Exhibit No.: Issues: Witness: Sponsoring Party: MoPSC Staff Type of Exhibit: Date Testimony Prepared: March 4, 2014

Rate Case Filing Test Year/True Up General Overview Cary G Featherstone of Exhibit: Rebuttal Testimony Case No.: GR-2014-0007

MISSOURI PUBLIC SERVICE COMMISSION

REGULATORY REVIEW DIVISION UTILITY SERVICES - AUDITING

REBUTTAL TESTIMONY

OF

CARY G. FEATHERSTONE

MISSOURI GAS ENERY COMPANY a Division of Laclede Gas Company

CASE NO. GR-2014-0007

Jefferson City, Missouri March 2014

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1	REBUTTAL TESTIMONY		
2	OF		
3	CARY G. FEATHERSTONE		
4	MISSOURI GAS ENERGY COMPANY		
5	CASE NO. GR-2014-0007		
6	Q. Please state your name and business address.		
7	A. Cary G. Featherstone, Fletcher Daniels State Office Building, Room G8,		
8	615 East 13th Street, Kansas City, Missouri.		
9	Q. By whom are you employed and in what capacity?		
10	A. I am a Utility Regulatory Auditor with the Missouri Public Service		
11	Commission (Commission or PSC).		
12	Q. Are you the same Cary G. Featherstone who has previously provided		
13	testimony in this case?		
14	A. Yes. I previously filed direct testimony and contributed to Staff's Cost of		
15	Service Report in Case No. GR-2014-0007 on January 29, 2014 in the Missouri Gas Energy		
16	Company (MGE) rate case.		
17	Q. What is the purpose of your rebuttal testimony in this proceeding?		
18	A. The purpose of my rebuttal testimony addresses Staff's current revenue		
19	requirement calculation based on December 31, 2013 information compared to MGE's		
20	revenue requirement calculation as of April 30, 2013. On September 16, 2013, MGE filed its		
21	direct testimony requesting a \$23 million increase in rates and recommending a test year of		
22	April 30, 2013 updated for known and measurable changes through September 30, 2013. This		
23	requested increase represents MGE's cost of service prior to Laclede Gas Company (Laclede		

Gas) acquisition of MGE on September 1, 2013. MGE has not filed an updated revenue
 requirement representing any cost increases or decreases through the update period of
 September 30, 2013 or through the true-up period of December 31, 2013.

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EXECUTIVE SUMMARY

Q. Please summarize Staff's position with regard its true-up revenue requirement
compared to MGE's requested \$23 million rate increase.

7 A. On January 29, 2014, Staff filed its initial recommendation in this case using 8 information through the update period of September 30, 2013. On February 14, 2014, Staff 9 filed supplemental direct testimony and filed an updated revenue requirement representing 10 information through December 31, 2013. Staff's recommendation includes revenue and cost 11 changes that have occurred after the test year of April 30, 2013, and, more importantly, after 12 Laclede Gas' acquisition of MGE on September 1, 2013. Staff's revenue requirement 13 recommendation represents MGE's most current cost of service and therefore should be used 14 as a basis to set rates on a going forward basis. The Company's direct filing is based on cost 15 components as of April 30, 2013, and therefore does not represent the current cost of service 16 for the MGE. While the Company updated its case through December 31, 2103, Staff did not 17 receive this information until February 27, 2014, shortly before this rebuttal filing. As such, 18 Staff was unable to review the Company's updated case before this filing.

19

MGE'S DIRECT FILING

Q.

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When was the MGE rate case filed?

A. On September 16, 2013 the Company filed its direct testimony requesting a
\$23 million increase over existing rates.

1	Q. On what period did MGE file its rate case?			
2	A. In the direct testimony filed on September 16, 2013, MGE recommended using			
3	a test year of April 30, 2013. MGE also recommended an update to the test year through			
4	September 30, 2013.			
5	Q. Did the Commission approve the use of the April 30, 2013 test year, updated			
6	through September 30, 2013?			
7	A. Yes. In its November 13, 2013, Order Adopting Recommended Procedural			
8	Schedule the Commission authorized the use of the test year and update period as proposed			
9	by MGE.			
10	Q. On what basis did MGE develop its \$23 million rate increase?			
11	A. MGE based this amount using the test year period ending April 30, 2013.			
12	However, it did not update its case to reflect the September 30 period or the December 31,			
13	2013 true-up period. The Company's revenue requirement calculation is based on operations			
14	prior to the acquisition of MGE by Laclede Gas, which was effective September 1, 2013. The			
15	various pre-acquisition components of MGE's revenue requirement calculation are:			
16	Rate Base Components			
17 18 19 20 21	 Plant and Reserve at April 30, 2013 Materials & Supplies Prepayments Gas Supply Inventories at April 30, 2013 Deferred Taxes at April 30, 2013 (pre-acquisition) 			
22 23 24 25 26 27	 Expenses Uncollectibles at April 30, 2013 Payroll at April 30, 2013 (pre-acquisition included employees who were no longer employed at September 30 and at December 31 true-up) Payroll benefits and payroll taxes at April 30, 2013 (pre-acquisition) Pensions and OPEBS at April 30, 2013 			

1 2 3 4 5 6 7	 Depreciation rates did not reflect lower rates recommended by MGE's own consultant, Black & Veatch. Depreciation expense at April 30, 2013 plant levels Property Insurance and other insurance was not updated Injuries and Damages was not updated Property Taxes at April 30, 2013 			
8	• Revenues based on April 30, 2013			
9	Q. Did MGE include the results from the September 1, 2013 acquisition by			
10	Laclede Gas?			
11	A. No. Because its initial filing used only information through April 30, 2013, the			
12	Company did not reflect any results from the MGE acquisition. MGE did provide an updated			
13	case based on December 31, 2013 information on February 27, 2014, one day prior to the			
14	scheduled February 28 rebuttal filing date. Staff has not been able to review this information			
15	and, as such has not been able to properly review this update.			
16	Q. Did Staff reflect any updates to its recommended revenue requirement			
17	calculation?			
18	A. Yes. Staff's initial recommendation in this case is based on using information			
19	through the updated period September 30, 2013. This recommendation was filed on			
20	January 29, 2014. On February 14, 2014, Staff filed supplemental direct testimony as			
21	directed by the Commission that provided a revenue requirement using information through			
22	the true-up period of December 31, 2013. Staff's true-up is the <u>only</u> comprehensive revenue			
23	requirement calculation in this case. Hence, there is no other party in this proceeding,			
24	including MGE, that has a more complete and current revenue requirement calculation.			
25	Staff computed payroll expense as of December 31, 2013 for the true-up. This			
26	calculation reflects employee levels and salary amounts as of the end of the true-up period.			

Plant and depreciation reserve is included in the cost of service calculation as of December
 31, 2013, and depreciation expense reflects this time period. Staff included other components
 in MGE's cost of service as of the December 31, 2013 true-up period.

4 Q. Has it been difficult to compare MGE's results to Staff's recommendation? 5 A. Yes. Since MGE's case was never updated until February 27, 2013, it has 6 been difficult to make any meaningful comparisons between the Company and Staff. In 7 essence, comparing the two cases has resulted in "an apples and oranges" comparison. MGE 8 used plant balance at April 30, 2013, while Staff's true-up reflects plant through December 9 31, 2013. Because MGE did not update its payroll to more current levels, the Company's 10 case reflects April 30, 2013 payroll costs, compared to Staff's December 31, 2013 results. 11 Other costs such as insurance, non-wage operation and maintenance costs, inventories, energy 12 efficiency, property taxes and deferred taxes were updated by Staff with the most current 13 information available through the true-up. MGE chose not to update any of these cost 14 components, instead leaving its case at the test year period of April 30, 2013 until it provided 15 the December 31, 2013 results on February 27, 2014.

16 Q. Is it unusual for utility companies not to provide the latest results in its17 rate case?

A. Yes. Generally, utility companies update cases to reflect actual information at
more recent points in time past the original filing dates. Most companies file the initial case
using an historical test year projecting information to a specific point. Later, when the
projected information is known, the company will update its case to a period agreed to by the
parties and approved by the Commission. In this case, the Commission authorized an update
to September 30, 2013 and a true-up through December 31, 2103. However, MGE did not

follow this procedure in this case. It wasn't until February 27, 2014, one day before the
 scheduled rebuttal filing date on the Commission's procedural schedule, that the Company
 provided its December 31, 2013 update.

4 Q. Has MGE updated its revenue requirement calculation in previous rate cases? 5 Yes. MGE has, in the past, updated its rate case results from those in its initial A. 6 filing. Because the Commission's rules require a company to file for a rate increase allowing 7 sufficient time for Staff and other parties an opportunity to review that rate request, the rate 8 case is started using preliminary information. As the information becomes known during the case, the revenue requirement calculation is updated. In its past rate cases, MGE has updated 9 10 its case to reflect this actual information. It chose not to do so in this case.

In MGE's past rate case filings, the Company supported its rate request using an actual
test year period with an update period several months beyond the test year. In many
instances, MGE, like other utilities, requested a true-up several months beyond the update.
The following table illustrates the test years, updates and true-up periods used by MGE in its
last several rate cases:

16

Case No.	Test Year	Update Period	True-up Period
GR-2009-0355	December 31, 2008	April 30, 2009	September 30, 2009
GR-2006-0422	December 31, 2005	June 30, 2006	October 31, 2006
GR-2004-0209	June 30, 2003	December 31, 2003	April 30, 2004
GR-2001-292	June 30, 2000	December 31, 2000	June 30, 2001

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In each of these previous rate cases, MGE updated its rate request using actual information as it became available. In MGE's 1996 (Case No. GR-96-281) and 1998 (Case No. GR-98-140), the Company also updated its case from the initial filing through a true-up.

1	In all instances, MGE provided the results of its updates to various parties to those rate cases.			
2	In this rate case, the Company did not follow this practice.			
3	Q. Did MGE indicate in its direct filing it intended on updating its case?			
4	A.	Yes. MGE recommended using the 12-months ending April 30, 2013 as the		
5	test year. It further recommended updating the test year through September 30, 2013. In the			
6	direct testimony of MGE witness Michael R. Noack, he identified the test year used by			
7	the Company ¹ :			
8 9		Q. WILL MGE BE REQUESTING THAT THE TEST YEAR BE UPDATED?		
10 11 12 13 14 15 16		A. Yes. MGE is requesting that the test year be updated through September 30, 2013. This is consistent with the process used in all four of the MGE rate cases I have supervised since 2000. MGE believes that this approach will provide a relatively current time period of actual experience on which to base rates, while at the same time providing an opportunity for the Commission Staff and other parties to audit this actual experience.		
17 18	Q.	Did MGE propose a true-up be used in this case?		
19	А.	No. MGE indicated it did not believe a true-up was necessary. Mr. Noack		
20	stated:			
21 22 23 24 25 26 27 28 29 30		Q. IS MGE REQUESTING A "TRUE-UP" PROCESS? A. No. At this time, MGE believes that its recommended update of costs, revenues and rate base through September 30, 2013 should be sufficient to establish a reasonable and representative cost of service. I should note, however, that as this proceeding unfolds there may be a need to revisit this issue depending on the positions taken by other parties. There also may be a need to consider certain additional changes in accounting practices, orders or procedures or in tariff modifications to reflect operational changes as the integration process proceeds.		

¹ MGE witness Michael R. Noack's direct testimony at page 3 and 4.

Q.

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Did the Commission approve a true-up period in this case?

A. Yes. In the same November 13, 2013, Order Adopting Recommended
Procedural Schedule, previously mentioned, the Commission authorized the use of December
31, 2013 for the true-up period. After Staff filed its direct case, it learned the Company would
update the MGE rate request through the period ending December 31, 2103. It was not until
February 27, 2014 that MGE finally provided its updated case through December 31, 2013.
Staff has not been able to properly review this information.

8

Q. Should MGE have updated its case earlier?

9 A. Yes. As seen from the above table, MGE has updated its initial filing in all its 10 previous rate cases filed before the Commission. But MGE chose not to update its rate case 11 to reflect any of the post-acquisition results through September 30, 2013 or updated further 12 through December 31, 2103 until very late in the rate case process. While Staff did a 13 comprehensive cost of service calculation, including all major components of the revenue 14 requirement, MGE's updated case would have been used to compare the results of the various 15 rate case areas. Since MGE did not provide its update case until very late in this process it 16 was not available to compare to Staff's updates.

17

Q.

Is MGE's requested increase in rates reflective of current operations?

A. No. MGE's rate increase request of \$23 million in its direct filing was
calculated using data for the 12-month period ended April 30, 2013. The April 30, 2013
pre-acquisition information is not an adequate representation of MGE's post-merger cost of
service on a going forward basis and therefore, a comparison between the Company's
requested \$23 million and Staff's revenue requirement, based on the December 31, 2013,
true-up period is not appropriate.

1	For example, the payroll costs MGE is requesting in rates is based on April 30, 2013			
2	employees. This period includes some employees who are no longer employed by MGE at			
3	the end of the year. Therefore, MGE's payroll calculation is overstated in its initial filing,			
4	which is based on the April 30, 2013 time frame. Staff's payroll adjustment is based on the			
5	more recent period through December 31, 2013 and does not include those eliminated			
6	employee positions. Several MGE upper management positions were eliminated at the time			
7	of the September 1, 2013 acquisition. Staff's payroll annualization did not include those			
8	employee positions, even though MGE's payroll calculation did. The payroll benefits,			
9	incentive compensation and payroll taxes paid in 2013 included the eliminated positions as			
10	well. The test year level for incentive compensation is overstated for these eliminated			
11	positions. Staff witness Keith Majors addresses incentive compensation in his testimony.			
12	Payroll costs need to reflect the most current updated amounts available for the rate case and			
13	Staff's payroll calculation has used this most recent information.			
14	Q. How does MGE's case compare to Staff's revenue requirement?			
15	A. MGE's case is based on April 30, 2013 while Staff's rate calculation is based			
16	on the true-up ending December 31, 2013. The following table compares the various			
17	components of the revenue requirement calculation in this case:			
18				
19				
20				
21				
22	continued on next page			

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Rate Case Component	Staff	Missouri Gas Energy	Missouri Gas Energy December 31, 2013 update provided on February 27, 2014
Plant and Depreciation Reserve	December 31, 2013	April 30, 2013	December 31, 2013
Inventories and Prepayments	December 31, 2013	April 30, 2013	December 31, 2013
Deferred Income Taxes	December 31, 2013	April 30, 2013	December 31, 2013
Revenues	September 30, 2013	April 30, 2013	September 30, 2013
Uncollectibles (Bad Debts)	December 31, 2013	April 30, 2013	December 31, 2013
Payroll, Payroll benefits including incentive compensation and payroll taxes Pensions and OPEBS	December 31, 2013	April 30, 2013	December 31, 2013
Depreciation expense	December 31, 2013 Staff reflected the recommended lower depreciation rates	April 30, 2013 MGE did not reflect the lower depreciation rates	December 31, 2013 MGE reflected the recommended lower depreciation rates
Property Insurance and other insurance	December 31, 2013	April 30, 2013	December 31, 2013
Injuries and Damages	December 31, 2013	April 30, 2013	December 31, 2013
Property Taxes	December 31, 2013	April 30, 2013	December 31, 2013

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Q. Why is it important to update rate cases beyond the test year?

A. I addressed the need to update rate cases past the test year at pages 13 through
17 of my direct testimony. Updating rate cases is important to mitigate regulatory lag to the
fullest extent possible. Using the latest information possible is essential to the determination

1 of rates so that those rates are based a level of plant and expenses to serve current customers. 2 Regulatory lag represents the time between when events occur that affect the cost structure of 3 the Company's operations and when those events are reflected in customers' rates. Simply, 4 regulatory lag is when the Company starts to recover incurred or expected costs from its 5 customers for the provision of gas service. It is important to eliminate the negative effects of 6 regulatory lag and include any positive effects of regulatory lag by using the most recent 7 updated information as close as possible to when rates are going to go into effect, in order to 8 ensure those rates are accurate and as current as possible considering the time it takes to 9 implement the rates once the Commission authorizes a change in the rate structure.

10 An example of negative effect of regulatory lag is when the Company experiences cost 11 increases, such as when payroll costs increase prior to the inclusion in customer rates for gas 12 service. A positive effect of regulatory lag is when there are cost declines for employee work 13 force reductions. The Company enjoys the benefits of those cost reductions until they are 14 reflected in customer rates. Staff attempts to capture cost increases and cost reductions as 15 close as possible to the time when rates take effect.

Does this conclude your rebuttal testimony?

16

A.

Q.

17

Yes, it does.

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of Missouri Gas Energy, Inc.'s) Filing of Revised Tariffs to Increase its Annual) **Revenues** for Natural Gas)

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Case No. GR-2014-0007

AFFIDAVIT OF CARY G. FEATHERSTONE

STATE OF MISSOURI)	
)	SS.
COUNTY OF JACKSON)	

Cary G Featherstone, of lawful age, on his oath states: that he has participated in the preparation of the foregoing Rebuttal Testimony in question and answer form, consisting of pages to be presented in the above case; that the answers in the foregoing Rebuttal Testimony were given by him; that he has knowledge of the matters set forth in such answers; and that such matters are true and correct to the best of his knowledge and belief.

Cary G. Featherstone

Subscribed and sworn to before me this 4 # day of March, 2014.

\$

TAMMY MORALES My Commission Expires January 7, 2018 Clay County Commission #14451086