

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED³

OCT 16 2008

Name: Ms Yvonne Ferguson
Complainant

vs.

Case No.

Missouri Public
Service Commission

Company Name: Missouri Gas Energy
Respondent

COMPLAINT

Complainant resides at 1515 E. 58th
(address of complainant)

Kansas City, Mo. 64110

1. Respondent, Missouri Gas Energy
(company name)

of Kansas City, Missouri
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

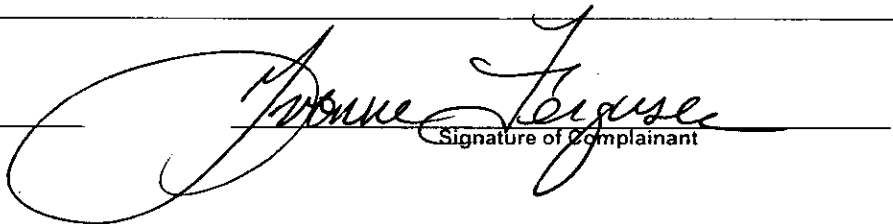
During August I called MGE to request beginning service for my new resident 1632 Bushman Dr., Apt. 129. I was told that I had to pay my deceased mother's gas bill 1515 E. 58th Kansas City, Mo 64110, before receiving services for my new resident. It is because I have a child to care for I paid the 80% bill, I am disputing this whole process for I feel I was forced into paying a bill that was discontinued months ago that was not even in my name. My mom, Jeanette Ferguson chose not to pay the bill prior to her decease June 10. At the time my home was was living I tried all I could to get the bill put in my name when it appeared my mom was becoming forgetful. My request at that time was denied for the MGE bill to be placed in my name. I

3. The Complainant has taken the following steps to present this complaint to the Respondent:

Want 50% of the bill refunded to me that I paid in my name based on my mom, ms. Ferguson's final bill.

WHEREFORE, Complainant now requests the following relief:

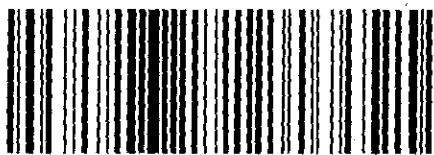
10/8/08
Date


Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL



7007 1490 0005 0140 7665



U.S. POSTAGE
PAID
KANSAS CITY, MO.
OCT 14 2008
AMOUNT
\$4.90
00058809-27



Public Service Commission
P.O. BOX 360

Jefferson City, Mo. 65102

6510280360 8050



FERGUSON

1632 Bushman Dr.

KE, Mo. 64110