1	STATE OF MISSOURI								
2	PUBLIC SERVICE COMMISSION								
3	TRANSCRIPT OF PROCEEDINGS Local Public Hearing March 9, 2009								
4	Carrollton, Missouri								
5	Calloliton, Missoull								
6	Volume 6								
6	In The Matter Of The Application of)								
7	Kansas City Power and Light Company) For Approval To Make Certain Changes) Case No. ER-2009-0089								
8	In Its Charges For Electric Service To)								
9	Continue The Implementation Of Its) Regulatory Plan)								
10	The Matter of The Analization of								
11	In The Matter Of The Application of) Aquila, Inc. d/b/a KCP&L Greater) Missouri Operations Company,)								
12	For Approval To Make Certain Changes) Case No. ER-2009-0090 In Its Charges For Electric Service)								
13)								
14	In The Matter Of The Application of) Aquila, Inc. d/b/a KCP&L Greater) Missouri Operations Company,)								
15	For Approval To Make Certain Changes) Case No. HR-2009-0092								
16	In Its Charges For Steam Heating) Service)								
17									
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19	HAROLD STEARLEY, PRESIDING								
20	REGULATORY LAW JUDGE								
21	ROBERT M. CLAYTON, III								
22	CHAIRMAN								
23	KEVIN GUNN								
24	COMMISSIONER								
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APPEARANCES KARL ZOBRIST Kansas City Power & Light Sonnenschein, Nath & Rosenthal 4520 Main Street б Kansas City, Missouri, 64111 LEWIS R. MILLS, JR. Office of the Public Counsel P.O. Box 2230 Jefferson City, Missouri, 65102 JENNIFER HERNANDEZ, Staff Attorney P.O. Box 360 Jefferson City, Missouri, 65109

PROCEEDINGS 1 2 (Starting time of the Hearing: 6:25 3 p.m.) 4 JUDGE STEARLEY: Good evening. It's 5 Monday, March 9th, 2009. The Missouri Public б Service Commission has set this time for a local 7 public hearing in case number ER-2009-0089 in which 8 Kansas City Power & Light Company seeks to 9 implement a general rate increase for its electric 10 service in Missouri. 11 We also open this local public hearing, 12 would like to hear any comments regarding case numbers ER-2009-0090 and HR-2009-0092 involving 13 KCP&L's sister subsidiary company, General Missouri 14 15 Operations. 16 My name is Harold Stearley and I'm the 17 Regulatory Law Judge that will be presiding over 18 tonight's hearing. This is an official hearing of the 19 20 Missouri Public Service Commission and any 21 statements and testimony from all witnesses will be 22 taken under oath and preserved in the record for 23 the Commissioner's reading, and those Commissioners 24 that aren't able to attend tonight, they will be 25 reviewing these comments as part of the

1 transcripts.

2 Tonight, I have with me, Chairman 3 Clayton and Commissioner Gunn. Before we begin, 4 I'd like to explain a little bit more about 5 procedure. I'll ask them if they have any opening 6 statements. Mr. Chairman? 7 If I understand correctly, we have one 8 witness. When that witness is ready to testify, we'll swear him in, ask him a couple of further 9 10 questions and he'll be allowed to speak. Are there 11 any questions before we begin all the proceedings 12 that are involved? 13 MR. CAMPBELL: No. JUDGE STEARLEY: Hearing none, I'll 14 begin by taking entries from counsel and parties. 15 16 Counsel for Kansas City Power & Light Company? 17 MR. ZOBRIST: Hi, Judge. It's Karl Zobrist, Sonnenschein, Nath & Rosenthal, 4520 Main 18 Street, Kansas City, Missouri. 19 20 JUDGE STEARLEY: Thank you, Mr. Zobrist. 21 Staff for the Missouri Public Service Commission? 22 MS. HERNANDEZ: Jennifer Hernandez, P.O. 23 Box 360, Jefferson City, Missouri, 65109, on behalf 24 of the Staff of the Missouri Public Service 25 Commission.

JUDGE STEARLEY: Thank you, Ms. 1 2 Hernandez. Office of Public Counsel? 3 MR. MILLS: On behalf of the Office of 4 Public Counsel and the public, my name is Lewis 5 Mills. My address is Post Office Box 2230, б Jefferson City, Missouri, 65102. 7 JUDGE STEARLEY: Thank you, Mr. Mills. 8 Do we have any counsel present for any of the 9 interveners in this case? Hearing none, I guess we 10 will go ahead and begin our hearing. I understand 11 we have one witness tonight. Is that correct? 12 MR. CAMPBELL: I guess, Your Honor. 13 JUDGE STEARLEY: If that witness would 14 please come forward, and state and spell your name for our court reporter. 15 MR. CAMPBELL: Ken Campbell, C A M P B E 16 17 LL. JUDGE STEARLEY: I'm sorry, I couldn't 18 hear that very well. Could you say that one more 19 20 time? 21 MR. CAMPBELL: Ken Campbell. 22 JUDGE STEARLEY: Is that Ian? 23 MR. CAMPBELL: K E N, Campbell, C A M P 24 BELL. JUDGE STEARLEY: Alright. If you would 25

please raise your right hand, I will swear you in. 1 2 KEN CAMPBELL, being sworn-in by Judge 3 Stearley, testified as follows, 4 JUDGE STEARLEY: Are you a customer of 5 KCP&L? 6 MR. CAMPBELL: Yes. 7 JUDGE STEARLEY: Alright. You may 8 proceed with your statement. 9 MR. CAMPBELL: I have been sitting here 10 talking to your KCP&L's employees that are here 11 representing KCP&L tonight. I am a retired KCP&L 12 employee. I'm also a stockholder of Kansas City 13 Power & Light. And I had several questions to ask them concerning, one of them was the parties that 14 they've had planned. One of them is for a 15 16 reception over in Overland Park at the Sheraton on 17 April 22nd for all retirees. I also asked them about the 50 percent 18 reduction in my dividends and we talked about what 19 20 they call the Quarter Century Club dinners that's 21 coming due May the 1st. Now, they're saying the 22 stockholders are paying for this, but it makes no 23 difference whether the stockholders are paying for 24 this or whether their rate holders are paying for 25 this because I'm one in the same.

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At the same time we talked, we talked 1 2 about what the company was doing to cut back 3 because 17 and a half percent rate increase at this 4 time, with this economy, with so many people out of 5 work, that they're going to have a lot of unpaid б bills. So that is a loss in itself. 7 Now, I hate to have my dividends cut 8 about 50 percent and then turn around and put 9 another 17 and a half percent for a rate increase, 10 when they are not showing any signs of them doing anything as far as they ain't cutting back. 11 12 There's no such thing as freezing wages or anything 13 like this to help their company at this time. Judge, I really don't know whether my 14 story here is going to do any good or not. I mean, 15 16 I'll go home at night and pray for these poor 17 people that don't make very much money. The ones sitting here from KCP&L are drawing a good wage. 18 They're drawing time and a half, I imagine, for 19 20 being here. They've got an attorney here, I 21 imagine. So I'm just one solitary customer and 22 when you put another \$14 on some of the bills of some of the people I know, they are going to have 23 24 to cut back a hell of a lot for just to be able to 25 pay their light bill.

I don't think that - until the company 1 2 to show that they are really, honestly, in the mode 3 to cut back, do away with their parties, then I 4 don't think it's necessary. 5 Now, I have letters in my pocket б stating where they're going to have the one at the Sheridan. I called today and they're going to have 7 8 one on May the 1st for the retirees. It's a full 9 meal deal. It involves husbands, wives, 10 supervisors, their spouses. It's just too much to ask the customer to pay for it, or the 11 12 stockholders. 13 Now, you all are going to make the 14 decision whether they're going to get this money or 15 not, but I hope you realize that the people that's 16 out there that are having to struggle just to buy a 17 loaf of bread that's \$4, I mean, \$3 a loaf, or a 18 gallon of milk is \$4 a gallon, and to turn around and put another 17 and a half percent on their 19 20 lights, just so that they can continue with their 21 little party deals. 22 Sorry, Judge, I just can't go this route. I know I'm going to have to because I still 23 24 have lights with the light company and I'll still 25 pay my bill, but I ain't going to like it. That's

1 all I've got to say.

2 JUDGE STEARLEY: Okay. We appreciate 3 your comments. Do any of the attorneys present 4 have any questions for our witness? 5 MS. HERNANDEZ: No, thank you. б MR. ZOBRIST: No questions. 7 MS. MILLS: No questions here, Judge. 8 JUDGE STEARLEY: Hearing none, 9 Commissioner Gunn, any questions for this witness? 10 COMMISSIONER GUNN: First of all, I want to thank you for your comments. Have you had any 11 12 reliability issues or any issues with your service? 13 MR. CAMPBELL: No. No. No reliability. 14 No. 15 There's certain things that happen that 16 maybe you can answer. Why is it through the last 17 60 years, the light company was required to put numbers on poles? We quit doing it because every 18 19 time they'd move a pole or change a line, the 20 numbers got fouled up so we quit numbering the 21 poles. Last year, last fall, they hired people to 22 go around and put a number on every pole in the 23 east district. Now, I was told that that was sent 24 down by the Commission. Now, I don't know, I don't 25 know why couldn't every fifth pole, if you've got

1 to have a number on it.

2 I don't understand why they have to go 3 out and hire extra people to put these numbers on 4 these poles. It's another expense that should not 5 have been, not have happened, because all 6 employees, us trouble men, linemen, had circuit 7 maps that was down in range, township, section, 8 quarter section, and you'd go right to the pole. You had your circuit maps, you had this in town, 9 10 you had street addresses. Why do you have to 11 number a pole right outside my house? 12 COMMISSIONER GUNN: Thank you, sir. I 13 don't have any other questions. 14 JUDGE STEARLEY: Chairman Clayton? CHAIRMAN CLAYTON: Sir, I don't have any 15 16 questions for you, but I do want to thank you for 17 coming out tonight. Your comments were very comprehensive and balanced from both sides of the 18 equation and that basically explains the difficult 19 20 decisions that we have to make this year. So I 21 don't have any questions for you, but I appreciate 22 you coming out tonight. 23 MR. CAMPBELL: Well, thank you. 24 JUDGE STEARLEY: Thank you for your

25 testimony.

MR. CAMPBELL: Thank you, Judge. 1 2 MR. ZOBRIST: Judge, this is Karl 3 Zobrist. I don't think 4 JUDGE STEARLEY: So we only had one 5 MR. ZOBRIST: I was just going to make 6 one thing. I think that the witness heard 7 liability instead of reliability, and I was just 8 going to ask the witness-9 MR. CAMPBELL: It's fine. I got the reliability, I heard it, but, you know, sometimes 10 you gripe about it, but. 11 12 JUDGE STEARLEY: Is there anyone else 13 who's come in who would like to give any statements or comments for the Commission? 14 MR. MILLS: No, Judge. 15 16 JUDGE STEARLEY: Alright. Well, I'd 17 like to thank our hosts up in Carrollton about this ability to video conference and I'd like to thank 18 our staff tonight for traveling here, and the 19 20 attorneys for being present tonight. Since there's 21 not a group of people here who don't want to 22 testify, I'll dispense with my usual additional instructions about filing written comments, so that 23 24 will conclude our public hearing. So the hearing 25 is now concluded, thank you very much.

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CERTIFICATE OF REPORTER 1 2 3 STATE OF MISSOURI) ss 4 COUNTY OF CLAY) 5 6 I, JANET H. WIMER, Certified Court 7 Reporter, the officer before whom the foregoing 8 hearing was taken, do hereby certify that the 9 testimony in said hearing was taken by me to the best of my ability and thereafter reduced to 10 11 typewriting under my direction; that I am neither 12 counsel for, related to, nor employed by any of the parties to the action in which this hearing was 13 14 taken, and further, that I am not a relative or 15 employee of any attorney or counsel employed by the parties thereto, nor financially or otherwise 16 17 interested in the outcome of the action. 18 19 20 21 22 Notary Public in and for 23 the State of Missouri 24 My Commission Expires: 9/29/11 25

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