

Parties' agreed upon COVID-19 customer program becomes even more critical.

WHEREFORE, the Parties respectfully submits its *Response to Commission Order Directing Filing* and request the Commission act as set forth herein.

Respectfully submitted,

SPIRE MISSOURI INC.

By: /s/ Goldie T. Bockstruck

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Certificate of Service

The undersigned certifies that a true and correct copy of the foregoing pleading was served on all Parties of record on this 8th day of October 2020 by hand-delivery, e-mail, fax, or by placing a copy of such document, postage prepaid, in the United States mail.

/s/ Goldie T. Bockstruck