will administer an oath or an affirmation. It is
4 testimony. If religious convictions prohibit you
5 from taking an oath, just let me know, I will ask
6 you for an affirmation. And I will probably start
7 you off with a few questions to get you started.

8 Please speak slowly and clearly for our
9 reporter. Be concise out of respect for everybody's
10 time. If you want to agree, if you just want to
11 agree with something somebody has already said, if
12 somebody has said what you want to say, do come up
13 and tell us that. You don't have to repeat it but
14 come up, take the oath, say I agree with the
15 previous speaker. We want to hear that.

16 And make sure that if there was something
17 that you said or heard that was important during the
18 previous parts of this session, during the Q and A
19 session, during the presentation, say it now if you
20 want the commissioners to consider it when they make
21 their decision.

22 When you're done with your statement stay at
23 the podium until I excuse you, please, because the
24 other parties might have some questions for
25 clarification. The commissioners might want to dig

1 a little deeper. I might have something to help you
2 clarify what you have to say. And remember if
3 something else occurs to you, you can always contact
4 staff or the Office of Public Counsel.

5 Any questions about what we're doing or how
6 we're doing it tonight? I'm not seeing any. Then
7 we will go -- oh, yes, Kevin Kelly reminds us that
8 we are videotaping as well and that means that the
9 commissioners can view your testimony as well as
10 read it.

11 So, with that, I will call the first name on
12 my list which looks like Susan Limestall; is that
13 correct?

14 MS. LIMESTALL: Yes.

15 JUDGE JORDAN: Very good. Please raise
16 your right hand. Do you solemnly swear to tell the
17 truth, the whole truth, or nothing but the truth?

18 MS. LIMESTALL: I do.

19 JUDGE JORDAN: Very good. Please spell
20 your name for our reporter.

21 MS. LIMESTALL: Susan Limestall.

22 S-U-S-A-N, L-I-M-E-S-T-A-L-L.

23 JUDGE JORDAN: And are you a customer of
24 Ameren?

25 MS. LIMESTALL: I'm a customer of

1 Ameren. I live here in Kirksville.

2 COMMISSIONER DAVIS: Very good. Then go
3 ahead and tell the commissioners what you would like
4 them to hear.

5 MS. LIMESTALL: Thank you for the
6 opportunity. I'm glad this is part of the Public
7 Service Commission's process for rate increases. I
8 have been to other hearings that they have held for
9 Ameren and other entities.

10 I think the return of the investment is too
11 high. I mean, to make a 10 percent profit every
12 year they are -- every time just about that they're
13 requesting a rate increase I think is too much. I
14 think it comes off that Ameren is a very greedy
15 monopoly. That doesn't sit well with customers. We
16 don't like having that pay -- that we have to take
17 that out of our budget to pay for that.

18 You know, they're putting out these feel-good
19 ads. I, you know, pay attention to what's in the
20 newspaper and see them touting all the programs and
21 investments they made and that's just their
22 feel-good trying to sway the citizens of what
23 they're doing but I think that they come across as a
24 very greedy utility.

25 I've paid a lot over the years. I've tried

1 to make investments in my home with energy upgrades
2 and new appliances and new windows and new
3 insulation and new -- you know, new this and new
4 that just trying to keep my energy costs down and
5 yet my bill goes up every single year because of
6 these rates increases.

7 And I think the Public Service Commission and
8 the Office of Public Counsel really needs to do the
9 citizens a favor and say nay, they're earning too
10 much and it needs to be less than that. Thank you.

11 JUDGE JORDAN: Okay. Any questions from
12 the parties, from Ameren, from Staff? From the
13 Office of the Public Counsel? Commissioners, any
14 questions for this witness?

15 COMMISSIONER HALL: Yeah, I do have a
16 question. Good evening, thank you for coming and
17 speaking with us. I was wondering, you mentioned
18 that you've heard some of Ameren's, I think you
19 called them "feel-good ads," some of those ads are
20 about energy efficiency programs, I was wondering if
21 you had taken advantage of any of those energy
22 efficiency programs that Ameren offers?

23 MS. LIMESTALL: Only one over the years.

24 COMMISSIONER HALL: And which one was
25 that?

1 MS. LIMESTALL: It was sometime ago
2 with, I think, a new appliance or something.

3 COMMISSIONER HALL: So you got some kind
4 of --

5 MS. LIMESTALL: Rebate, yeah. I don't
6 remember. It has been a number of years.

7 COMMISSIONER HALL: Did you think that
8 was a good program?

9 MS. LIMESTALL: Anything they can do to
10 help the customers I think is important to do. I
11 don't qualify for the other assistance programs
12 because I make too much money. I'm not a low income
13 but I'm still watching my budget like everybody
14 else.

15 COMMISSIONER HALL: Okay. Thank you.

16 JUDGE JORDAN: I have no questions for
17 you. The next name on my list looks like Jean
18 Morton. Do I have that right?

19 MS. MORTON: Yes, sir, that is correct
20 and I will respectfully decline to testify this
21 evening.

22 JUDGE JORDAN: Very well. Well, those
23 are the only two names that I have on the list but
24 we have the room for a while longer, so if anything
25 has occurred to anyone that they would like the

1 Commission to know about now is the time to come and
2 say. Who would like to come up and testify?
3 Anyone? Not seeing anyone.

4 All right then. Remember that you can always
5 contact Staff or the Office of Public Counsel should
6 something occur to you or your neighbors when you
7 get home and discuss this with them.

8 Thank you for coming out, for listening and
9 for speaking. Anything from the Commissioners?

10 COMMISSIONER HALL: Thank you.

11 COMMISSIONER RUPP: Thank you.

12 JUDGE JORDAN: Very good. Thank you
13 very much for coming out on this cold night. On
14 behalf of the Missouri Public Service Commission and
15 commissioners, thank you. This hearing is adjourned
16 and we off the record.

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18 (Public Hearing concluded at 6:49 p.m.)

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CERTIFICATE OF REPORTER

I, Suzanne Zes, within and for the State of Missouri, do hereby certify that the witness whose testimony appears in the foregoing deposition was duly sworn by me; the testimony of said witness was taken by me to the best of my ability and thereafter reduced to typewriting under my direction; that I am neither counsel for, related to, nor employed by any of the parties to the action in which this deposition was taken, and further that I am not a relative or employee of any attorney or counsel employed by the parties thereto, nor financially or otherwise interested in the outcome of the action.

Court Reporter

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