## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Regarding an Investigation into the Service and Billing Practices for Residential Customers of Electric, Gas, and Water Utilities

Case No. GW-2007-0099

## ORDER ALLOWING STAFF MORE TIME TO REPLY TO PUBLIC COUNSEL'S SECOND RESPONSE

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Issue Date: March 27, 2008 Effect

Effective Date: March 27, 2008

On February 20, 2008, the Commission ordered its Staff to file a reply to the Office of the Public Counsel's second response to Staff's report regarding the billing practices of Missouri's utilities by March 20. The Commission subsequently allowed Staff until March 28 to file its reply. On March 26, Staff filed a motion asking that it be allowed until April 25 to file its reply.

Staff's motion explains that it is meeting with Public Counsel and Laclede Gas Company to discuss tariff changes that are intended to resolve all concerns raised by Public Counsel. Staff indicates a meeting is scheduled for March 31, and additional meetings may be necessary.

Staff's request for more time is reasonable and the Commission will grant its request.

## IT IS ORDERED THAT:

1. Staff's Motion for Additional Extension of Time is granted.

2. The Commission's Staff shall file a reply to the Office of the Public Counsel's

Second Response to the Staff Report no later than April 25, 2008.

3. This order shall become effective on March 27, 2008.

Colleen M. Dale Secretary

(SEAL)

Morris L. Woodruff, Deputy Chief Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 27<sup>th</sup> day of March, 2008.