

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Regarding an Investigation into the Service and)
Billing Practices for Residential Customers of) **Case No. GW-2007-0099**
Electric, Gas, and Water Utilities)

ORDER DIRECTING STAFF TO REPLY TO PUBLIC COUNSEL'S SECOND RESPONSE

Issue Date: February 20, 2008

Effective Date: February 20, 2008

On February 19, 2008, the Office of the Public Counsel filed a second response to Staff's report regarding the billing practices of Missouri's utilities. Public Counsel raised specific concerns about certain estimated billing practices of Laclede Gas Company. The Commission will order Staff to reply to Public Counsel's response.

IT IS ORDERED THAT:

1. The Commission's Staff shall file a reply to the Office of the Public Counsel's Second Response to the Staff Report no later than March 20, 2008.

2. This order shall become effective on February 20, 2008.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Morris L. Woodruff, Deputy Chief Regulatory Law
Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 20th day of February, 2008.