

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE  
STATE OF MISSOURI

FILED<sup>2</sup>

OCT 31 2008

Name: Dustin L Estes  
Complainant

Missouri Public  
Service Commission

vs.

Case No.

Company Name: Missouri Gas Energy  
Respondent

COMPLAINT

Complainant resides at 511 Oak Ridge Dr. - Currently homeless  
(address of complainant)

due in part to MGE! Neosho MO 64850 - Address for mail ONLY

1. Respondent, Missouri Gas Energy  
(company name)

of Kansas City MO  
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I DID NOT receive benefit of said services at  
the residence/s MGE claims.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

Contacted MGE Many times & even agreed to a level pay to pay ALL charges I am disputing. After being hospitalized with blood clots I was late making a payment. They then shut service off & demanded full payment. It was then that I began disputing charges for this. Most of the time of these charges I resided at 11228 Ibex, Neasbo which was propane gas. The part I am not disputing is service at 607 Elm Neasbo MD

WHEREFORE, Complainant now requests the following relief:

All charges removed & the amount at 607 Elm to be discounted due to all my trouble & aggravation. I am disabled & have been since Nov 8, 1992. This aggravation is only making my condition worse & will be able to provide medical documentation proving such.

10-27-08

Date

*Det Ext*

Signature of Complainant

Attach additional pages, as necessary.  
Attach copies of any supporting documentation.