

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Regarding an Investigation into the Service and )  
Billing Practices for Residential Customers of ) **Case No. GW-2007-0099**  
Electric, Gas, and Water Utilities )

## **ORDER DIRECTING PUBLIC COUNSEL TO FILE STATUS REPORT**

Issue Date: September 20, 2007

Effective Date: September 20, 2007

On October 19, 2006, the Commission ordered its Staff to examine the estimated billing practices of Missouri's electric, gas, and water utilities. Staff filed a report of its findings on September 4, 2007. The Office of the Public Counsel filed a response to Staff's report on September 19.

Public Counsel has questions about Staff's report and asks the Commission to leave this case open for an additional three months to allow Public Counsel more time to evaluate Staff's report. Public Counsel offers to file a status report in three months to provide an update on any unresolved issues and to indicate whether the case should be closed.

Public Counsel's request for additional time to evaluate Staff's report is reasonable and will be granted. The Commission will order Public Counsel to file a status report in three months.

### **IT IS ORDERED THAT:**

1. The Office of the Public Counsel shall file a status report regarding its evaluation of Staff's report regarding Staff's investigation into the estimated billing practices of Missouri's electric, gas, and water utilities no later than December 21, 2007.

2. This order shall become effective on September 20, 2007.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', with a stylized, cursive script.

Colleen M. Dale  
Secretary

( S E A L )

Morris L. Woodruff, Deputy Chief Regulatory Law  
Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 20<sup>th</sup> day of September, 2007.